



**EMERGENCY**  
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**{ FINANCIAL STATEMENTS  
as of 31 December 2016 }**



EMERGENCY is an independent Italian organisation established in 1994 to provide free, high-standard medical and surgical treatment for the victims of war, landmines and poverty.

EMERGENCY promotes a culture of peace, solidarity and respect for human rights.

EMERGENCY'S humanitarian work is made possible by the contributions of thousands of volunteers and supporters.

## **| MANAGEMENT REPORT |**

## INTRODUCTION

In 2016 Emergency was called on to respond to many new and difficult humanitarian emergencies by further extending the range of its healthcare provision to victims of war and poverty, both abroad and in Italy.

The on-going conflict in Syria and the intensification of fighting between the ISIS caliphate and government troops in Iraqi Kurdistan continue to generate high numbers of refugees from both across the border and in the depopulating interior – entire families seeking hospitality in the region, further adding to the huge number of Syrian refugees crowded into the reception camps in the north of the country. As of 2014, EMERGENCY has resumed operations in Iraqi Kurdistan with new humanitarian programmes, first opening healthcare centres in some refugee camps and subsequently intensifying its presence through structural interventions aimed at improving the quality of managed clinics and health services provided to refugee families, especially the most vulnerable - women and children. In June 2016, a second Health Centre was opened in the Ashti camp, dedicated to internal medicine, in addition to the one already open since 2015 for infant and maternal care. At the end of 2016, local health authorities urged EMERGENCY to build a new centre for war surgery in the area, in anticipation of the military offensive to regain control of the city of Mosul. In January 2017, EMERGENCY responded to this request by sending a medical-surgical team to treat the victims of the conflict and allowing for the renovation and extension of the hospital in Erbil, which EMERGENCY managed until 2005 when it was handed over to local health authorities. For the fifth consecutive year in Afghanistan, we have witnessed an increase in the number of war-wounded civilians admitted to our hospitals, as a result of the continued intensification of war in the country.

The expansion of the hospital in Kabul in 2015, the Lashkar-Gah hospital in 2016, and the opening of new First Aid Posts (FAPs) have allowed more victims to be treated and more operations to be carried out. In December 2016, the renovation and extension work of the Anabah Maternity Centre, which started in September 2015, was completed, and the new structure was inaugurated, which, in agreement with her family, was dedicated to Valeria Solesin, a young EMERGENCY volunteer who lost her life in the Bataclan attack in Paris in 2015. Unfortunately, over the course of 2016, we have also recorded an intensifying of the conflict in Libya, accompanied by a deterioration of security conditions for our staff at the hospital in Gernada, with serious outbreaks of violence, including against the local staff employed at the hospital. For these reasons, at the end of August 2016 EMERGENCY ceased its work in the country, in agreement with local authorities.

In February 2016 in Sierra Leone, following the FAP in Lokomasama, which has been active since 2015, EMERGENCY opened a second FAP in Waterloo. It is a small town just a few miles from the capital Freetown, within what was once a refugee camp, and has become a permanent settlement. These two first aid stations allow an extension of the range of action of Goderich's Medical Centre by stabilising and referring patients with the most serious conditions requiring trauma surgery to the hospital, and thus contributing to the reconstruction of the national healthcare system which is still in tatters following the 2014 Ebola epidemic.

In 2016, humanitarian intervention in the Central African Republic was also extended, with the extension of the Bangui Paediatric Centre and the Complexe Pédiatrique's de Bangui's renovation work to take over additional departments and launch a training programme for local healthcare staff.

Among activities abroad, it should be noted that the study and design phase has been completed for the construction of the new Centre of Excellence for Paediatric Surgery in Entebbe, Uganda, designed with the collaboration of Renzo Piano. The first stone was laid during a ceremony

held on 10 February 2017, in the presence of Ugandan President Yoweri Museveni. Construction of the new centre is expected to be completed between the end of 2018 and the beginning of 2019.

EMERGENCY's commitment to Italy has also further increased in 2016. During the year, the new Sassari outpatient clinic was opened, continuing the activities of the former social and health information service active since 2012. Also over the course of the year, a new social and health orientation information desk was opened in Brescia and new health interventions were started in two reception centres, also for minors, in the province of Syracuse, Rosolini and Priolo Gargallo. In December 2016, an agreement with the City Council of Milan was also signed to open a social and health orientation information desk within EMERGENCY's new legal and operational headquarters in Via Santa Croce. The work will be completed in August 2017.

In June and July 2016, a team of doctors, nurses and cultural mediators worked on board the Topaz-Responder vessel, led by MOAS (Migrant Offshore Aid Station), providing healthcare in Search & Rescue (SAR) missions to nearly five thousand migrants recovered at sea off the southern coast of Sicily.

In addition to the socio-sanitary activities provided in certain particular contexts (including that of the landing assistance project in eastern Sicily), there is also a psychological support project to help patients cope with the after effects of the traumatic escape from their countries of origin. In December 2016, a new socio-sanitary programme was launched in the province of Latina, with the deployment of a mobile unit and a team of doctors, nurses and cultural mediators to support the most vulnerable people in the population, particularly migrants from the Indian region of Punjab, employed locally in animal farming and agriculture.

Following a first evaluation intervention conducted in the weeks after the earthquake that struck central Italy in August 2016, acting on requests from the local authorities, EMERGENCY launched a programme of psychological and nursing support in the Teramo province and Amatrice from February 2017.

With regard to offices in Italy, 2016 saw the consolidation of the internal reorganisation and financial plan for cost containment and re-launching the business, which began in 2012.

The 2016 budget also closes with advanced management, attesting fundraising and financing of institutional activities substantially in line with those of the previous year, with a decrease of about 6%. The financial year 2016 closes with a further increase in working capital and equity. Indebtedness towards suppliers is further down on the previous year's total, or around 1.4 million Euros, reaching the level considered to be physiological in relation to the volume of costs incurred. Loans to banks, equal to zero in the last four financial years, amounted to 4.5 million Euros in 2016, solely due to the mortgage required for the restructuring of Milan's new legal and operational office in Via Santa Croce, which will allow the future saving of the rental costs so far sustained for the premises currently used by the organisation. Liquidity resulting from bank deposits, equal to almost 19 million Euros, is due to the funds received from the liquidation of 5 per 1000 2014 (fiscal year 2013), from the accrual of the sum received as a mortgage, as indicated above, from the funds tied to individual humanitarian projects, in Italy and abroad, and donations received at Christmas: these are amounts present on current accounts as of December 31, 2016, subsequently used to cover the cash requirement for institutional activity as early as the beginning of 2017. The operating result recorded a surplus of management of more than 1.7 million Euros: although lower than that of 2015, this figure is an improvement, in view of the greater efficiency of funds used in the institutional activity. Over the next few years, the plan for achieving the objectives of consolidating the overall balance sheet and key parameters will continue, in line with the indicators of international cooperation bodies (in particular, by the European Civil Protection and

Humanitarian Aid Operations Office) to further expand the ability to respond to health needs abroad and in Italy. With this in mind, the revision of the organisational model, with the appointment of a new supervisory body took place in 2016. This was followed in 2017 by a review of the protocols and internal operating procedures in order to complete the review of the whole process. Likewise, over the course of 2017, the process of internal analysis and the subsequent preparation of the social responsibility budget will begin.

## EMERGENCY'S PROJECTS

### IRAQ PROGRAMME

#### SULAYMANIYAH REHABILITATION AND SOCIAL REINTEGRATION CENTRE

EMERGENCY continues to run the Sulaymaniyah Rehabilitation and Social Reintegration Centre, where prostheses and orthoses are produced and fitted on landmine victims, war casualties and patients with disabilities. The centre is the only specialised, free facility in the region and has also become a point of reference for patients from other areas of Iraq, also receiving some patients from nearby Iran.

In 2016, 24 patients came from Iran and 76 patients (13% of the total) from other regions of the country: in particular, from Kirkuk (17%), Anbar (20%) and Diala (16%).

EMERGENCY also organises a social reintegration programme on a half-yearly basis provided through vocational training courses reserved for patients requiring participation (35 completed courses since the launch of the programme). Disabled people successfully completing the course (557 since the start of the activity) are given economic and management assistance for setting up co-operatives or artisan workshops specialising in metalwork, woodwork, leatherwork, tailoring or PVC production for the manufacture of internal and external fixtures (353 since the start of the activity). EMERGENCY's social reintegration programme gives people their dignity back by helping them to overcome their disability and allowing them to fend for themselves and their families again.

In cooperation with the United Nations High Commissioner for Refugees (UNHCR), who contributed **169,033.52 Euros** in 2016, the vocational training programme was extended to a group of refugees and displaced people, with disabilities residing in the Arbat and Ashti camps. Offering sustainable and durable solutions to marginalisation and social exclusion, the project promotes economic autonomy and the return to a sense of normality and stability within the camps.

Since 2005, the daily running of the Sulaymaniyah Centre has been handed over completely to Kurdish personnel trained by EMERGENCY in previous years. In 2016 too, the local health authorities (Directorate of Health) supported EMERGENCY by supplying materials for the production of prostheses, to a value of **77,031 Euros**.

#### HEALTHCARE CENTRES FOR REFUGEES AND IRAQI DISPLACED PEOPLE

Faced with a massive presence of hundreds of thousands of Syrian refugees and Iraqis displaced people caused by the worsening violence and conflicts in northern Iraq, EMERGENCY has broadened the scope of its intervention in the country. Since July 2014, EMERGENCY has opened seven healthcare centres offering free treatment to inhabitants of the Refugee and Internally Displaced People (IDP) Camps in Arbat, Ashti, Kalar and Khanaqin. The latter was handed over to the local health authorities during 2015.

In order to respond to the growing needs of the Iraqi IDP camp in Ashti camp - which has more than 15,000 inhabitants - EMERGENCY has built a second clinic: the first, which has been open since June 2015, offers maternity and paediatric treatment and preventative medical services; the second, which was opened in June 2016, focuses on internal medicine.

In 2016, EMERGENCY's staff carried out 159,090 examinations in the camps, encountering mainly respiratory problems and gastrointestinal, skin and urinary tract infections. The clinics have also become a point of reference for patients with chronic illnesses such as diabetes and hypertension, with a total of nearly 17,000 examinations over the course of 2016 (11% of the total examinations).

The healthcare centres also provide pregnancy monitoring and postnatal check services, along with vaccination schedules and growth monitoring for children. The most serious cases are referred to second-level medical facilities for further checks and possible admission. However, the referral

system is not limited to urgent cases only.

In actual fact, only 33% of the referrals made in 2016 were emergency cases; the remaining 67% were referred to second-level facilities for further specialist examinations.

The doctors and nurses working in the centres are often recruited from within the camps and trained and supervised by EMERGENCY's international staff, with an on-the-job training scheme designed to improve the technical proficiency of local personnel.

Lastly, a health promotion scheme has been established, with the training of a specialist personnel (Community Health Promoters) who have the task of informing camp residents of the treatment possibilities available to them and how to prevent the spread of diseases: these specialist personnel work within both the healthcare centres and the camps, reaching those who are not visiting the clinics.

In 2016, the following activities were co-funded by various United Nations agencies:

- UNHCR gave **648,048.11 Euros** to support the Health Centre in Syrian Refugees Camp in Arbat;
- The Iraqi Humanitarian Pooled Fund (IHPF) contributed **250,838.31 Euros** to fund the activities of the healthcare centres in the camps for Iraqi refugees in Arbat, Ashti and Qoratu and then **402,974.76 Euros** to fund the activities of the healthcare centres in the camps for Iraqi displaced persons in Arbat and Ashti; IHPF also contributed **109,598.41 Euros** to fund the activities of the Health Care Centres in Iraqi IDP Camps in Qoratu and Tazade;
- The World Health Organization (WHO) gave:
  - **53,622.55 Euros** to fund the activities of the Health Centres in Iraqi IDP camps in Arbat and Ashti;
  - **238,927.96 Euros** to support one of the two Health Care Centres in Iraqi IDP Camps in Ashti;
  - **108,880.28 Euros** to support healthcare centre for Iraqi displaced persons in Tazade.

**SURGICAL CENTRE FOR WAR VICTIMS IN ERBIL** In January 2017, following the request of the Iraqi Kurdistan Department of Health, in anticipation of the military offensive that was preparing to regain the city of Mosul and the intensification of the humanitarian crisis, EMERGENCY decided to return to provide medical-surgical treatment to the victims of war in the EMERGENCY hospital in Erbil, which they had built and managed from 1998 to 2005, before handing it over to the local health authorities. Fighting in the area intensified during the last months of 2016, trapping the civilian population between the opposing front lines and causing more than 3,000 people to be injured. Many patients die due to lack of immediate care or long transfer times to healthcare facilities that can accommodate them, as those close to the front lines have become inaccessible or dysfunctional. EMERGENCY's intervention will ensure the presence of an international team to assist local staff and provide specific training on war surgery; at the same time, renovations and expansion of the hospital will begin, increasing the overall admission capacity by 78 beds.

#### AFGHANISTAN PROGRAMME

**THE PANJSHIR VALLEY** The hospital in Anabah remains the only accessible, free, high-quality healthcare facility for a population of about 250,000 people, spread out in small villages in the Panjshir Valley and Salang Pass. As well as surgery for war and landmine victims, the hospital also handles traumatology, general surgery, primary healthcare and paediatrics. The hospital is also the point of reference for a network of 18 FAPs and health centres opened and run by EMERGENCY in the region and surrounding provinces. Over 120 people visit the centre daily.

The workload of the adjacent maternity centre - opened by EMERGENCY in 2003 - has been constantly increasing in recent years. It has become a

point of reference for women from the valley and neighbouring provinces, thanks also to the network of healthcare centres in the region. The centre has recorded a further increase in hospital admissions, outpatient visits, surgeries and births. 17 babies a day are born in the centre. This is a major result in terms of the increased awareness of people in the Panjshir region about women's and pregnancy-related health problems and the importance of prevention, as well as being yet further recognition of the work done by the EMERGENCY staff.

Faced with the growing needs of the local population, EMERGENCY has decided to expand the centre to a capacity of 6-7,000 deliveries a year, with more extensive gynaecological and neonatal services. Building works on the new facility began in September 2015, and were completed in December 2016 with the opening of the new centre. The new centre has four delivery rooms, two operating theatres, intensive and sub-intensive neonatal therapy, intensive care for women who have had complications during labour, four outpatient clinics, a gynaecology ward, an obstetrics ward, an area for follow-ups and one for labour.

In agreement with her family, the new maternity centre is dedicated to Valeria Solesin, one of EMERGENCY's volunteers who was killed during the 2015 Bataclan bombings in Paris.

The hospital in Anabah has been recognised as a national training centre for specialisation in gynaecology, surgery and paediatrics. In 2016, four gynaecology specialists, five paediatric specialists and nine surgical specialists worked in the hospital, rotating with EMERGENCY's Hospital in Kabul.

Since 2012, the Afghan government has been helping to fund EMERGENCY's work in the Panjshir valley. The amount contributed in 2016 was the equivalent of **1,338,861.05 Euros**. This substantial sum bears witness to the continuing acknowledgement of our work in Afghanistan and, for EMERGENCY, represents a further strengthening of our collaboration with local health authorities.

**KABUL** Since April 2001, EMERGENCY has been running a Surgical Centre for War Victims in Kabul, equipped with Computerised Tomography (CT). The hospital acts as a point of reference for a network of 19 FAPs and health centres in the region and in Kabul (in six prisons, a rehabilitation centre and two orphanages). For five years now, the conflict in the country has been worsening continuously, resulting in an increased number of war casualties in need of treatment. Security in the capital is deteriorating progressively. In 2016, the province of Kabul recorded the highest number of civilian casualties, totalling 1,758. In 2016, on average nine casualties per day were admitted to the Hospital in Kabul and one in five was a child. The 2016 figures show an increase of 6% on 2015 and 152% on 2010. Thanks to the expansion of the surgical block and the increased number of beds, 16 operations a day are performed in the hospital in Kabul. Training local staff is one of the main priorities of all EMERGENCY healthcare facilities. In 2016, nine local specialists in surgery were employed on a rotation basis at the hospitals in Anabah and Kabul. Three of them had finished their specialisation; two were in the fifth year of specialisation, one in the fourth, two in the third, and one in the second.

In 2016, EMERGENCY renewed its collaboration with the World Health Organization and the Ministry of Public Health to promote the vocational training of local healthcare staff employed in high-risk provinces and districts. EMERGENCY organises courses on the stabilisation and management of trauma patients in case of mass casualty, and in pre-hospital patient care. The project, which will end in May 2017, will involve 250 health workers.

In 2016, the centre's activities were co-funded by:

- Two OCHA Community Humanitarian Fund (CHF) grants of **617,369.91 Euros** and **634,208.87 Euros** to support the hospital's clinic activities and the FAPs in the Kabul area;

- Funding amounting to **22,471.39 Euros** from the WHO covered the "Basic Life Support and Triage" course which began in 2015 and a subsequent contribution of **48,823.44 Euros** covered the same course in 2016.

**LASHKAR-GAH** The "Tiziano Terzani" Surgical Centre for War Victims is in southern Afghanistan, in a region where the majority of the inhabitants are Pashtun (the ethnic group of about 40% of the Afghan population), in the city of Lashkar-Gah, the capital of Helmand Province.

The city, located about 100 km west of Kandahar, has a population of over 200,000 people.

The centre, active since 2004, provides surgical treatment for war, landmine and trauma victims, in patients under the age of fourteen.

The more serious cases examined in EMERGENCY's six FAPs in Helmand Province are transferred to the hospital via ambulance.

Some of the patients treated in the EMERGENCY hospital in Lashkar-Gah come from zones very far away, towards the Iran border.

The opening of the FAPs has brought effective hospital access to patients in areas particularly affected by the conflict but a long way from our facility. Because of the significant increase in the intake of war casualties in 2013, we had to restrict admissions to war victims only, with other patients being transferred to the nearby public hospital after being stabilised in A&E.

In 2016, the Surgical Centre registered a 20% increase on 2015 in patients admitted with war-related injuries.

In order to cope with the continuous increase in patients, in 2016 we expanded the hospital's capacity from 70 to 96 beds and opened a new physiotherapy ward and a treatment room which is also to be used for follow-up appointments.

The deteriorating safety conditions in the region have had a considerable impact on our activities, not only in terms of access difficulties for patients but also in the running of the FAPs.

Because of the conflict, the Marjah FAP - closed in October 2015 - was relocated in February 2016, whilst the Sangin FAP was closed in May 2016.

In 2016, six national surgery specialists were employed in the Lashkar-Gah Surgical Centre, three of which were in the fourth year of specialisation, one in the third and two waiting to pass the exam to gain access to the speciality.

In 2016, the Lashkar-Gah centre was co-funded by the WHO with two ECHO grants of **1,284,339.84 Euros** to support the clinical activities of the hospital and first aid posts in the Lashkar-Gah area.

**PRISONS AND FAPs PROGRAMME** In 2016 too, EMERGENCY continued to provide healthcare to detainees in Kabul's prisons (Governmental Jail, Investigation Jail, Pol-e-charki, Transition Prison) and in the Juvenile Rehabilitation Centre.

EMERGENCY's healthcare clinics are the only facilities capable of guaranteeing treatment and assistance to patients in these institutions. During 2016 we had to suspend the service in the Female Jail because of bureaucratic problems.

The work will resume in January 2017 as soon as a new agreement is reached with the authorities.

EMERGENCY currently runs a network of 43 FAPs and healthcare centres in the country, including the health centres in the prisons: all of these facilities refer patients to the three main hospitals.

Over the course of 2016, the healthcare network was extended to cope more effectively with the deteriorating conflict situation in the country: a new centre was opened in Shoraki, in the Lashkar-Gah area.

## LIBYA PROGRAMME

**GERNADA SURGICAL CENTRE** In 2015, the Ministry of Health of the Tobruk Government, based in Al-Bayda, asked us to provide medical aid to war-victims in the conflict between Islamic forces and government troops in the Benghazi and Derna areas.

For this purpose, the Ministry offered EMERGENCY a hospital building in the village of Gernada, 70km from Derna and 150km from Benghazi.

During 2016, EMERGENCY witnessed serious incidents of violence, including against its local staff, by local police forces within the hospital in Gernada.

Being unable to guarantee the safety of both its staff and patients, EMERGENCY decided to stop the hospital's clinical activities in accordance with the Ministry of Health.

The local staff formed during the months of operation have been reintegrated into the national healthcare system.

As agreed, the local costs of EMERGENCY's intervention are borne almost entirely by the local Ministry of Health, apart from the international personnel costs and a few other running costs.

The Gernada Surgical Centre received a grant of **89,574 Euros** from the WHO for 2016. The local Ministry of Health also contributed **29,177.43 Euros**.

## SIERRA LEONE PROGRAMME

**GODERICH SURGICAL AND PAEDIATRIC CENTRE** The general situation in Sierra Leone, already extremely difficult in previous years (the country is ranked almost last in the United Nations Human Development Index rankings), deteriorated even further in 2014 with the outbreak of one of the most dramatic Ebola epidemics ever known in the region.

Despite the spread of the epidemic, the EMERGENCY Surgical and Paediatric Centre in Goderich worked continuously, and was the only facility in the country guaranteeing medical assistance for other illnesses, without recording any case of contagion within the hospital.

Since opening in November 2001, the Goderich Surgical Centre, located in the suburbs of the capital, Freetown, has become the point of reference for the country's entire population, providing completely free healthcare.

The admission criteria, initially limited to emergency and war surgery, have been gradually broadened and now include traumatology, emergency surgery (for illnesses such as strangulated hernias and intestinal perforations) and, when there are no emergencies, elective surgery.

In 2002, a Paediatric Centre was constructed in the hospital complex, with the subsequent addition of inpatient wards during 2003.

The children mainly suffer from malaria, gastrointestinal and respiratory infections.

EMERGENCY's hospital in Goderich also has an endoscopic oesophageal dilation facility for the treatment of burns caused by swallowing caustic soda. This kind of incident, unfortunately, occurs very often amongst children because their mothers use caustic soda to make soap at home. Swallowing caustic substances can seriously damage the oesophagus by producing scars that restrict it, preventing feeding.

EMERGENCY's programme is the only one of its kind in the country.

Also, a nutritional programme has been running since 2005 for the children seen in the Paediatric Centre and, for their mothers, a hygiene, health and nutritional education programme, providing information on the symptoms of the main paediatric diseases and how to prevent them.

In 2015, a three-year health education programme was launched "Paediatric Healthcare in Sierra Leone: a Network for Service Deliveries and Coordination among Civil Society Organisations, Local Authorities and Government Institutions", co-funded by the European Union - EU Delegation in Sierra Leone. The project supports the outpatient activities of the Goderich Paediatric Centre and promotes health education sessions in sixty schools in the Western Area Rural District, the district surrounding the capital Freetown.

The project is carried out in collaboration with the local health district (Western Area Rural District Council) and with the "Precious Gems Rescue Mission International", a volunteer organisation in Sierra Leone.

Thanks to co-funding from the European Union, EMERGENCY has opened two FAPs in Lokomasama (November 2015) and Waterloo (February 2016) in order to increase access to the country's surgical-traumatological services and contribute to the reconstruction of the

healthcare system, which was badly affected by the Ebola epidemic.

Every month, our Surgical Centre receives over 40 patients from Waterloo who need additional surgical care, while at Lokomasama, in addition to providing assistance to trauma and surgical patients, we began to offer primary healthcare in response to the increasing demands of the local population.

In 2016 the Sierra Leone government gave a grant of **345,069.89 Euros** to fund the activities of EMERGENCY's hospital in Goderich.

In 2016, the Goderich Surgical and Paediatric Centre received a number of grants:

- the European Union gave a grant of **801,619.24 Euros** to partially support the activities of the Surgical and Paediatric Centre and for the two FAPs;
- EuropeAid gave **256,174.86 Euros** to fund the Western Area Rural District schools health education programme and the activities of the Paediatric Centre.

After the closure of the Ebola Treatment Centre in Goderich, the Sierra Leone authorities asked EMERGENCY to continue their Ebola monitoring activities via the support from the laboratory in the Princess Christian Maternity Hospital in Freetown.

With the end of the project of Cooperazione Italiana, and following the decision of the Syrian government to stop Ebola surveillance activities, equipment has already been moved to Goderich Surgical and Paediatric Centres.

These will remain in stand-by if there is a recurrence of the virus and will allow the pursuit of the 2 European project research activities (EbolaMoDRAD and FLODIAG) for the development of new Ebola virus rapid detection tools in collaboration with the Lazzaro Spallanzani National Infectious Diseases Institute.

The laboratory activities in this centre continue to be partially funded by Cooperazione Italiana with a contribution of **141,556.46 Euros** for a project which already began in 2015 and with a further contribution of **448,721.10 Euros** for a project due to end in 2017. In 2016, within the EbolaMoDRAD project, EMERGENCY spent **27,179.51 Euros**.

## SUDAN PROGRAMME

### SALAM CENTRE FOR CARDIAC SURGERY AND REGIONAL PROGRAMME

In April 2007, EMERGENCY launched a regional cardiac surgery programme in Sudan and neighbouring countries.

The fulcrum of this programme is the *Salam* Centre ("peace" in Arabic) for Cardiac Surgery in Khartoum, which provides treatment free of charge to patients suffering from congenital and acquired heart diseases requiring surgery. Of particular significance in this are valvular illnesses of rheumatic origin.

The international staff are committed to providing high level surgical care and training local personnel. The centre has about 60 expatriate employees, consisting of both healthcare personnel and non-healthcare personnel.

The objective is to train young Sudanese professionals to international standards, thus enhancing the country's human resources.

In 2016, 377 Sudanese personnel worked at the centre. Thanks to an agreement with the Federal Ministry of Health, the medical and nursing staff can be selected from doctors and nurses doing their year of National Service.

The patients are transferred – free of charge – to the *Salam* Centre after screening in the network of Paediatric Centres opened in Sudan and neighbouring countries. These centres, as well as doing cardiac screening, also provide basic medical care to children aged under 14 and health and hygiene education to mothers.

Where there are none of EMERGENCY's facilities, their own cardiologists perform screenings in local hospitals, in collaboration with the health authorities. Within the Regional Programme, 90 screenings were carried out in Sudan and abroad, for a total of 6,000 cardiological appointments.

In 2016, EMERGENCY conducted 8 screenings in Burundi, Chad, Eritrea, Sierra Leone, Uganda and Port Sudan. 81 patients were reported to the *Salam* Centre through the Regional Programme.

From the start of the activities until 31 December 2016, patients from 26 countries other than Sudan have been operated on in Khartoum:

Afghanistan (34), Burkina Faso (2), Burundi (41), Cameroon (1), Chad (77), Eritrea (156), Ethiopia (177), Philippines (1), Djibouti (16), Jordan (4), Iraq (78), Liberia (1), Kenya (51), Nigeria (42), Central African Republic (80), Democratic Republic of the Congo (40), Ruanda (29), Senegal (3), Sierra Leone (73), Somalia (45), Southern Sudan (51), Tanzania (4), Uganda (76), Zambia (8), Zimbabwe (24), and four Italian citizens temporarily residing in Sudan.

Over the course of 2016 the *Salam* Centre received funding amounting to 4,089,442.33 Euros from the local Sudanese authorities to support the hospital's work, paid in monthly instalments, including a refund for expenditure on electricity supply.

**MAYO PAEDIATRIC CENTRE** The EMERGENCY Mayo Paediatric Centre has been carrying out essential work since December 2005 in the Mayo refugee camp, which continues to house an unspecified number of IDP (mainly from the conflict zones in Darfur and Southern Sudan).

In addition to the urgent cases, about fifty children a day are examined by the Paediatric Centre staff. Patients in a critical state of health are admitted and kept under observation and, if necessary, transferred to local hospitals.

To ensure complete coverage of maternal-infant health needs, the Paediatric Centre offers a prenatal, postnatal and family planning programmes. EMERGENCY also offers a vaccination programme, conducted in collaboration with the Ministry of Local Health. EMERGENCY also runs an outreach programme at different points in the camp, in which Paediatric Centre personnel organise health education courses, carry out screening for malnutrition and provide antenatal care to pregnant women.

Patients visiting the Mayo Paediatric Centre and in the outreach programmes with suspected cardiologic disorders are referred to the *Salam* Centre for Cardiac Surgery. In recent years, the examinations performed in the centre and in the various areas of the refugee camp have been backed up by home visits by Community Health Promoters (CHPs), thus improving maternal and child healthcare and enhancing the mobilisation and participation of the community in healthcare initiatives. Since 2006, over 30,000 children have been seen by EMERGENCY Community Health Promoters.

In 2016, thanks to the funding from the European Union and the Italian Agency for Development Aid, respectively **148,154.60 Euros** and **307,160 Euros**, EMERGENCY has further expanded its vaccination programme and preventive medicine for women and children, and has expanded its services specifically for women.

The project also enables health and nutritional education activities in the various areas and schools in Mayo, in collaboration with a local partner (the Mujaddidon NGO), enabling around 4,600 pupils to benefit from the activities in 2016.

**PORT SUDAN PAEDIATRIC CENTRE** Clinical activities at the Port Sudan Paediatric Centre began on 26 December 2011. With funding from the Italian Ministry of Foreign Affairs (MAECI) and the local Ministry of Health, the centre provides medical assistance to patients aged from zero to fourteen and acts

as a screening and follow-up centre for *Salam* Centre cardiac patients living in the Red Sea State. Patients needing cardiac surgery are transferred to the *Salam* Centre.

The Paediatric Centre has eighteen beds, a laboratory and X-ray facilities, a pharmacy and back-up rooms.

There is also a weekly preventive medicine outreach programme in Port Sudan, and EMERGENCY organises daily health education classes for women and relatives of Paediatric Centre patients. On a weekly basis, our health promoters visit the various communities and main meeting places in the area to give hygiene and health education classes to children and their families.

In July 2012, a vaccination programme was launched in the Paediatric Centre and in outreach, allowing children to have the vaccinations specified in international protocols and pregnant women to have the tetanus vaccination, when necessary.

Thanks to EMERGENCY's many years of experience in the organisation of healthcare personnel training, the Nursing Academy of Port Sudan has requested that their students do their nursing internships at the EMERGENCY Paediatric Centre. In addition to nursing students, in 2016 we received our first group of medical students.

In November 2016, following the outbreak of an Acute Watery Diarrhea (AWD) epidemic in various Sudan states, including the Red Sea, EMERGENCY set up an isolation unit in the hospital triage area for patients with suspected AWD who needed to be referred to public hospitals. Following the worsening of the situation, in particular due to the shortage of beds available in hospitals, at the request of the Ministry of Health and with the support of emergency funding from the Cooperazione Italiana, in February 2017, EMERGENCY set up a centre for the treatment of patients with AWD behind the Paediatric Centre. The three-year programme is co-funded by the Ministry of Foreign Affairs who is contributing **1,440,000 Euros**. In 2016, the contribution amounted to **468,324.60 Euros**.

Since it began its clinical activities, the Port Sudan Paediatric Centre has also received a grant from the Red Sea State Ministry of Health, which in 2016 amounted to **81,157.81 Euros**.

## CENTRAL AFRICAN REPUBLIC PROGRAMME

**BANGUI PAEDIATRIC CENTRE** In March 2009, EMERGENCY's Paediatric Centre

was opened in Bangui, capital of the Central African Republic.

The facility has an eight-bed ward, is open 24 hours a day, and provides basic medical care for children up to 14 years of age (sixty outpatient examinations a day) as well as hygiene and health education to mothers.

In 2016, the construction work for a new block dedicated to auxiliary service rooms was completed, to improve the functionality and organisation of the centre. The new wing includes a kitchen, a laundry room, a meeting room and a changing room for local personnel.

The centre has a cardiology outpatients clinic where, in periodic missions, EMERGENCY's specialist international personnel carry out screening on child and adult cardiac patients and refer those requiring heart surgery to the *Salam* Centre in Khartoum. By December 2016, a total of 80 patients from the Central African Republic had been treated at the *Salam* Centre in Khartoum. After the operation, patients can have their post-operative follow-up treatment at the Bangui Paediatric Centre, with the necessary medicines provided free of charge.

Also, since June 2011 there has been a first-level antenatal care programme for pregnant women.

### EMERGENCY SURGERY AT THE *COMPLEXE PÉDIATRIQUE DE BANGUI*

In April 2013, at the request of the hospital management, EMERGENCY sent a specialised war surgical team to the Complexe Pédiatrique, the capital's public paediatric hospital and the national reference centre for paediatrics, in order to provide life-saving surgical treatment to children who are victims

of war.

With the improvement of safety conditions, the centre now provides emergency surgery in addition to war surgery. The focus areas are general surgery, traumatology and orthopedic and reconstructive surgery. Collaborating closely with the local staff, the EMERGENCY team restored the Complexe Pédiatrique operating rooms and guaranteed free urgent and lifesaving surgical treatment for over 27,000 patients. In the light of the results obtained from the emergency surgery department, the hospital management asked EMERGENCY to further engage in the management of the medical and training activities of the facility. In addition to the activities already underway, EMERGENCY's intervention has provided for a restructuring and - since 10 February 2016 - a greater involvement in the paediatric activities of the facility. EMERGENCY managed the A&E, the block for medical and surgical outpatient visits, the intensive care units, post-intensive therapy and isolation. EMERGENCY also offers support for neonatology, pharmacy, laboratory, radiology, laundry and maintenance services to guarantee the free service. In agreement with the University of Bangui and the Institute for Paramedical Education of the Central African Red Cross, EMERGENCY is finally involved in the training of medical and nursing students who carry out their practical training at the Complexe Pédiatrique. Within this collaboration, training activities have been extended to EMERGENCY's Paediatric Centre. Training activities are a key component of EMERGENCY's work and gain further relevance in the Central African Republic, where the physician-to-population ratio is 1 to 100,000, and local development and capacity building projects are increasingly urgent.

**OTHER PROJECTS** In 2016, the collaboration was renewed with the National Blood Bank (Centre National de Transfusion Sanguine) in Bangui regarding the reactivation and improvement of the services. The political crisis affected the regular supply of reagents, causing frequent disruptions in the service. At the same time, the increase in urgent cases made the demand for blood transfusions ever more urgent. Thanks to this project, the availability of free blood bags in Bangui hospitals increased and awareness-raising campaigns on the importance of voluntary blood donation were run amongst the local population. In 2016, 16,609 bags of blood were collected, with 14,434 being distributed to the main hospitals in the capital and province.

In 2016 EMERGENCY continued its collaboration with local NGO "*Dispensaire le Peuple Santé pour Tous*" that manages healthcare centres in the provinces bordering on Bangui. The three-year EuropeAid "*RESAS - Référence Sanitaire Sauve-vie*" project which started in October 2014 aims to increase the ability of local personnel to deal with emergencies, especially paediatric ones, and transfer cases to the hospitals in Bangui. Dispensary staff participate in the clinical and training activities of the Paediatric Centre in order to improve the level of care offered at the first level outpatient clinics. Besides the involvement of one local nurse, the project is made possible thanks to the engagement of local staff employed by the Paediatric Centre. In 2016, EMERGENCY's work in Bangui was funded by a number of institutional donors, most especially:

- The Common Humanitarian Fund (CHF) gave **542,874.14 Euros** to fund the emergency surgery activities in the *Complexe Pédiatrique*;
- The Italian Embassy in Yaoundé, via the WHO, gave **107,688.80 Euros** to fund the new EMERGENCY project in the *Complexe Pédiatrique*;
- EuropeAid gave **190,784.67 Euros** for the "*RESAS - Référence Sanitaire Sauve-vie*" project, guaranteeing partial coverage for the Paediatric Centre's activities;
- The WHO gave a grant of **131,100.82 Euros** to fund the blood bank and paediatric centre's activities.
- The African Development Bank (BAD) gave **49,055.04 Euros** to support the activities at the blood bank;

- The Italian Agency for Development Cooperation gave **347,259.30 Euros** to support the medical-paediatric activity at the *Complexe Pédiatrique*.

#### UGANDA PROGRAMME

##### THE CENTRE OF EXCELLENCE FOR PAEDIATRIC SURGERY IN ENTEBBE

Over the course of 2016, work continued for the completion of the technical project and the necessary bureaucratic procedures were initiated for the start of the construction work and for obtaining the permits. The approval of the environmental impact report for the project was also obtained from the local authorities.

Since October 2016, an EMERGENCY team has been set up in Entebbe for the start of the work, officially inaugurated on 10 February 2017, in the presence of the Ugandan authorities. A local partner - the FH Architects Ltd. of Kampala - has been identified - which, as foreseen by Ugandan legislation, will be the local partner of Italian designers (RBPW and its associates) with the mandate to represent them in the process of obtaining all construction permits by the Ugandan authorities. In 2016, EMERGENCY's staff worked to allocate 20% of the building budget of the Centre of Excellence for Paediatric Surgery by the Ugandan Government, represented by the Ministry of Health, as provided by the Memorandum of Understanding, which was signed in 2013.

In December 2015, EMERGENCY received the official confirmation of allocation of funds for the 2016 fiscal year from the Ugandan Government, for an amount of **48,581.23 Euros**.

Thanks to the collaboration with Renzo Piano Building Workshop, on 25 May 2016, EMERGENCY organised a second presentation event of the Centre of Excellence for Paediatric Surgery addressed to the project partners and potential donors. The meeting was held at the Venice Biennale in the architect Renzo Piano's exhibition space.

#### ITALY PROGRAMME

Over the course of 2016, activities for people living in "socially marginalised" conditions continued, with the aim of defending the individual's fundamental right to health; a right which - in Italy too, unfortunately - is often denied. As of 31 December 2016, the Italy Programme consisted of the following operational facilities, opened to provide social and health care to migrants and people in need:

- Palermo General and Specialist Outpatient Clinic (2006);
- Marghera General and Specialist Outpatient Clinic (2010);
- Polistena General and Specialist Outpatient Clinic (2013);
- Sassari General Outpatient Clinic (2016);
- Castel Volturno General Outpatient Clinic (2015);
- Naples General Outpatient Clinic (2015);
- Social and Health Orientation Information Desk in Brescia (2016);
- three Mobile Clinics: two Polibuses (2011) - one used in the landings project and one in Latina - and one Politruck (2015);
- one Mobile Social and Healthcare Orientation Unit in Bologna (2015);
- Sex Workers Project in Castel Volturno (2014);
- Social-healthcare Project in the Frasca Accomodation Centre in Rosolini in Syracuse (2016) and the Priolo Gargallo Centre (2016) "Freedom" for unaccompanied foreign minors;
- landings assistance projects in the ports of: Augusta, Porto Empedocle and Pozzallo; and in the Siculiana Accommodation Centre (2015).

In December 2016, the Protocol was signed for the activation of a Place of Healthcare Assistance (PASS) in emergency situations in collaboration with the Municipality of Milan.

**PERMANENT CLINICS** With specific agreements with the local health authorities, polyclinics and outpatient clinics offer general healthcare

services, nursing services, health education services, and some specialty services selected to meet the needs of the area. The outpatient clinic staff have an important cultural-mediation role: helping patients during medical appointments, providing information about regional health authority facilities and helping patients overcome the bureaucratic obstacles that often prevent them from using services to which they are entitled.

In September 2015, the Palermo Provincial Health Authority (ASP) notified EMERGENCY that, with immediate effect, the prescriptions written by its doctors were to be excluded from the regional reimbursement scheme. As a result, EMERGENCY decided to stop accepting new patients, whilst guaranteeing the specialist referrals already booked, and to continue providing social and healthcare guidance to those coming to their centres. Following the authorisation to use prescriptions, clinical activities resumed regularly from July 2016.

In 2016, Sassari Social and Health Orientation Information Desk, active since 2012, expanded its services by becoming a primary medical outpatient clinic.

At the Polistena General and Specialist Outpatient Clinic, a psychological support desk was inaugurated.

**MOBILE CLINICS** In 2011, EMERGENCY also started working with mobile clinics, using specially converted buses (Polibus).

After a first project in the Manduria reception camp area, near Taranto, the mobile clinics have been providing care to migrants working as farm labourers in the countryside around Foggia, Potenza, Reggio Calabria, Piana di Sibari, Syracuse, Ragusa and Caserta.

Also, in the Summer of 2012 a mobile clinic provided healthcare support to the victims of the earthquake in Emilia Romagna, in the Modena area.

In 2016, EMERGENCY's mobile clinics assisted with the landing projects, and in Latina and Milan.

With the non-renewal of the agreement between EMERGENCY and the Apulia Region aimed at offering free medical assistance to the workers of Apulia's countryside, the region requested the return of the Minivans, designed and built by EMERGENCY on behalf of the regional authorities. Two new Minivans will be launched in 2017 thanks to the contribution of a private donor.

A new mobile unit was finally set up during 2016 in the Venice Architecture Biennale.

The mobile unit - called the "Health Box" - will be deployed to the landing assistance project from January 2017.

#### LANDINGS PROJECT AND ASSISTANCE AT THE RECEPTION CENTRE

In 2016, the Convention with the Department of Civil Liberties and Immigration was renewed for the launch of a project aimed to provide socio-sanitary and psychological assistance in the ports of Augusta, Porto Empedocle and Pozzallo, and at the Reception Centre in Siculiana (AG). In the context of this intervention, from June 2016, a psychologist-psychotherapist has been introduced, with a special focus on unaccompanied foreign minors, one of the most vulnerable categories. The need to include this role in the staff list, formerly solely composed of doctors, nurses, and mediators, arose during the activities of 2015.

In the course of carrying out clinical activities, it was evident that the psychophysical health conditions found in the populations examined were dependent on various factors, often linked to travel conditions, migratory history and the reasons behind migration, exposing migrants to a high risk of developing psychopathological disorders of a different nature and severity (such as acute stress disorder, traumatic-related disorder, depression, somatization, PTSD, etc.).

In May 2016, the Prefecture of Syracuse ordered the closure of the Umberto

I Reception Centre which had provided healthcare assistance in the area since 2013, due to various administrative irregularities outside of EMERGENCY's control. Following the closure, several assessments were carried out for the relocation of the activities to a new reception centre, opening on 12 July at the Frasca Center in Rosolini.

Since January 2016, EMERGENCY has also run the Freedom\* Reception Center for unaccompanied minors in Priolo Gargallo (Syracuse).

In June 2016, EMERGENCY started a partnership with MOAS (Migrant Offshore Aid Station) to provide first-aid medical care as well as the distribution of food and non-food products to migrants aboard the Topaz-Responder ship.

In just two months they were able to provide health care to almost five thousand people rescued from the sea.

EMERGENCY's total cost for this project was 300,354.57 Euros, including the costs directly incurred by EMERGENCY (staff, equipment, shipments, warehouse, etc.) and monthly subscription fees to the costs directly incurred by MOAS for the management of the vessel, gross of the reimbursement of certain advance payments for the preparation of the assets and the supply of necessary goods on board the vessel, subsequently recognised by MOAS.

The project ended at the beginning of August as requested by MOAS who announced the decision to conclude the collaboration with EMERGENCY, having identified an organisation willing to fully cover the project's expenses, as well as providing health care on the Topaz-Responder.

#### SOCIAL AND HEALTH ORIENTATION INFORMATION DESKS

From April 2014, an EMERGENCY team consisting of a nurse, a cultural mediator and a logistician-driver, carries out information and prevention activities directed at sex workers in Castel Volturno on board an active mobile unit in an extremely degraded area.

In August 2015, a socio-sanitary guidance service was launched in Bologna, where a mediator and nurse offered social health care guidance in a mobile unit to offer free help to migrants and people in need of access to care from the National Health Service. Due to the absence of additional funding to cover the project, the intervention ended on 31 December 2016. From July 2016 a social and health orientation information desk has been operating in Brescia, where 19% of the population consists of foreigners with regular residence permits.

There is also a large bracket of not listed migrant population in the area. Our intervention aims to accompany and involve the foreign population in the proper course of treatment within the National Health System.

For 2016, the following institutional contributions were allocated in the Italy Programme:

- Department for Civil Liberties and Immigration: **567,559.77 Euros** in support of health care activities during landings.

## OTHER INTERVENTIONS AND EVALUATION MISSIONS

**GREECE** In January 2016, one of EMERGENCY's teams carried out an assessment in Greece to evaluate the needs of the migrant population in transit in the country in view of a possible intervention.

During the mission, members of the EMERGENCY team went to Athens and Lesbos, where they met representatives of various NGOs active in the area. On completing the mission, EMERGENCY decided not to intervene in the country as the prerequisites for intervention were deemed not to have been met.

**| DATA ON HOSPITAL ACTIVITIES |**



## IRAQ

### SULAYMANIYYA REHABILITATION AND SOCIAL REINTEGRATION CENTRE, January to December 2016

Admissions: 576  
Examinations performed: 2,787  
Physiotherapy treatments: 1,556  
Casts for new prostheses: 445  
Crutches and splints: 169  
Wheelchairs: 14  
Prostheses fitted: 477 (425 lower limbs, 52 upper limbs)  
Orthoses: 56  
Diplomas issued: 32  
Co-operatives set up: 19

Local staff employed: 78, about half of whom have disabilities

### HEALTHCARE CENTRES FOR SYRIAN REFUGEES IN ARBAT, January to December 2016

Examinations performed: 34,192  
Patients referred to specialists: 2,996  
Health promotion activities: 51,284

Local staff employed: 50

### HEALTHCARE CENTRES FOR IRAQI IDP IN ARBAT, January to December 2016

Examinations performed: 22,434  
Patients referred to specialists: 2,193  
Health promotion activities: 29,174

Local staff employed: 30

### HEALTHCARE CENTRES FOR IRAQI IDP IN ASHTI, January to December 2016

Examinations performed: 65,491  
Patients referred to specialists: 5,499  
Health promotion activities: 78,935

Local staff employed: 71

### HEALTHCARE CENTRES FOR IRAQI IDP IN QORATU, January to December 2016

Examinations performed: 12,535  
Patients referred to specialists: 783  
Health promotion activities: 13,045

Local staff employed: 25

### HEALTHCARE CENTRES FOR IRAQI IDP IN TAZADE, January to December 2016

Examinations performed: 24,438  
Patients referred to specialists: 1,343  
Health promotion activities: 13,518

Local staff employed: 26

## AFGHANISTAN

### ANABAH MEDICAL AND SURGICAL CENTRE, January to December 2016

Total examinations performed: 46,284  
- Surgery-related examinations: 15,813  
- Medical examinations: 7,893  
- Paediatric examinations: 22,578

Total admissions (including readmissions): 3,453  
- Surgery-related examinations: 2,497 (of which 331 war-related, 938 for emergencies and 822 for elective surgery, as well as 199 admissions for observation, 207 readmissions)  
- Medical-paediatric admissions: 956

Operations performed: 2,447 (of which 536 war-related)

Local staff employed: 255

### ANABAH MATERNITY CENTRE, January to December 2016

Examinations performed: 40,508  
- Obstetric examinations: 28,909  
- Gynaecological examinations: 11,599  
Admissions (women, babies born out of the centre): 6,380  
Gynaecological operations: 1,185 (of which 424 caesarean births)  
Births (in the Maternity Centre): 6,330  
Babies born: 6,292  
Babies treated in the neonatal intensive care ward: 2,158 (also including babies born out of the Maternity Centre and referred)

Local staff employed: 98

### KABUL SURGICAL CENTRE, January to December 2016

Examinations performed: 6,903 (of which 6,333 war-related)  
Total admissions (including readmissions): 4,182 (of which 3,272 war-related)  
Operations performed: 6,061 (of which 6,022 war-related)

Local staff employed: 325

### LASHKAR-GAH SURGICAL CENTRE, January to December 2016

Examinations performed: 13,668 (of which 10,363 war-related)  
Total admissions (including readmissions): 4,647 (of which 2,997 war-related)  
Operations performed: 6,567 (of which 6,161 war-related)

Local staff employed: 269

### PRISONS PROGRAMME, January to December 2016

Examinations performed: 98,181

Local staff employed: 18

### 37 FAPs AND HEALTHCARE CENTRES, January to December 2016

Patients treated in General Outpatient Clinics and FAPs: 292,684  
Patients transferred: 10,005

Local staff employed: 306

## LIBYA

### GERNADA SURGICAL CENTRE, January to August 2016

Examinations performed: 985 (of which 377 war-related)  
Total admissions: 191 (of which 157 war-related)  
Operations performed: 493 (of which 489 war-related)

Local staff employed (as of August 2016): 68

## SIERRA LEONE

### GODERICH SURGICAL AND PAEDIATRIC CENTRE, January to December 2016

Total surgical outpatient treatments: 18,837  
Surgical admissions: 2,595 (of which 1,450 for orthopaedic emergencies, 553 for surgical emergencies, 269 related to the oesophageal caustic soda lesions treatment programme and 323 for elective surgery)  
Operations performed: 4,620  
Paediatric medical examinations performed: 35,090  
Paediatric medical admissions: 1,511

Local staff employed: 340 (301 in Surgical Centre, 39 in Paediatric Centre)

### **LOKOMASAMA FAP, January to December 2016**

Examinations performed: 7,521  
Patients referred for further checks: 266  
Beneficiaries of health education activities: 23,564

Local staff employed: 22

### **WATERLOO FAP, January to December 2016**

Examinations performed: 5,058  
Patients referred for further checks: 612  
Beneficiaries of health education activities: 28,064

Local staff employed: 33

## **SUDAN**

### **SALAM CENTRE FOR CARDIAC SURGERY IN KHARTOUM, January to December 2016**

Triage examinations performed: 4,891  
Specialist cardiologist visits: 3,716  
Admissions: 751  
Operations performed: 548  
Diagnostic and hemodynamic procedures: 36

National Staff Employed: 377

### **MAYO PAEDIATRIC CENTRE, January to December 2016**

Examinations performed: 16,881  
Admissions (day hospital): 2,319  
Patients transferred: 1,319  
CHP visits: 2,430  
Antenatal check-ups: 2,425  
Recipients of preventive medicine programme (hygiene and health activities in the Mayo camp): 4,779

Local staff employed: 39

### **PORT SUDAN PAEDIATRIC CENTRE, January to December 2016**

Examinations performed: 21,293  
Admissions: 1,368  
Recipients of the preventive medicine programme: 7,299  
Children checked for cardiac problems in screening missions: 163

Local staff employed: 103

## **CENTRAL AFRICAN REPUBLIC**

### **BANGUI PAEDIATRIC CENTRE, January to December 2016**

Examinations performed: 20,570  
Admissions: 1,493  
Antenatal check-ups: 8,156

Local staff employed: 79

### **SURGERY AT COMPLEXE PÉDIATRIQUE DE BANGUI, January to December 2016**

Total surgical outpatient treatments: 12,008  
Admissions: 1,015  
Operations performed: 3,328  
Medical examinations performed: 28,007  
Admissions: 3,777

Local staff employed: 240

## **ITALY**

In **2016** a total of 51,778 social and healthcare service actions were provided in the context of the **ITALY PROGRAMME**, broken down as follows:

### **PALERMO GENERAL AND SPECIALIST OUTPATIENT CLINIC**

2,826 service actions

### **MARGHERA GENERAL AND SPECIALIST OUTPATIENT CLINIC**

8,640 service actions

### **SASSARI GENERAL OUTPATIENT CLINIC**

2,114 service actions

### **BRESCIA SOCIAL AND HEALTH ORIENTATION INFORMATION DESK**

403 service actions

### **POLISTENA GENERAL AND SPECIALIST OUTPATIENT CLINIC**

6,415 service actions

### **NAPLES SOCIAL-HEALTHCARE ORIENTATION CENTRE**

3,303 service actions

### **CASTEL VOLTURNO GENERAL OUTPATIENT CLINIC**

10,406 service actions

### **SOCIAL-HEALTHCARE PROJECT IN THE FRASCA DI ROSOLINI ACCOMMODATION CENTRE**

2,118 service actions

### **LANDINGS ASSISTANCE PROJECT**

8,137 service actions

### **POLIBUS, POLITRUCK, MINIVAN, AND MOBILE UNIT IN BOLOGNA**

7,135 service actions

### **SAR ACTIVITY WITH MOAS**

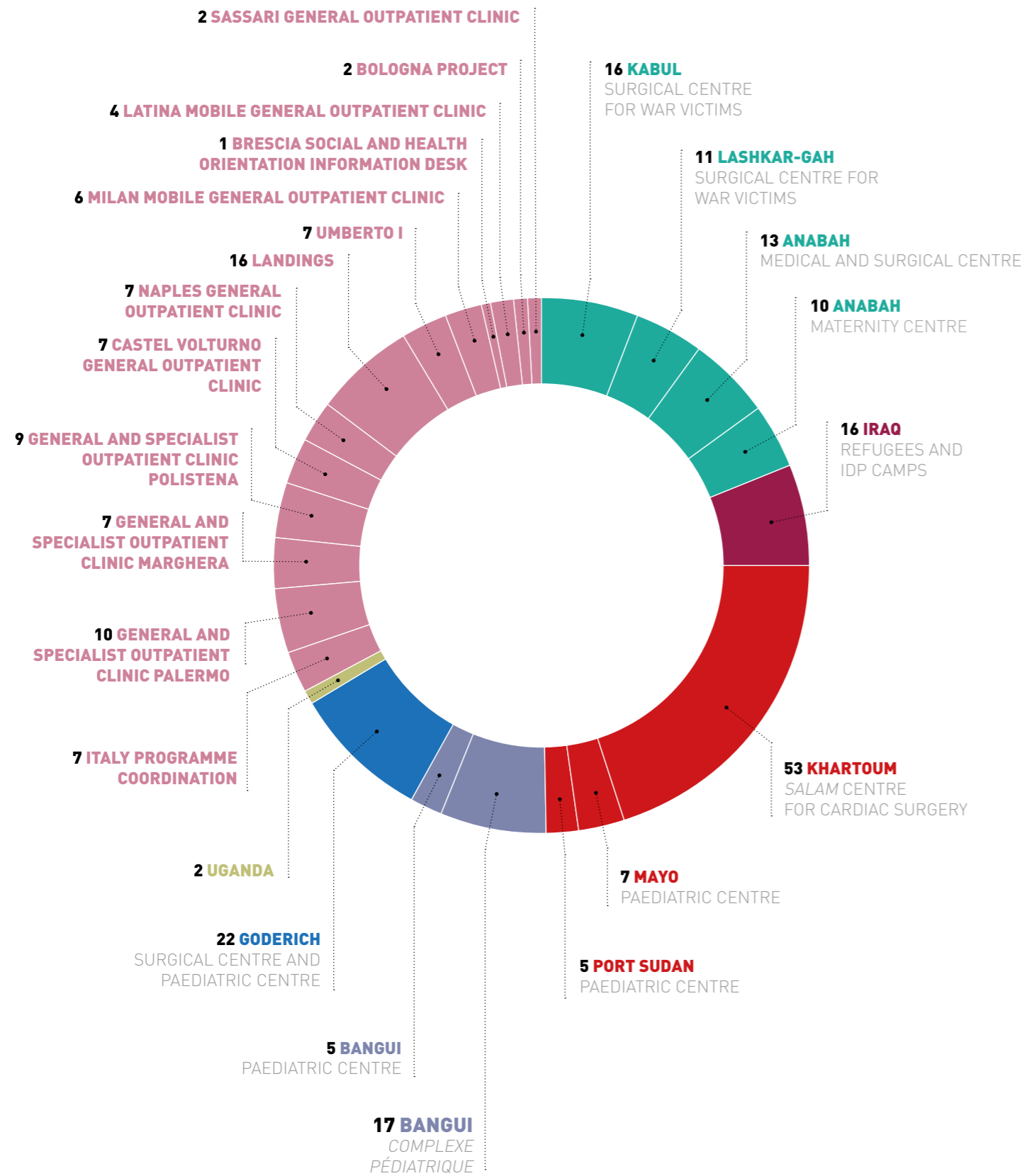
4,950 people were saved and 281 health service actions were provided on board the ship



**| WHO WORKS IN EMERGENCY'S PROJECTS |**

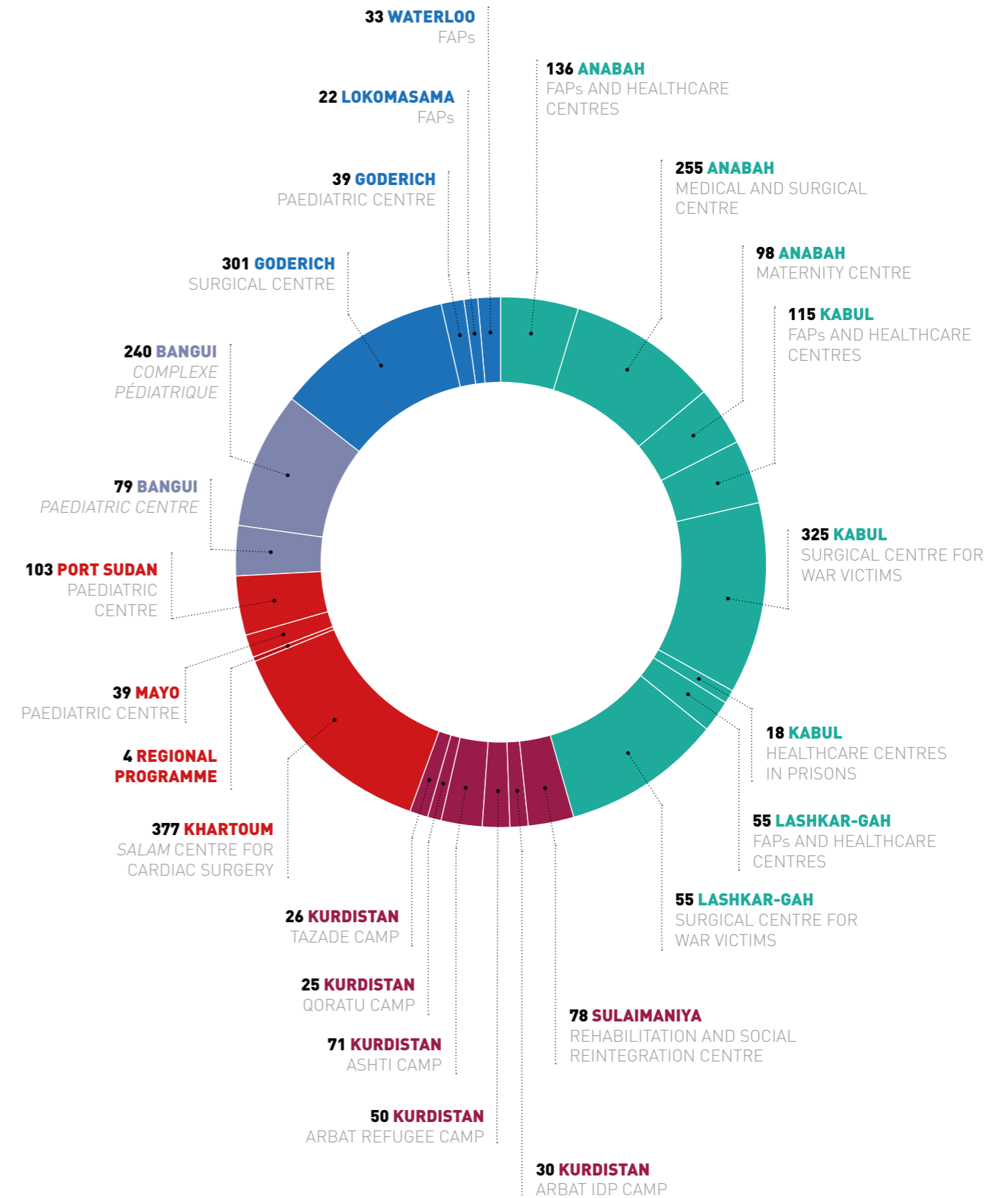
## AVERAGE MONTHLY NUMBER OF PERSONNEL ON MISSIONS, IN ITALY AND ABROAD

TOTAL: 263 PEOPLE



## LOCAL STAFF

TOTAL: 2,788 PEOPLE



ITALY UGANDA  
 AFGHANISTAN IRAQ CENTRAL AFRICAN REPUBLIC SIERRA LEONE SUDAN

AFGHANISTAN IRAQ CENTRAL AFRICAN REPUBLIC SIERRA LEONE SUDAN



Centre



EMERGENCY

## COSTS FOR CURRENT MISSIONS

## EXPENSES FOR CURRENT MISSIONS AND PROJECTS

### AFGHANISTAN

The increase in costs is due to the construction of the new Anabah Maternity Centre, which was opened on 8 December 2016. Costs for health and consumer goods: including the value of donations for 54,862.77 Euros.

Cost items	2016	2015
Local and international staff	3,848,860	3,947,184
Healthcare materials and consumables	1,386,167	1,205,858
Hospital construction, equipment and furnishings	342,062	658,580
Renovation and maintenance	148,014	227,530
Construction of Anabah's new maternity building	1,315,747	211,372
Patient's canteen and staff meals	466,793	430,278
Local transport (and materials)	291,108	135,806
Fuels	338,796	383,876
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	259,968	249,434
Utilities	163,042	111,917
FAP	1,056,573	1,016,344
Rentals	240,180	230,388
Insurance premiums	-	-
Prisons programme	55,150	57,100
Logistics costs	-	-
Patient transport costs	-	-
Donations	-	-
Visibility	1,695	432
Recreational activities	-	-
<b>Total</b>	<b>9,911,655</b>	<b>8,866,096</b>

### SIERRA LEONE - Goderich Surgical and Paediatric Centre

Costs for carrying out activities.

Costs for healthcare materials and consumables include donations of 202,362.81 Euros.

Costs for hospital construction, equipment and furnishings include healthcare equipment to the value of 708,935.20 Euros deriving from the Ebola project.

Cost items	2016	2015
Local and international staff	1,469,499	1,716,043
Healthcare materials and consumables	836,493	617,540
Hospital construction, equipment and furnishings	799,400	122,779
Renovation and maintenance	110,485	166,006
Patient's canteen and staff meals	193,072	458,399
Local transport	135,377	222,661
Fuels	196,429	220,193
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	116,124	175,553
Utilities	22,153	41,065
FAP	374,581	338,807
Rentals	60,091	79,476
Insurance premiums	511	418
Logistics costs	-	-
Donations	-	-
Visibility	3,399	26,777
Patient transferral Regional Programme	-	-
<b>Total</b>	<b>4,317,614</b>	<b>4,185,716</b>

**SIERRA LEONE - Ebola Treatment Centres**

Project ended.

Cost items	2016	2015
Local and international staff	-	2,615,192
Healthcare materials and consumables	-	272,119
Hospital construction, equipment and furnishings	-	374,173
Renovation and maintenance	-	214,400
Patient's canteen and staff meals	-	379,548
Local transport	-	204,518
Fuels	-	180,856
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	-	386,145
Utilities	-	50,649
Rentals	-	158,755
Insurance premiums	-	333
Visibility	-	226
Fap	-	-
<b>Total</b>	<b>-</b>	<b>4,836,912</b>

**SIERRA LEONE - Ebola Research Projects**

Following the closure of the Ebola Treatment Centre in Goderich, EMERGENCY has continued its research activities in collaboration with Cooperazione Italiana and the Spallanzani I.N.M.I.L. in Rome.

Cost items	2016	2015
Local and international staff	125,777	55,340
Healthcare materials and consumables	9,558	13,091
Hospital construction, equipment and furnishings	5,458	-
Renovation and maintenance	40,220	2,505
Patient's canteen and staff meals	26,776	4,732
Local transport	7,604	927
Fuels	29,986	31,319
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	25,974	6,136
Utilities	470	-
Rentals	-	-
Insurance premiums	-	-
Visibility	1,000	-
<b>Total</b>	<b>272,821</b>	<b>114,050</b>

**IRAQ - Rehabilitation and Protheses Production Centre**

Over the course of 2016, a training programme for refugees and IDP in the Arbat camps was set up to open new cooperatives. The costs of prosthesis include a donation equal to 77,030.71 Euros from the Directorate of Health, and the cost of 71,428.20 Euros for the prostheses recorded in 2016 but of actual use in 2017 was not considered.

Cost items	2016	2015
Local and international staff	321,279	356,083
Healthcare materials and consumables	271	91,468
Hospital construction, equipment and furnishings	4,147	9,055
Renovation and maintenance	11,077	16,355
Patient's canteen and staff meals	13,112	11,073
Local transport	11,736	834
Fuels	15,361	13,738
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	5,743	6,143
Utilities	3,355	3,465
Recreational activities	394	-
Rentals	3,307	3,123
Insurance premiums	-	8
Protheses	154,149	114,969
Co-operatives programme	249,701	-
Patient transport costs	-	-
Logistics costs	-	-
Visibility	236	1,469
<b>Total</b>	<b>793,867</b>	<b>627,783</b>

**IRAQ - Refugees and IDP Camps**

In June, the second clinic was opened in the Ashti camp. Costs include donations of 64,743.22 Euros.

Cost items	2016	2015
Local and international staff	2,164,132	1,830,343
Healthcare materials and consumables	368,718	349,982
Hospital construction, equipment and furnishings	293,406	670,682
Renovation and maintenance	52,458	65,451
Patient's canteen and staff meals	119,080	84,755
Local transport	9,481	107,319
Fuels	49,200	40,754
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	67,334	84,068
Utilities	18,514	15,741
Rentals	169,203	156,071
Insurance premiums	-	9,728
Visibility	2,694	9,855
Donations	-	-
<b>Total</b>	<b>3,314,218</b>	<b>3,424,749</b>

**SUDAN - Salam Centre for Cardiac Surgery**

Expenses for patient transfers have been fully entered under the cost item Regional Programme.

Local people and materials transport costs include the value of locally purchased vehicles.

Local staff salaries have increased, adjusting them to the cost of living due to the inflation and devaluation of the local currency.

Costs include donations of 12,371.71 Euros.

*Note: The cost of land and buildings related to the Salam Centre for Cardiac Surgery in Khartoum has been amortized over several years, as explained as explained more in depth in the Explanatory Notes.*

Cost items	2016	2015
Local and international staff	3,463,758	2,646,428
Healthcare materials and consumables	2,284,656	1,974,546
Hospital construction, equipment and furnishings	300,536	459,423
Renovation and maintenance	352,308	279,704
Patient's canteen and staff meals	459,863	399,014
Local transport e materiali	263,199	206,243
Fuels	260,316	259,631
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	262,099	176,767
Utilities	307,027	267,104
Rentals	185,558	177,147
Logistics costs	-	-
Insurance premiums	44,286	47,697
Visibility	3,523	437
Patient transferral	-	-
Recreational activities	-	-
Regional Programme	211,178	134,306
<b>Total</b>	<b>8,398,308</b>	<b>7,028,448</b>

**SUDAN - Mayo Paediatric Centre**

Costs for carrying out activities.

Local staff salaries have increased, adjusting them to the cost of living due to the inflation and devaluation of the local currency.

Cost items	2016	2015
Local and international staff	334,903	194,405
Healthcare materials and consumables	112,378	97,641
Hospital construction, equipment and furnishings	43,779	13,972
Renovation and maintenance	35,528	21,756
Patient's canteen and staff meals	4,018	2,169
Local transport	37,059	1,159
Fuels	4,785	926
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	43,611	21,026
Utilities	4,258	4,599
Logistics costs	-	-
Insurance premiums	2,615	473
Rentals	12,252	6,367
Visibility	2,080	137
Recreational activities	-	-
Socio-sanitary programmes	-	-
Consultancy	-	-
<b>Total</b>	<b>637,264</b>	<b>364,630</b>

**SUDAN - Nyala Paediatric Centre**

In 2016, when the hospital was not operational, the costs refer to security personnel.

Local staff salaries have increased, adjusting them to the cost of living due to the inflation and devaluation of the local currency.

Cost items	2016	2015
Local and international staff	2,375	1,825
Renovation and maintenance	-	93
Patient's canteen and staff meals	-	-
Local transport	-	-
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	283	262
Utilities	-	-
Rentals	8,491	5,281
Logistics costs	-	-
<b>Total</b>	<b>11,148</b>	<b>7,461</b>

**SUDAN - Port Sudan Paediatric Centre**

Local staff salaries have increased, adjusting them to the cost of living due to the inflation and devaluation of the local currency.

*Note: The cost of land and buildings related to the Port Sudan Paediatric Centre is being depreciated over several years, as explained more in depth in the Explanatory Notes.*

Cost items	2016	2015
Local and international staff	569,110	426,881
Healthcare materials and consumables	319,124	259,025
Hospital construction, equipment and furnishings	206,648	200,062
Renovation and maintenance	31,614	26,503
Patient's canteen and staff meals	138,793	94,226
Local transport	19,354	12,832
Fuels	8,595	17,551
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	53,700	39,394
Utilities	58,972	42,854
Visibility	574	136
Recreational activities	-	-
Rentals	37,177	30,440
Insurance premiums	7,112	1,649
Logistics costs	-	-
<b>Total</b>	<b>1,450,772</b>	<b>1,151,552</b>



**CENTRAL AFRICAN REPUBLIC - Bangui Paediatric Centre Programme**

In order to best represent the project in the Central African Republic, given the continuous growth of activities, the tables are divided into the Paediatric Centre and the *Complexe Pédiatrique*.

Costs for healthcare materials and consumables include donations of 11,452.80 Euros.

These include the costs of the National Blood Bank project.

Cost items	2016	2015
Local and international staff	657,827	695,040
Healthcare materials and consumables	195,488	211,192
Hospital construction, equipment and furnishings	95,090	174,823
Renovation and maintenance	80,009	51,813
Patient's canteen and staff meals	182,077	141,545
Local transport	78,583	129,403
Fuels	34,884	22,084
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	104,549	69,682
Utilities	42,801	28,230
Visibility	12,447	276
Rentals	46,785	34,202
Insurance premiums	963	879
Patient transferral	-	-
Logistics costs	-	-
<b>Total</b>	<b>1,531,502</b>	<b>1,559,168</b>

**CENTRAL AFRICAN REPUBLIC- Bangui Complexe Pédiatrique Programme**

The increase in costs in 2016 is due to the expansion of the activities of the *Complexe Pédiatrique*.

Costs for healthcare materials and consumables include donations of 5,094.30 Euros.

Local transport costs include the value of locally purchased vehicles.

Cost items	2016	2015
Local and international staff	971,775	400,262
Healthcare materials and consumables	380,829	166,480
Hospital construction, equipment and furnishings	231,124	93,309
Renovation and maintenance	44,833	24,942
Patient's canteen and staff meals	8,182	4,323
Local transport	281,449	114,383
Fuels	5,888	2,410
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	100,623	38,994
Utilities	10,211	4,740
Visibility	385	-
Rentals	91	915
Insurance premiums	820	240
Patient transferral	-	-
Logistics costs	-	-
<b>Total</b>	<b>2,036,213</b>	<b>850,998</b>

**LIBYA - Surgical Centre for War Victims in Gernada**

Project ended in August 2016.

Cost items	2016	2015
Local and international staff	399,315	144,672
Healthcare materials and consumables	62,629	78,886
Hospital construction, equipment and furnishings	93,635	106,481
Renovation and maintenance	17,515	4,106
Patient's canteen and staff meals	22,881	7,221
Local transport	29,760	20,660
Fuels	2,436	270
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	15,598	14,439
Utilities	7,555	4,333
Visibility	541	-
Recreational activities	-	-
Rentals	-	-
Insurance premiums	-	-
Logistics costs	-	-
<b>Total</b>	<b>651,866</b>	<b>381,068</b>

**UGANDA**

Project started.

Design costs for the hospital include donations of 215,260 Euros from Enel Green for solar panels.

Cost items	2016	2015
Local and international staff	26,856	73,846
Healthcare materials and consumables	-	-
Hospital construction	387,271	67,228
Renovation and maintenance	-	-
Patient's canteen and staff meals	3,156	52
Local transport	1,753	1,056
Fuels	939	-
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	2,074	-844
Rentals	7,426	-
Utilities	997	14
Visibility	-	976
<b>Total</b>	<b>430,472</b>	<b>142,327</b>

## EMERGENCIES

Costs relate to the feasibility assessment mission in Greece.

Cost items	2016	2015
Local and international staff	1,686	29,051
Healthcare materials and consumables	-	60,263
Hospital construction, equipment and furnishings	-	71,281
Renovation and maintenance	-	296
Patient's canteen and staff meals	-	2,278
Local transport	2,368	10,996
Fuels	30	77
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	-	3,337
Utilities	-	226
Visibility	-	-
Rentals	163	816
<b>Total</b>	<b>4,247</b>	<b>178,621</b>

## ITALY - Italy Programme / Activities Coordination

Costs of transport for local people and materials take into account the depreciation of purchased vehicles.

Cost items	2016	2015
Staff	332,709	217,491
Hospital construction, equipment and furnishings	12,175	30,084
Renovation and maintenance	24,276	19,405
Staff meals	11,429	855
Local transport and materials	5,675	4,821
Fuels	2,665	3,061
Insurance premiums	30,427	24,997
Miscellaneous (stationery, cleaning, bank and postal charges, etc.)	10,578	13,865
Utilities	309	64
Evaluation missions	-	-
Rentals (vehicles)	3,164	3,276
Logistics costs	-	-
Visibility	24	693
<b>Total</b>	<b>433,430</b>	<b>318,611</b>

## ITALY - Mobile Clinics

The two mobile clinics were used in 2016 for the Landings Project; therefore the costs only relate to insurance premiums and some maintenance expenses.

The only exception was for a Polibus that was used on the Latina Project in December.

Cost items	2016	2015
Staff	7,505	121,663
Healthcare materials and consumables	1,425	4,871
Polibus	-	-
Hospital construction, equipment and furnishings	1,481	8,031
Renovation and maintenance	1,321	14,946
Patient's canteen and staff meals	329	8,089
Local transport	4,944	1,762
Fuels	559	7,571
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	516	1,952
Utilities	1,900	4,322
Rentals	830	7,050
Insurance premiums	4,300	4,304
Visibility	349	1,134
Logistics costs	-	-
Socio-sanitary programmes	-	-
Costs of current missions	-	-
<b>Total</b>	<b>25,459</b>	<b>185,693</b>

## ITALY - Mobile Clinics - Apulia Project

The project ended on 31/12/2015 but there were residual costs in 2016.

Cost items	2016	2015
Staff	183	275,387
Healthcare materials and consumables	-	6,338
Minivan	-	-
Hospital construction, equipment and furnishings	-	2,331
Renovation and maintenance	20	18,929
Patient's canteen and staff meals	-	16,334
Local transport	-	1,759
Fuels	65	17,900
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	687	6,166
Utilities	-	8,642
Rentals	12	9,640
Insurance premiums	-	10,741
Logistics costs	-	-
Visibility	-	1,738
Socio-sanitary programmes	-	-
Costs of current missions	-	-
<b>Total</b>	<b>967</b>	<b>375,905</b>

**ITALY - UMBERTO I**

Running costs.

The Umberto I Centre was closed in May by the Prefecture of Syracuse. In agreement with such Authority, it was decided to provide socio-medical assistance in another reception centre in the same province.

Cost items	2016	2015
Staff	179,610	112,781
Healthcare materials and consumables	1,533	484
Hospital construction, equipment and furnishings	439	358
Renovation and maintenance	3,469	7,534
Patient's canteen and staff meals	11,610	7,803
Local transport	212	856
Fuels	14,217	6,502
Utilities	5,588	1,945
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	3,091	2,711
Rentals	8,002	4,671
Insurance premiums	36	-
Visibility	1,921	2,247
<b>Total</b>	<b>229,728</b>	<b>147,891</b>

**ITALY - Landings Project**

Project financed by the Department for Civil Liberties and Immigration in 2016.

Cost items	2016	2015
Staff	455,336	192,179
Healthcare materials and consumables	7,679	7,798
Hospital construction, equipment and furnishings	2,237	4,323
Renovation and maintenance	13,221	5,441
Patient's canteen and staff meals	21,927	12,723
Local transport	1,438	434
Fuels	15,533	8,908
Utilities	16,415	5,180
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	9,129	5,792
Rentals	64,807	25,268
Insurance premiums	50	-
Visibility	5,004	1,242
<b>Total</b>	<b>612,776</b>	<b>269,287</b>

**ITALY - Palermo General and Specialist Outpatient Clinic**

Lower costs, as a prescription pad was not available in the Outpatient Clinic in the first half of 2016.

Costs include donations of 65.40 Euros.

Cost items	2016	2015
Staff	177,194	190,448
Healthcare materials and consumables	2,971	2,883
Hospital construction, equipment and furnishings	1,438	9,548
Dental and ophthalmic materials	2,535	16,496
Prostheses	15,027	16,491
Renovation and maintenance	3,405	2,088
Patient's canteen and staff meals	7,910	1,289
Local transport	139	79
Fuels	1,267	1,182
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	9,882	2,874
Utilities	6,539	5,863
Insurance premiums	757	453
Rentals	-	600
Visibility	-	273
<b>Total</b>	<b>229,063</b>	<b>250,567</b>

**ITALY - Marghera General and Specialist Outpatient Clinic**

Running Costs.

Costs include donations of 18,755.42 Euros.

Cost items	2016	2015
Staff	189,412	179,311
Healthcare materials and consumables	20,871	16,221
Hospital construction, equipment and furnishings	5,984	26,547
Dental and ophthalmic materials	19,181	18,138
Prostheses	46,792	48,327
Renovation and maintenance	8,092	6,089
Patient's canteen and staff meals	9,200	947
Local transport	867	870
Fuels	450	861
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	5,437	4,960
Utilities	21,643	16,568
Insurance premiums	1,487	1,490
Rentals	8,529	11,280
Visibility	586	1,622
<b>Total</b>	<b>338,530</b>	<b>333,231</b>

**ITALY - Polistena General and Specialist Outpatient Clinic**

Costs include donations of 1,645.54 Euros.

Cost items	2016	2015
Staff	202,217	198,980
Healthcare materials and consumables	4,865	4,566
Hospital construction, equipment and furnishings	1,829	17,549
Renovation and maintenance	5,783	3,510
Patient's canteen and staff meals	11,953	4,825
Local transport	2,495	2,927
Fuels	13,333	13,849
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	3,208	7,893
Utilities	12,655	10,578
Insurance premiums	1,080	2,912
Rentals	8,567	6,600
Visibility	-	444
<b>Total</b>	<b>267,985</b>	<b>274,631</b>

**ITALY - Naples Outpatient Clinic**

Running Costs.

Costs include donations of 3,265.95 Euros.

Cost items	2016	2015
Staff	222,391	116,398
Healthcare materials and consumables	9,071	5,245
Hospital construction, equipment and furnishings	59,173	31,368
Renovation and maintenance	6,724	7,966
Patient's canteen and staff meals	6,620	966
Local transport	4,395	1,502
Fuels	3,771	3,736
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	3,854	2,548
Utilities	11,987	4,956
Insurance premiums	1,368	854
Rentals	-	2,535
Visibility	2,395	2,483
<b>Total</b>	<b>331,748</b>	<b>180,557</b>

**ITALY - Sassari Outpatient Clinic**

Running costs.

Costs include donations of 624.99 Euros.

Cost items	2016	2015
Staff	49,345	27,635
Healthcare materials and consumables	1,290	2,110
Hospital construction, equipment and furnishings	444	1,875
Materiale odontoiatrico e oculistico	-	60
Renovation and maintenance	276	608
Patient's canteen and staff meals	2,682	993
Local transport	94	307
Fuels	282	825
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	640	722
Utilities	604	30
Insurance premiums	-	-
Rentals	-	-
Visibility	2,279	511
<b>Total</b>	<b>57,935</b>	<b>35,676</b>

**ITALY - EMERGENCY**

Cost items	2016	2015
Staff	-	-
Healthcare materials and consumables	-	80
Hospital construction, equipment and furnishings	-	-
Renovation and maintenance	-	35
Patient's canteen and staff meals	-	51
Local transport	-	-
Fuels	-	42
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	-	56
<b>Total</b>		<b>264</b>

**ITALY - Politruck Art. 3**

The cost of the Politruck increased, as in the previous year the activity only took place for eight months due to maintenance and pending approvals.

Cost items	2016	2015
Staff	165,679	118,088
Healthcare materials and consumables	5,870	5,642
Politruck	37,802	18,901
Hospital construction, equipment and furnishings	1,715	1,308
Renovation and maintenance	5,443	7,886
Patient's canteen and staff meals	7,267	3,705
Local transport	2,361	1,561
Fuels	6,419	8,752
Utilities	3,804	3,443
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	2,745	2,600
Insurance premiums	-	19,348
Rentals	471	1,800
Visibility	1,568	3,021
<b>Total</b>	<b>241,144</b>	<b>196,056</b>

**ITALY - Castel Volturno General Outpatient Clinic**

The increase in costs is due to an increase in staff and because in the previous year, the clinic only operated for nine months.

Cost items	2016	2015
Staff	213,223	122,381
Healthcare materials and consumables	7,358	4,477
Hospital construction, equipment and furnishings	8,372	4,206
Renovation and maintenance	5,387	8,018
Patient's canteen and staff meals	16,650	7,087
Local transport	431	2,305
Fuels	9,665	7,058
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	4,304	5,277
Utilities	11,734	5,631
Insurance premiums	544	544
Rentals	18,437	12,437
Visibility	666	1,091
<b>Total</b>	<b>296,772</b>	<b>180,510</b>

**ITALY - Bologna**

Project ended on 31/12/2016.

Cost items	2016	2015
Staff	55,502	27,541
Healthcare materials and consumables	16	-
Hospital construction, equipment and furnishings	407	598
Renovation and maintenance	1,028	1,867
Patient's canteen and staff meals	2,677	214
Local transport	168	220
Fuels	2,468	1,270
Utilities	149	118
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	1,193	910
Visibility	131	2,386
<b>Total</b>	<b>63,739</b>	<b>35,125</b>

**ITALY - Brescia**

Project started in July 2016.

Costs include donations of 1,100.00 Euros.

Cost items	2016	2015
Staff	15,841	-
Healthcare materials and consumables	30	-
Hospital construction, equipment and furnishings	51	-
Renovation and maintenance	960	-
Patient's canteen and staff meals	270	-
Local transport	188	-
Fuels	614	-
Utilities	728	-
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	1,411	-
Rentals	1,107	-
Visibility	1,104	-
<b>Total</b>	<b>22,302</b>	<b>-</b>

**ITALY - Rome Outpatient Clinic**

Following the change of ASL's interlocutors, both the protocol and the commodity with which the property was granted were revoked by resolution. For this reason the project was discontinued.

Cost items	2016	2015
Staff	2,247	-
Healthcare materials and consumables	-	-
Hospital construction, equipment and furnishings	-	500
Renovation and maintenance	-	7
Patient's canteen and staff meals	6	-
Local transport	-	-
Fuels	26	-
Utilities	-	-
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	0	-
<b>Total</b>	<b>2,280</b>	<b>507</b>

**ITALY - Project SAR**

During the two months of project activity, MOAS received a contribution of 200,000 Euros for the ship's expenses.

Following the unexpected interruption of the mission, MOAS repaid some of the expenses and bought, at cost price, material already in stock which we were unable to transfer to other projects.

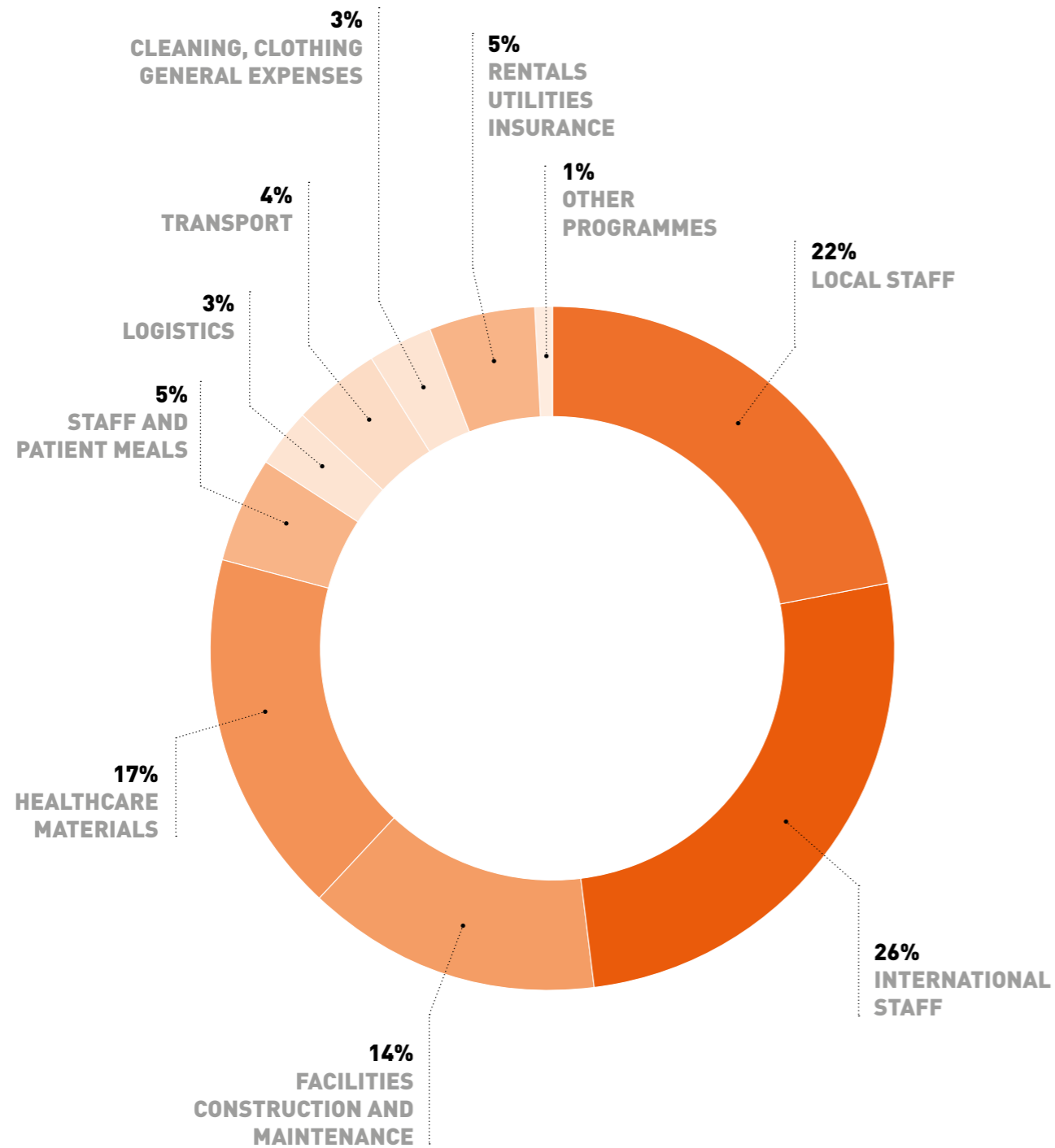
Cost items	2016	2015
Staff	41,483	-
Healthcare materials and consumables	32,202	-
Hospital construction, equipment and furnishings	358	-
Contribution	200,000	-
Renovation and maintenance	2,308	-
Patient's canteen and staff meals	8,936	-
Local transport	6,074	-
Fuels	113	-
Utilities	3,404	-
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	6,654	-
Rentals	-1,384	-
Visibility	207	-
<b>Total</b>	<b>300,355</b>	<b>-</b>

**ITALY - Health Box Art. 10**

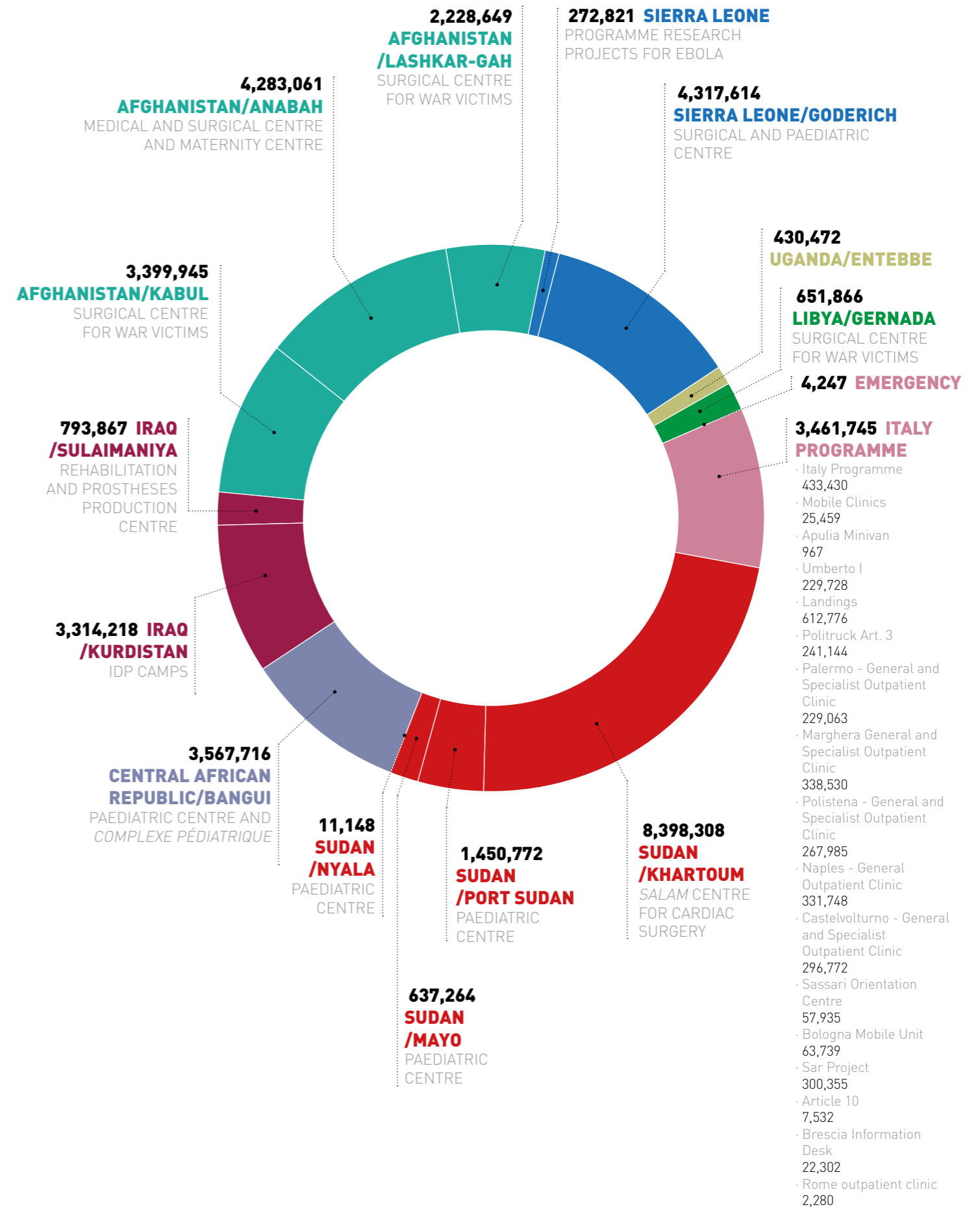
Set-up costs and purchases.

Cost items	2016	2015
Staff	-	-
Healthcare materials and consumables	-	-
Hospital construction, equipment and furnishings	-	-
Contribution	-	-
Renovation and maintenance	-	-
Patient's canteen and staff meals	-	-
Local transport	7,532	-
Fuels	-	-
Utilities	-	-
Miscellaneous (stationery, cleaning, shopping, bank charges, clothing costs etc.)	-	-
Rentals	-	-
Visibility	-	-
<b>Total</b>	<b>7,532</b>	<b>-</b>

## ANALYSIS OF EXPENSES FOR CURRENT MISSIONS



## EXPENDITURE PER PROJECT (EUROS)





**| ACTIVITIES IN ITALY |**

## STRUCTURE, ORGANISATION

### MILAN OFFICES

Humanitarian missions and supporting activities are mainly coordinated in the Milan offices. As of 31 December 2016, the total number of people working in the Milan offices was approximately 200: 107 employees and collaborators, 89 volunteers and 4 interns.

Organisational structure of Milan offices as of 31/12/2016:

- **Presidency** - employees: 4; volunteers: 1.
- **Humanitarian Office** - employees: 29; collaborators: 2; volunteers: 2.
- **Italy Programme Coordination Office** - employees: 7.
- **Administration Office** - employees: 14; volunteers: 5.
- **Reception and Switchboard** - employees: 3; volunteers: 5.
- **Field Volunteers Coordination Office** - employees: 3; interns: 3; volunteers: 14.
- **Fundraising Office General** - employees: 9; freelancers: 1; volunteers: 29.
- **Fundraising Office Institutions** - employees: 3; volunteers: 3.
- **Communications Office - Schools** - employees: 9; interns: 1; freelancers: 1; volunteers: 7.
- **Purchasing Office** - employees: 2; volunteers 1.
- **IT Office** - employees: 5; volunteers: 1.
- **General Services and SSP** - employees: 2; volunteers: 10.
- **Human Resources Office** - employees: 2; freelancers: 1.
- **Events Office** - employees: 4; volunteers: 8.
- **Development Projects, Headquarters of Milan and Venice** - employees: 1.
- **Novate Warehouse** - employees: 6; volunteers: 2.
- **International Initiatives** - collaborators: 1.
- **Christmas project** - employees: 1.

In 2016, works on the renovation of Emergency's new legal and operational headquarters in Via Santa Croce, Milan, began. Works should be completed by summer 2017, resulting in the transfer of activities to the new offices.

### ROME OFFICE

The Rome Subsidiary Offices carry out field activities thanks to full-time staff and volunteers.

As of 31 December 2016, there were approximately 29 volunteers working regularly in the Rome office on a weekly rotation basis, together with 12 employees.

Organisational structure of the Rome office as of 31/12/2016:

- **Presidency** - employees: 2.
- **General Legal Affairs and Donations** - employees: 1.
- **Administration Office and Switchboard** - employees: 1; volunteers: 7.
- **Field Volunteers Coordination Office** - employees: 3; volunteers: 9.
- **Purchasing and Warehouse Office** - employees: 2; volunteers: 1.
- **Fundraising Office** - employees: 3; volunteers:11.

### VENICE OFFICE

The subsidiary office in Venice carries out activities in the field and manages the CME (Continuing Medical Education) initiatives.

As of 31 December 2016, 4 employees were working regularly in the Venice office.

### OTHER HUMANITARIAN PROJECT OFFICES

In addition to those of the Milan, Rome and Venice offices, there are also:

- 9 employees in the Palermo General and Specialist Outpatient Clinic,
- 4 employees and 4 collaborators in the Marghera General and Specialist Outpatient Clinic
- 2 employees and 5 collaborators in the Polistena General and Specialist Outpatient Clinic

- 3 employees and 5 collaborators in the Castel Volturno General Outpatient Clinic
- 1 employee and 6 collaborators in the Napoli-Ponticelli General Outpatient Clinic
- 4 employees and 11 collaborators on the two Polibuses in the Sicily landings project
- 1 employee and 6 collaborators on the Milan Politruck
- 3 collaborators in the current project in Latina
- 22 collaborators in the Sassari Orientation Centre
- 2 collaborators on the Bologna Mobile Unit
- 1 employee and 5 collaborators in the Umberto I Accomodation Centre in Syracuse.

At the Palermo General and Specialist Outpatient Clinic there are also approximately 70 volunteer doctors and nurses, approximately 70 at the Marghera General and Specialist Outpatient Clinic, 5 at the Polistena General and Specialist Outpatient Clinic (including two non-medical) and 20 non-medical at the Sassari Orientation Centre. 12 employees and 103 collaborators are currently on humanitarian missions abroad.

In March 2016, the Administration of the City of Rome informed Emergency of the request for the return of premises used as a subsidiary offices and formally granted by the Capitol administration to the Organisation since 2008, following EMERGENCY's reallocation of space, which has occurred at Emergency's expenses.. The measure is part of a repossession campaign by the City of Rome, started by prefect commissioner Tronca and continued by the current administration. It is an indiscriminate request to all concessionaires for the return of property. This includes EMERGENCY, even though they are fully entitled to remain concessionaires for their premises, being an NGO recognised by the UN, as provided for in the same municipal licensing regulation (Item 5 of Resolution 140/2016), and having always regularly paid the concession fee determined by the City of Rome in accordance with current rules, as well as the entire renovation costs for the premises. Against that request, in May 2017 Emergency was unfortunately forced to resort to TAR Lazio.

### VOLUNTEERS AND «GROUPS»

EMERGENCY promotes a culture of peace, solidarity and respect for human rights and organises fundraising activities, thanks to an extensive network of volunteers all over Italy. Volunteers play an essential role in informing public opinion, raising awareness and encouraging local involvement in spreading a culture of peace by attending and organising conferences, meetings in schools and workplaces.

Volunteers carry out their own fundraising initiatives, make new contacts and work on the campaigns promoted by the organisation. Volunteers also provide vital support at the Milan and Rome offices, information points and in the Italy Programme's projects.

### Local groups

#### Composition

EMERGENCY volunteers are extremely varied in their composition, the type of activities they do and the opportunities offered in their territory.

In 2016, a project was developed for the computerisation of all data relating to the composition, type of activity and fundraising of volunteers (SICOV or reserved area groups).

To organise their activities more effectively, they are divided into "local groups", which come together in "area coordination groups" and, in some cases, "regional coordination groups".

As well as local groups, there are also groups formed on the basis of "activities" that the organisation has been concentrating on in recent years, such as the training of public speakers and school speakers, university students, support for

national initiatives and for fundraising activities.

### University project

Involving and raising awareness among young people continues, with important work at many university locations throughout Italy, including events and public meetings.

As of 2016, there are 17 student groups in the cities of Bari, Bologna, Brescia, Cagliari, Catania, Florence, Genoa, Milan, Naples, Padua, Palermo, Pavia, Pisa, Rome, Siena, Turin and Trento.

Faculties involved: Business Economics; Education Sciences; Medicine and Surgery; Psychology; Political Science; Law; Agriculture; Philosophy and Letters; Linguistic mediation; Sociology; Nursing.

Total events organised by faculty students:29

### Training

In 2016, a collaboration started with the Genius Loci Facilitation School with the aim of introducing participatory design methods, particularly in activities involving volunteers.

Training sessions (for district representatives, area coordinators and all volunteers) set out below have been oriented towards this approach.

In January 2016, an annual meeting was held in Milan between the Italian representatives (246 volunteers representing 111 groups), representatives and managers of various sectors of the organisation (Chairmanship, Vice President, Administration, Communications, Fundraising, Human Resources). During the months of February and March 2016, annual training was organised for all volunteers (4 meetings, in Milan, Rome, Venice and Naples). The workshop meeting module was reopened in the 4 stages and was attended by around 800 volunteers.

In November 2016, the second national meeting of Emergency's University students took place in Florence, and around 125 young people participated in the event.

### Activities

#### National Meeting

Every year between June and September, EMERGENCY organises a National Meeting lasting 3-4 days to meet all of the organisation's volunteers and supporters. The event is organised every year in a different city: in June 2016, the 14th National Encounter took place in Genoa and was attended by over 900 volunteers and involved several artists and personalities in the world of entertainment and culture reaching out to a large audience of citizens.

#### Infopoint

Since 2012, EMERGENCY has launched pilot projects in some cities (Genoa, Milan, Turin), opening Infopoint spaces dedicated to EMERGENCY's activities. These allow all supporters to talk with the organisation at any time, support projects by buying gadgets, make donations and participate in the various cultural activities offered during the opening hours.

In 2016 there were two active Infopoints (Genoa and Turin), which between them organised about 50 cultural and educational activities.

#### Theatre

EMERGENCY currently has three plays on in theatres, written and directed by Patrizia Pasqui and starring Mario Spallino: 'Farmageddon', 'Viaggio Italiano' and 'Stupidorisiko'. Through its representations, EMERGENCY aims to inform and reflect on the issues of war and poverty, but also on the opportunity to intervene to promote and affirm essential human rights and the values of solidarity and peace. In 2016 there were:

- 38 representations of 'Stupidorisiko'
- 12 representations of 'Viaggio Italiano'
- 4 representations of 'Farmageddon'

### Cultural fundraising events

The groups consistently carry out fundraising and awareness-raising activities throughout the year, based on the opportunities offered by their own territory and "national" campaigns (5 per 1000, SMS campaigns, national membership day, 100Cene, Christmas for EMERGENCY, #storieviaggianti).

In 2016, hundreds of initiatives were organised by the territorial groups throughout Italy, including:

28 EMERGENCY Days - one or more public day events devoted entirely to EMERGENCY activities, 19 public conferences on topics relevant to the organisation, 23 concerts, 15 film projections, over 50 book presentations, 9 sporting events, many food and wine events, participation in festivals and events organised by third parties etc.

Among the most relevant initiatives of 2016:

**#storieviaggianti** is a pilot project launched in 2016. An old Blue Bird bus has been transformed into a multimedia story box: a child, a woman, and an elderly man run away from the horror of war and their stories have been heard by more than 6,000 people.

The tour that crossed Italy was made up of 18 stops, divided between events organised by EMERGENCY's groups, concerts, festivals and the National Meeting of Genoa. Thousands of people have been involved through sharing their photos and sending the infographics to their email addresses.

The support of volunteers throughout the tour, from logistics to institutional relations management, through the long shifts on the Blue Bird and the design of interior and exterior areas, has been invaluable.

**100 Cene** (100Dinners) is a fundraising project with a gastronomy theme that combines the pleasure of conviviality with the chance to support an EMERGENCY project.

The campaign lasts for one month and in 2016, 136 meals were made simultaneously throughout Italy involving several thousand people.

**Natale per Emergency** (Christmas for EMERGENCY) is a project involving more than 300 volunteers in 20 cities. EMERGENCY Christmas Spaces and Points will be open throughout the month of December, to give supporters a chance to learn about the activity of the organisation and support humanitarian programmes through solidarity gifts.

In the 24 days it was open, 130 events were organised and around 110,000 people took part.

## COMMUNICATION

**Website «[www.emergency.it](http://www.emergency.it)»** The website *www.emergency.it* is one of the best known communication tools and is used by the public, both in Italy and abroad, to get information on the organisation's activities and initiatives, to donate to fundraising activities (online donations, "5 per 1000", Christmas initiatives, etc.), to find out about employment opportunities with Emergency and, in general, to get to know the organisation better.

The website *www.emergency.it* is intended primarily for Italians and Italian speakers, but is also accessible to an international audience, thanks to the English version; in countries with foreign partner organisations, obviously, people refer to the local website.

The EMERGENCY site has an average of 2,500 visits a day.

#### Email lists

#### Weekly newsletter

*Allistante* is EMERGENCY's online newsletter, sent out every week to



subscribers to keep them up-to-date with the organisation's activities and events.

With over 90,000 contacts in the list, the newsletter is one of the main channels of communication with the organisation's supporters among the general public, keeping them informed about the humanitarian projects abroad and events at home.

The newsletter is thus yet another tool for reporting on the work we do and how we spend funds, as well as being a source of news on the organisation's campaigns, fundraising methods and initiatives.

#### Other email lists

As well as getting news via the *Allistante* list, subscribers to the mailing lists and donors who leave us their email addresses are contacted on specific occasions: for campaigns, appeals, particularly important events, local initiatives and specific content releases.

Via the School Office, newsletters and specific messages are sent out to teachers.

**Social Media** Facebook is EMERGENCY's main online visibility tool. The "EMERGENCY" page has around a million contacts, and the "Gino Strada" page has over a million and the "Io sto con Emergency" page almost 300,000.

As well as these, EMERGENCY also runs a number of specific-interest pages (e.g. "Il Teatro di Emergency") and local pages (e.g. The "Christmas Space" pages and the Infopoint pages). Also on this platform, volunteers are guaranteed a widespread presence through the pages of the Territorial Groups.

EMERGENCY use Facebook to inform about their work and positions, and for fundraising initiatives.

The organisation also has a wide following on Twitter, with over 550,000 followers.

EMERGENCY is also present on other platforms, including YouTube, Instagram and Google.

**EMERGENCY Magazine** In 2016, three issues of the EMERGENCY quarterly magazine were published, the fourth issue being the Report, which is also sent out to supporters.

The magazine is the main communication tool used for giving detailed accounts of EMERGENCY's humanitarian work and reporting to its donors. Overall circulation in 2016 was approximately 1,160,000, the increase being due to the growth in the number of subscribed donors and wider dissemination.

Each copy of the magazine contains a pre-stamped postal donation form for donating either via the Post Office or by bank transfer (SSD), with no bank charges to the donor.

**Report (annual activities report)** The annual activities report was produced in March.

The overall circulation of the Italian version was 270,000, with 210,000 being sent out to subscribed donors in lieu of the March quarterly magazine and 60,000 distributed by the offices and groups during initiatives, events and from stands. The report has also been produced in English.

**Campaigns and communication activities** The "5 per 1000" taxpayers' donation campaign began in March, with the production and circulation of postcards, visiting cards, leaflets, banners and an audio spot. The slogan chosen was "your 5x1000 permakes a difference", highlighting all the new activities of the previous year that were made possible by supporters' donations.

In the Autumn there was the membership recruitment campaign "Are you interested?" promoted both with printed material for volunteer groups and

online with a video and social media campaign.

In autumn the campaign started with the "Uguali" solidarity, dedicated to fundraising for the Italian programme. The campaign will continue until April 2017. One of the main activities of the year in the communications office has been the promotion of the Italy Programme. Coverage of the Sicily landings was organised by the press office and online, with the production of information videos, stories and postcards.

As a celebration of 10 years of the Italy Programme, the communication office produced:

- "No one excluded": short stories from patients in EMERGENCY's buildings in Italy;

- "No one excluded": initiative in schools (in-depth);

- 3 videos;

- Exhibition of photographer Simone Cerio's "La Prima Aurora", shown in exhibition venues throughout Italy.

**Activities in schools** Activities in schools: The main activities coordinated by the School Office in Milan were: slide shows and other tools for teachers and students; meetings in primary, middle and high schools and libraries; extracurricular initiatives for children and youths; projects with institutions, organisations, trusts and publishers; keeping speakers up-to-date, training new volunteers and handling relations with contacted schools.

Volunteers currently have 24 slide shows and 2 orientation and information documents available for primary and secondary school teachers, with varied content according to age and theme area.

The preparation and updating of the material is done by the School Office, which collects and studies the suggestions made by volunteers who are in daily contact with teachers and students.

There are 100 school groups in Italy involved in the organisation of classroom meetings.

In the school year 2015-2016 the speakers held 3,901 meetings in schools of all types and at all levels (a number steadily rising compared to previous years). Volunteers were engaged in 19 meetings each school day, promoting a culture of peace, solidarity and respect for human rights and giving information on the organisation's humanitarian activities, directly contacting about 110,000 people (students, parents and teachers).

Increasingly, schools take part in EU tenders for specific voluntary work or educational projects and request

the collaboration of the School Office on the themes EMERGENCY deals with.

The collaboration with Fondazione Prosolidar was renewed for the fifth edition of the "Teresa Sarti Strada Award" for primary and middle schools, with 145 schools from all over Italy taking part.

The prize-giving ceremony in Milan was attended by 80 children, young people, parents and teachers.

To give continuity to primary school meetings and to reach families, a bookmark was designed to give to children at the end of the meeting, on which the address of the homepage, [www.lacartadellapace.it](http://www.lacartadellapace.it), is written.

By signing up here, adults can stay informed about the activities of the Organisation and download a <http://www.lacartadellapace.it/> pack of playing cards for children.

On 20 October, 2016, the School Office coordinated the event "No one excluded. Everyone has rights?" in collaboration with the Unisona communication agency. The initiative for high schools was broadcast in 100 cinemas all over Italy and via satellite directly from Milan. 22,511 students and teachers took part. Since March 2016, the School Office has been involved in content processing for the event, in funding research at institutions and foundations (funding from the City Council of Milan and the Cariplo Foundation), the promotion of the event and the involvement of students before and after the event. School volunteers were also involved: the office organised 4 training sessions on the event and co-ordinated their presence in cinemas.

The School Office independently manages the creation and submission of informational and promotional newsletters to the email addresses of teachers and schools. A database was created with teachers' contacts during the school encounters (6,111 e-mail addresses) and the public addresses of the schools on the MIUR website (10,204 e-mail contacts). In 2016, the School Office developed and presented the project for the Civil Service Call funded by the Lombardy Region. They also coordinated the activities of the 4 volunteers chosen for the project, which was approved in March 2015.

## FUNDRAISING INITIATIVES

In 2016, approximately 44% of the organisation's total income was from private donations: **21,767,660 Euros**, out of a total of **48,661,900 Euros**, an increase of about 8% on last year for the same item. There was an increase of 17% on the previous year in "5 per thousand" donations, amounting to **13,896,002 Euros**, which compensated for a slight slowdown in spontaneous donations.

Excluding the "5x1000" donations and income from bequests (nearly **4,385,629.88 Euros**) the total amount of donations from private individuals was **7,871,658 Euros**, a decrease of 5% on 2015. On analysing these figures, one notes an increase in donations from membership recruitment (+0.6% compared to 2015) both from continuous donations (RID-SDD) (+12% compared to 2015) and quarterly donations (+ 9% compared to 2015).

With regard to fundraising by companies in 2016, the following chose to reconfirm their collaboration with EMERGENCY:

American Express, active since 2007 with the "Club Membership Rewards" operation, was reconfirmed; Unicoop Tirreno included the possibility of donating to the Palermo General and Specialist Outpatient Clinic in its catalogue. Micys, the cosmetics company behind the Pupa brand, reconfirmed its support for the Anabah Maternity Centre for the eighth year running; Fastweb confirmed its match-giving agreement for its customers wishing to support the Italy Programme.

In addition to these, Amica Chips, Ima and EMC, Arper, Eataly and Seven (Invicta) all supported specific projects.

The latter supported Emergency with a specific initiative - JOLLY 110 LIMITED EDITION on the 110th anniversary of the brand, which led to the creation of a limited edition (110 pieces) of the historic Jolly backpack, whose net proceeds have been donated to support the humanitarian activities of the Paediatric Centre in Goderich, Sierra Leone. The Arper company, who worked closely with EMERGENCY on the construction of the hospital in Sudan, in 2016, has supported the costs of creating a mobile device within the project Taking Care and the Italy pavilion at the 2016 Biennale. The device, designed for direct intervention in areas of Italian marginality, is located in Sicily at the Port of Pozzallo, where, in agreement with the Ministry of the Interior, we support ASL activities with health care interventions for migrants at sea.

The information contained herein refers to companies that have authorised the dissemination of data about their support, without having to comply with a confidentiality constraint.

**Commercial activities** Income from commercial activities in 2016 was **2,159,343.28 Euros**, of which: **14%** came from Local Group activities (including approximately **1,5%** from the sale of merchandising items (gadgets) at the two Infopoints in Turin and Genoa); **52%** from the information and awareness areas dedicated to Christmas shops;

approximately **33%** from online sites (Shop, events and Speciale Natale). In 2016, the gross income of the Christmas shops organised in 20 Italian cities was **1,088,139.33 Euros**.

Also in 2016, firmly established guidelines were taken into account when choosing the articles to be sold, based on analysis of origins, supply chains, and environmental impact and on the ethical certification of the products purchased and their suppliers. When choosing the gadgets, careful consideration was given to the various sales channels and reference targets, especially in relation to different target markets. For 2016, the knitwear supplier has been changed. They are always linked to the fair trade fair, which has guaranteed better economic conditions, fixed working times and precise and punctual delivery in compliance with the requirements of the organisation.

#### Shop.emergency.it

In 2016, pre-VAT gross income from commercial activity via the e-commerce site was **13,890 Euros**.

In 2016, as in previous years, thanks to collaboration with our commercial partner, a series of promotional activities were planned.

In particular, one item a week was promoted via the weekly online newsletter, 'Allistante', which alternated between different sections of the shop, and a fortnightly newsletter was sent out to contacts made available by our commercial partner, in addition to the usual promotional programme related to institutional campaigns.

In addition to our e-commerce website, from September to January, there was also a Christmas website aimed at both businesses and private individuals.

#### Lietieventi.emergency.it

For 2016, the main partners for the "events" e-commerce site were confirmed: supply contracts with industry-leading companies have been confirmed, both for greetings cards and gift-makers in the Fair Trade chain.

For greetings cards, we have reconfirmed sales contracts with the aim of limiting inventory and guaranteeing a wider choice of products and graphics. We have also reconfirmed the supply of Fair Trade sweet bags and sweets. The office has devised new designs for anniversary parchment scrolls and found a new personalised production supplier, guaranteeing competitive prices and flexibility in production and delivery.

The funds raised from these activities in 2016 were around **493,933.92 Euros** and were allocated to the Italy Programme.

#### Christmas special

The 2016 "*Speciale Natale*" fundraising was managed by, on one hand, the outsourcing of greetings cards sales and the personalisation of Christmas gadgets by our commercial partner and, on the other, by making commercial agreements with different suppliers, with particular reference to the supply of Christmas hampers and greetings cards - with the aim of limiting the amount of stock remaining.

In the September - December period, a spin off of the e-shop was redesigned in terms of both graphics and content in order to accommodate the "*Speciale Natale*".

As always, "*Speciale Natale*", in a single access window for both businesses and individuals, proposed not only buying merchandise, calendars, personalised greetings cards and gifts - including special "company gifts" - but also making a donation. The Christmas hampers were confirmed, supplied by means of a consignment agreement with Altromercato and based, as always, on fair trade principles.

As every year, a promotional space was set aside for the Christmas Shops, together with a thank-you page for the companies participating in the initiative.

The sale of articles via the Christmas website raised funds of **134,906.29 Euros**. Donations amounting to **97,780 Euros**, from both private individuals

and businesses, were collected via the Christmas 2016 website. The funds raised from Christmas 2016 activities were allocated to the Italy Programme.

**Other contributions from Italian and foreign organisations** The Valdese Board contributed to the construction of the new Anabah Maternity Centre dedicated to Valeria Solesin for an amount of **530,000 Euros**, of which **522,877.55 Euros** of competence in 2016 and the remainder of competence in 2015.

The Veneto Region has supported the new Anabah Maternity Centre with a contribution of **30,000 Euros**.

The Apostolic Nunciature has begun to support the activities of the *Complexe Pédiatrique* in Bangui. The funds raised from these activities in 2016 were **143,677.19 Euros** and **30,003.60 Euros**, respectively.

Lastly, the foreign affiliates associated with EMERGENCY provided a total contribution of **266,228 Euros**, mainly in support of the new Maternity Centre in Anabah and the *Salam* Centre.

## FUNDRAISING: PROBLEMS AND PERSPECTIVES

As mentioned in the introduction, the overall fundraising amount for 2016 was around the same as in recent years, due to the social and economic crisis that Italy is finding it very difficult to emerge from.

The main items relate to the support traditionally attributed to private donations, including the 5 per 1,000 contribution, in addition to institutional, governmental and non-governmental institutional funding, fundraising activities and legacies. A close eye is being kept on the country's general economic situation, however, which affects the most numerous category of EMERGENCY supporters, namely private individuals - notwithstanding the commitment to the continuing diversification of funding sources.

As can be seen, throughout the year the funding resulting from the eighth year - i.e. the financial year 2014 - of "5 per 1,000" was disbursed and recorded, to the amount of **13,896,002 Euros**. Also, in the financial year in question, EMERGENCY had the highest nominated charity donation amongst all not-for-profit and voluntary organisations, with 398,186 donors, an increase of about 26,000 donors. On dividing up the sum received by the number of donors, it can be seen that the amount per single donor is about 33 Euros, around 8 Euros higher than in the previous year.

## INCIDENCE OF OPERATING COSTS

The cost of managing the organisation in 2016 was **7.67%**, yet again well under the 10% threshold which EMERGENCY regards as "virtuous".

Also in 2016, the item with the biggest impact was the cost of personnel (wages and related costs), also as a result of the increase in the number of personnel in the Milan headquarters, as part of the ongoing consolidation plan in the past few years.

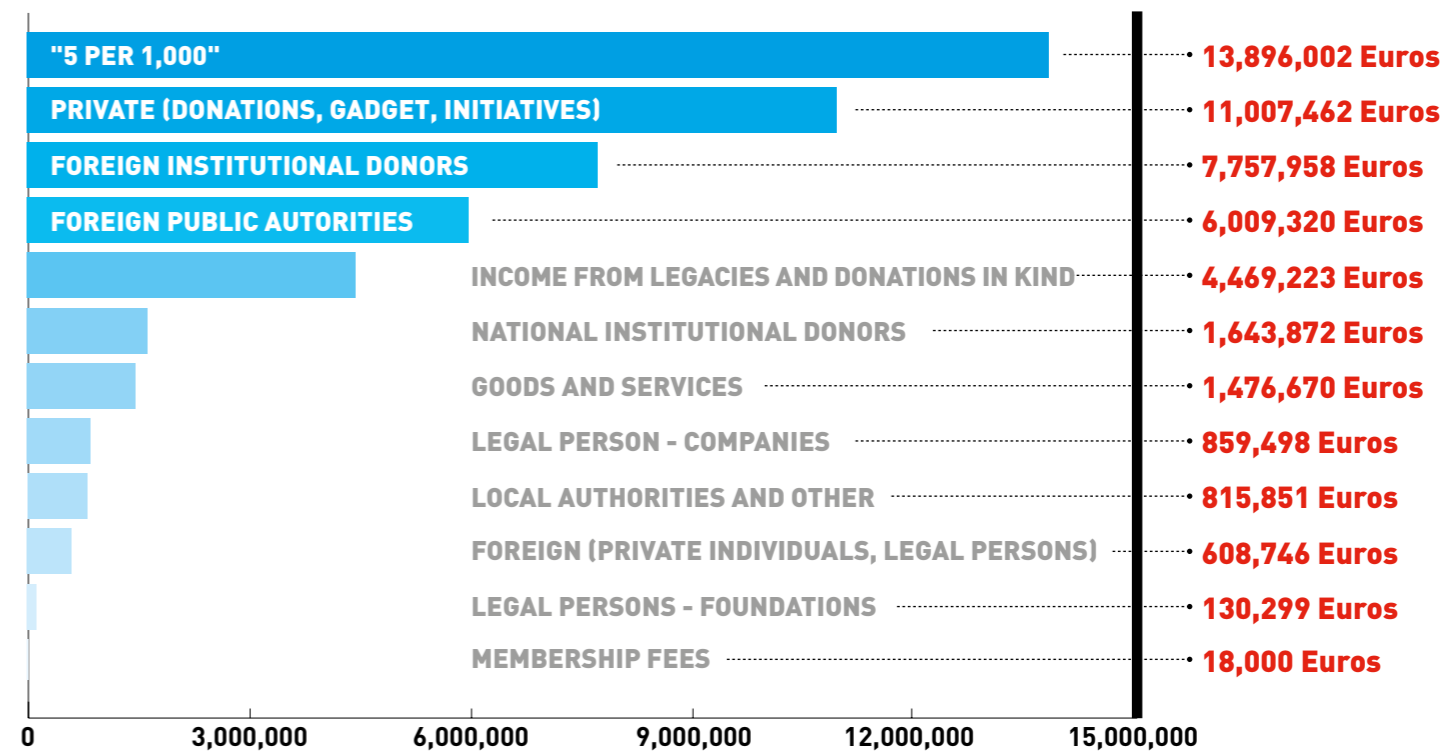
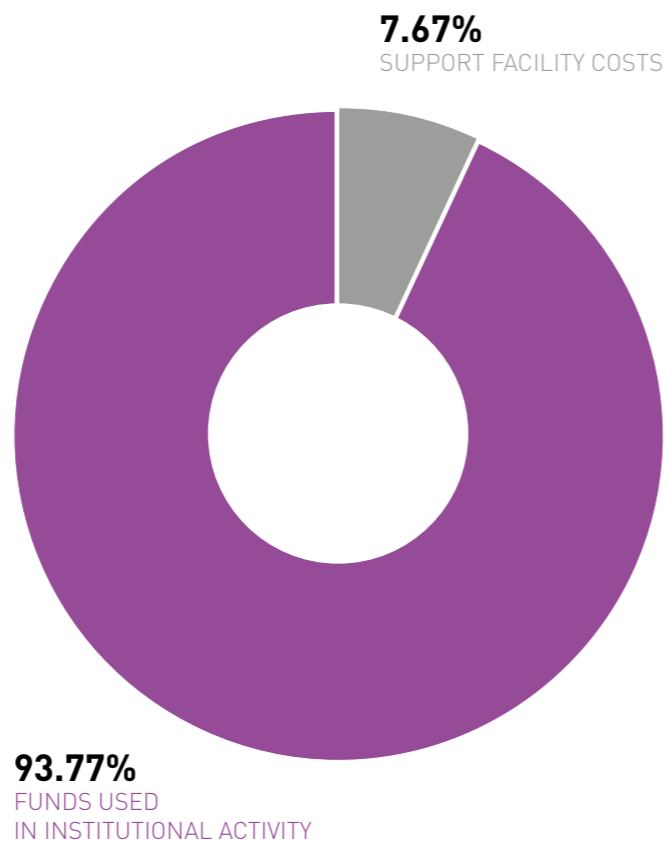
To be added to this item are the rental costs for warehouses in Milan and Rome, utilities consumption expenses and rental costs for the offices in Milan, Rome and Venice.

The incidence of operating costs is determined, obviously enough, in relation to the amount of income, i.e. a "variable" is compared with a "constant" (the most representative of these being the cost of employment and rentals).

## PROVISIONS

The 2016 balance sheet again includes the provision of **3,180,000 Euros**, which was recorded in prior years with regard to a grant from Fondazione Prosolidar ONLUS for the building of a Paediatric Surgery Centre in Uganda and additional funds set aside in support of the same project.

A provision of **2,000,000 Euros** is set aside to cover the risk of the Sudanese government not contributing to paying for the *Salam* Centre. There is also a provision of **270,000 Euros** for risks arising from litigations in progress, primarily legacies, over possible fees owed to collaborators for setting up internal labour policies.



## EXPENDITURE FORECASTS 2017

ONGOING PROGRAMMES BY COUNTRY	EUROS
Afghanistan	9,590,000
Sudan <i>Salam</i> Centre and Paediatric Centres in Sudan	12,217,000
Sudan Cholera T.C.	410,000
Central African Republic	4,018,000
Iraq	630,000
Sierra Leone	3,638,000
Kurdistan	2,857,000
Kurdistan - Erbil Hospital	1,938,000
Uganda	10,000,000
Italy Programme	3,035,000
Emergencies fund	340,000
<b>TOTAL FOR ONGOING PROGRAM</b>	<b>48,673,000</b>
NEW PROJECTS	EUROS
Bagram Prison- Kabul	8,000
Minivan 1	196,000
Minivan 2	196,000
Mobile Unit "Article 10"	207,000
Social and health orientation information desk in Milan	157,000
Messina First Aid Post	180,000
<b>TOTAL FOR NEW PROJECTS</b>	<b>943,000</b>
HEADQUARTERS COSTS	EUROS
Presidency	661,000
Fund raising	2,201,000

International	437,000
Communication	1,783,000
Field Volunteers Coordination	1,268,000
Human Resources	210,000
Legal	80,000
IT	330,000
Administration	760,000
Security	55,000
General Services	151,000
Reception and Switchboard	98,000
Warehouses	488,000
Headquarters development projects	128,000
Humanitarian Office	1,952,000
Support facilities	963,000
<b>TOTAL HEADQUARTERS COSTS</b>	<b>11,565,000</b>
<b>TOTAL GENERAL COSTS</b>	<b>61,181,000</b>

The above items include all of the costs attributable to a single humanitarian project and for a single office in Italy (domestic and international staff salaries, assets, purchases of goods and services, utilities, leases, etc.) and represent the 2017 budget revised and approved by the Board of Directors on May 4-13, 2017.

We invite the Shareholders' Meeting to approve the financial statements as prepared by the Board of Directors.

Cecilia Maria Strada  
The Chairman of the Board of Directors



**| BALANCE SHEET AND INCOME STATEMENT |**

# BALANCE SHEET

## ASSETS

### A) FIXED ASSETS

A.I - INTANGIBLE FIXED ASSETS	2016	2015	see page 62
1) START-UP AND EXPANSION COSTS	1,553	3,105	
2) RESEARCH, DEVELOPMENT AND ADVERTISING COSTS	12,461	488	
3) INDUSTRIAL PATENTS AND INTELLECTUAL PROPERTY RIGHTS	44,046	51,889	
4) CONCESSIONS, LICENCES, TRADEMARKS AND PATENTS	36,537	33,561	
5) OTHER	215,251	351,080	
6) ASSETS IN PROGRESS AND ADVANCES	-	-	
<b>TOTAL A.I</b>	<b>309,847</b>	<b>440,124</b>	
A.II - TANGIBLE FIXED ASSETS USED IN CURRENT MISSIONS	2016	2015	see page 63
1) LAND AND BUILDINGS	16,964,476	15,926,006	
2) HOSPITAL PLANT AND MACHINES	3,426,118	2,813,011	
3) HOSPITAL EQUIPMENT	9,283,765	7,971,399	
4) OTHER ASSETS	11,186,176	10,659,682	
5) ASSETS UNDER CONSTRUCTION AND ADVANCES	718,636	290,504	
6) - ACCUMULATED DEPRECIATION	-38,852,432	-35,174,707	
<b>TOTAL A.II</b>	<b>2,726,739</b>	<b>2,485,894</b>	
A.III - TANGIBLE FIXED ASSETS USED IN GENERAL SUPPORT ACTIVITIES	2016	2015	see page 64
1) LAND AND BUILDINGS	1,924,489	2,364,222	
2) PLANT AND MACHINERY	21,712	19,448	
3) EQUIPMENT	93,687	91,514	
4) OTHER ASSETS	1,231,652	1,050,969	
5) ASSETS UNDER CONSTRUCTION AND ADVANCES	1,286,572	86,721	
6) - ACCUMULATED DEPRECIATION	-1,014,035	-990,920	
<b>TOTAL A.III</b>	<b>3,544,076</b>	<b>2,621,954</b>	
A.IV - FINANCIAL FIXED ASSETS	2016	2015	see page 67
1) EQUITY INVESTMENTS	19,073	19,073	
2) OTHER SECURITIES	-	-	
3) RECEIVABLES	-	-	
<b>TOTAL A.IV</b>	<b>19,073</b>	<b>19,073</b>	
<b>TOTAL FIXED ASSETS (A)</b>	<b>6,599,735</b>	<b>5,567,045</b>	

### B) CURRENT ASSETS

B.I - RECEIVABLES	2016	2015	see page 68
1) SUPRANATIONAL ENTITIES	-	-	
2) PUBLIC BODIES	-	-	
3) ADVANCES FOR CURRENT MISSIONS	-	-	
4) 5 per 1000 funds:	-	-	
5) OTHERS	9,022,472	9,228,381	
<b>TOTAL B.I</b>	<b>9,022,472</b>	<b>9,228,381</b>	
B.II - INVENTORIES	tot 2016	tot 2015	see page 69
1) MEDICINES AND HEALTHCARE MATERIALS	3,947,360	3,100,161	
2) PROSTHETIC MATERIALS	256,005	292,073	
3) FOOD AND GENERAL SUPPLIES	-	-	
4) MATERIALS FOR FUNDRAISING ACTIVITIES	823,308	711,490	
5) PROMOTIONAL MATERIALS	-	-	
6) CURRENT MISSIONS	-	-	
<b>TOTAL B.II</b>	<b>5,026,673</b>	<b>4,103,724</b>	
B.III - LIQUID FUNDS	2016	2015	see page 69
1) CASH AND CASH EQUIVALENTS	444,930	312,678	
2) BANK AND POSTAL DEPOSITS			
a - bank and postal deposits allocated to current missions	2,909,548	4,956,277	
b - other bank and postal deposits	18,885,376	13,776,682	
3) SHORT-TERM SECURITIES	-	-	
4) OTHER LIQUID FUNDS	-	-	
<b>TOTAL B.III</b>	<b>22,239,854</b>	<b>19,045,638</b>	
<b>TOTAL CURRENT ASSETS (B)</b>	<b>36,288,999</b>	<b>32,377,742</b>	

### C) ACCRUALS AND DEFERRALS

C - ACCRUALS AND DEFERRALS	2016	2015	see page 70
1) ACCRUED INCOME	1,723	-	
2) PREPAID EXPENSES	129,917	89,149	
<b>TOTAL C</b>	<b>131,640</b>	<b>89,149</b>	
<b>TOTAL ASSETS</b>	<b>43,020,375</b>	<b>38,033,936</b>	

## LIABILITIES

### A) NET ASSETS

	2016	2015	see page 71
I - ENDOWMENT FUND	8,801	8,801	
II - RESERVES FROM DONATIONS AND GIFTS			
a - operational fixed assets	31,718	37,224	
b - non-operational fixed assets	1,892,280	2,333,054	
III - ACCUMULATED OPERATING SURPLUSES	22,179,036	14,191,419	
IV - ACCUMULATED OPERATING SURPLUSES - ALLOCATED	-	-	
V - OTHER RESERVES	-	-	
VI - PRIOR OPERATING SURPLUSES (LOSSES)	-	-	
VII - CURRENT OPERATING SURPLUS (LOSS)	1,732,565	7,987,616	
<b>TOTAL A</b>	<b>25,844,399</b>	<b>24,558,115</b>	

### B) RESTRICTED FUNDS

	2016	2015	see page 71
1) FOR EQUIPMENT RENEWAL	-	-	
2) FOR FUTURE MISSIONS	3,180,000	2,980,000	
3) FOR CURRENT MISSIONS	3,000,000	2,000,000	
4) FOR TAXES	-	-	
5) OTHER	270,879	58,000	
<b>TOTAL B</b>	<b>6,450,879</b>	<b>5,038,000</b>	

### TOTAL FUNDS ORGANISATION

32,295,278 29,596,115

### C) PAYABLES

C.I - FOREIGN PAYABLES FOR CURRENT MISSIONS	2016	2015	see page 72
1) LOANS FROM THIRD PARTIES FOR CURRENT MISSIONS	-	-	
2) LOANS ALLOCATED TO MISSIONS	-	-	
3) ADVANCE GRANTS FOR CURRENT MISSIONS	-	-	
4) DUE TO BANKS	-	-	
5) DUE TO OTHER LENDERS	-	-	
6) DUE TO SUPPLIERS	417,612	395,311	
7) DUE TO MISSION PERSONNEL	-	-	
8) LEAVING INDEMNITIES OF MISSION SUPPORT STAFF	387,074	299,978	
9) DUE TO OTHERS	-	-	
<b>TOTAL C.I</b>	<b>804,685</b>	<b>695,290</b>	
C.II - PAYABLES DERIVING FROM CULTURAL ACTIVITIES, SUPPORT FACILITIES AND PROCUREMENT OF GOODS AND SERVICES FOR CURRENT MISSIONS	2016	2015	see page 73
1) DUE TO BANKS	4,500,000	-	
2) DUE TO OTHER LENDERS	-	-	
3) DUE TO SUPPLIERS FOR CURRENT MISSIONS	1,792,200	3,191,913	
4) DUE TO SUPPORT FACILITY PERSONNEL	429,828	403,408	
5) DUE TO SOCIAL SECURITY AND PENSION INSTITUTIONS	292,484	242,744	
6) LEAVING INDEMNITIES OF SUPPORT FACILITY PERSONNEL	671,096	645,425	
7) DUE TO TAX AUTHORITIES	232,095	207,899	
8) DUE TO OTHERS	1,988,711	3,046,689	
<b>TOTAL C.II</b>	<b>9,906,414</b>	<b>7,738,080</b>	
<b>TOTAL PAYABLES</b>	<b>10,711,099</b>	<b>8,433,369</b>	

### D) ACCRUALS AND DEFERRALS

D - ACCRUALS AND DEFERRALS	2016	2015	see page 74
1) ACCRUED EXPENSES	13,998	4,452	
2) DEFERRED INCOME	-	-	
<b>TOTAL D</b>	<b>13,998</b>	<b>4,452</b>	
<b>TOTAL ACCRUALS AND DEFERRAL</b>	<b>13,998</b>	<b>4,452</b>	

### TOTAL LIABILITIES

43,020,375 38,033,936

# INCOME STATEMENT

## INCOME

INSTITUTIONAL ACTIVITY - FUND RAISING (A)	2016	2015	see page 75
1) DONATIONS AND GRANTS	27,129,769	30,994,576	
2) INCOME FROM FUNDRAISING ACTIVITIES			
a - income tax allocations (5 per 1000)	13,896,002	11,946,611	
b - other	1,038,565	2,266,327	
3) INCOME FROM LEGACIES AND DISPOSAL OF BEQUEATHED OR DONATED ASSETS	4,469,223	4,330,294	
4) INCOME FROM COMMERCIAL ACTIVITIES			
a - sale of goods	2,131,193	2,359,071	
b - provision of services	28,150	39,411	
<b>TOTAL (A)</b>	<b>48,692,902</b>	<b>51,936,291</b>	

**TOTAL INCOME (A) 48,692,902 51,936,291**

## COSTS

INSTITUTIONAL ACTIVITY - FUNDRAISING COSTS (B)	2016	2015	see page 80
5) COST OF ORGANISING FUNDRAISING ACTIVITIES	1,643,992	1,149,150	
5 bis) DEPRECIATION, AMORTISATION AND IMPAIRMENT			
a - amortisation of intangible fixed assets	2,456		
b - depreciation of tangible fixed assets	311		
6) COST OF COMMERCIAL ACTIVITIES	1,211,199	1,227,882	
6 bis) DEPRECIATION, AMORTISATION AND IMPAIRMENT			
a - amortisation of intangible fixed assets	1,004		
b - depreciation of tangible fixed assets	690		
7) CHANGE IN INVENTORIES OF MATERIALS FOR FUNDRAISING ACTIVITIES	-182,001	-72,788	
<b>TOTAL (B)</b>	<b>2,677,650</b>	<b>2,304,243</b>	

INSTITUTIONAL ACTIVITY - COST OF CURRENT MISSIONS (C)	2016	2015	see page 80
8) MEDICINES AND MEDICATION MATERIALS	6,259,856	5,566,442	
9) PROSTHETIC MATERIALS	288,364	152,423	
10) FOOD AND GENERAL SUPPLIES	1,756,573	2,124,113	
11) OTHER MATERIALS	1,221,033	1,347,454	
12) SERVICES	5,914,237	6,123,343	
13) LEASES AND RENTALS	1,024,964	1,095,599	
14) PERSONNEL ON CURRENT MISSIONS:			
a - remuneration of employees	2,239,729	1,324,213	
b - remuneration of national and international personnel	13,323,388	14,025,241	
c - social security contributions	936,203	880,043	
d - insurance premiums	318,229	311,925	
e - leaving indemnities	144,466	84,644	
f - other costs	585,351	500,483	
15) OTHER COSTS OF CURRENT MISSIONS	206,966	10,864	
<b>SUBTOTAL</b>	<b>34,219,358</b>	<b>33,546,788</b>	
16) DEPRECIATION, AMORTISATION AND IMPAIRMENT			
a - amortisation of intangible fixed assets	152,712	45,172	
b - depreciation of tangible fixed assets	3,916,281	3,668,533	
c - other impairment of fixed assets	-	-	
d - write-down of current receivables and liquid funds	-	-	
17) CHANGE IN INVENTORIES OF MEDICINES, MEDICATION MATERIALS, PROSTHETIC MATERIALS AND SUPPLIES	-730,115	157,863	
18) PROVISION FOR RISKS	1,000,000	-	
19) OTHER PROVISIONS	-	-	
<b>SUBTOTAL</b>	<b>4,338,877</b>	<b>3,871,567</b>	
<b>TOTAL (C)</b>	<b>38,558,235</b>	<b>37,418,355</b>	

INSTITUTIONAL ACTIVITY - COST OF PUBLICATIONS, CULTURAL ACTIVITIES AND MANAGEMENT OF LOCAL GROUPS (D)	2016	2015	see page 81
20) PURCHASE AND PRODUCTION OF MATERIALS FOR INFORMATION AND CULTURAL ACTIVITIES	287,109	246,270	
21) SERVICES	844,232	566,833	
22) LEASES AND RENTALS	287,040	155,440	
23) PAYROLL COSTS:			
a - remuneration of employees	686,706	440,099	
b - remuneration of collaborators	-	-	
c - social security contributions	165,680	113,324	
d - insurance premiums	3,108	1,761	
e - leaving indemnities	47,655	30,801	
f - other costs	21,376	-	
24) OTHER CULTURAL ACTIVITY COSTS	13,184	10,358	
<b>SUBTOTAL</b>	<b>2,356,090</b>	<b>1,564,887</b>	
25) DEPRECIATION, AMORTISATION AND IMPAIRMENT			
a - amortisation of intangible fixed assets	10,185	5,731	
b - amortisation of tangible fixed assets	1,620	499	
c - depreciation of current receivables and liquid funds	-	-	
26) CHANGE IN INVENTORIES OF CULTURAL ACTIVITY MATERIALS	-10,833	5,997	
27) PROVISION FOR RISKS	-	-	
28) OTHER PROVISIONS	-	-	
<b>SUBTOTAL</b>	<b>971</b>	<b>12,226</b>	
<b>TOTAL (D)</b>	<b>2,357,061</b>	<b>1,577,112</b>	

**TOTAL COSTS (B + C + D) 43,592,947 41,299,711**

**RESULTS OF INSTITUTIONAL ACTIVITIES (A - B - C - D) 5,099,955 10,636,579**

COST OF GENERAL SUPPORT ACTIVITIES (E)	2016	2015	see page 82
29) PURCHASE OF ADVERTISING MATERIALS AND STATIONERY	43,011	29,050	
30) SERVICES	982,186	871,026	
31) LEASED ASSETS OF THIRD PARTIES	487,973	481,853	
32) PAYROLL COSTS:			
a - remuneration of employees	1,124,426	1,040,290	
b - remuneration of collaborators	-	19,561	
c - social security contributions	237,840	260,103	
d - insurance premiums	9,999	7,103	
e - leaving indemnities	80,385	70,140	
f - other costs	253,542	160,208	
33) OTHER FACILITY MANAGEMENT COSTS	254,400	17,047	
<b>SUBTOTAL</b>	<b>3,473,762</b>	<b>2,956,379</b>	
34) DEPRECIATION, AMORTISATION AND IMPAIRMENT			
a - amortisation of intangible fixed assets	22,706	19,632	
b - amortisation of tangible fixed assets	32,243	115,875	
c - other depreciation of fixed assets	-	-	
d - depreciation of current receivables and liquid funds	-	-	
35) CHANGE IN INVENTORIES OF SUPPORT MATERIALS	-	-	
36) PROVISION FOR RISKS	-	-	
37) OTHER PROVISIONS	22,000	-	
<b>SUBTOTAL</b>	<b>76,949</b>	<b>135,507</b>	
<b>TOTAL (E)</b>	<b>3,550,711</b>	<b>3,091,886</b>	

**OPERATING INCOME (A - B - C - D - E) 1,549,244 7,544,694**

FINANCIAL INCOME AND CHARGES (F)	2016	2015	see page 82
38) INCOME FROM EQUITY INVESTMENTS	-	-	
39) OTHER FINANCIAL INCOME			
a - from receivables classified as fixed assets	-	-	
b - from securities classified as fixed assets	-	-	
c - from securities classified as current assets	-	-	
d - interest income	32,620	10,159	
e - income other than the above	-	-	
f - exchange gains on the transfer of funds	809,184	1,581,454	
g - other exchange gains	-	-	
<b>SUBTOTAL</b>	<b>841,804</b>	<b>1,591,613</b>	
40) INTEREST AND OTHER CHARGES			
a - interest on long-term loans	-	-	
b - interest on short-term loans	-1,561	-1,590	
c - exchange losses on the transfer of funds	-679,776	-656,289	
d - other exchange losses	-	-	
<b>SUBTOTAL</b>	<b>-681,337</b>	<b>-657,879</b>	
<b>TOTAL (F)</b>	<b>160,468</b>	<b>933,734</b>	

NON-RECURRING INCOME AND EXPENSE (G)	2016	2015	see page 83
41) INCOME			
a - gains on disposal of bequeathed assets	-	-	
b - gains on disposal of donated assets	-	-	
c - other	185,115	93,441	
<b>SUBTOTAL</b>	<b>185,115</b>	<b>93,441</b>	
42) EXPENSES			
<b>SUBTOTAL</b>	<b>-122,592</b>	<b>-517,851</b>	
<b>TOTAL (G)</b>	<b>62,522</b>	<b>-424,409</b>	

**RESULTS BEFORE TAXATION (A - B - C - D - E ± F ± G) 1,772,235 8,054,018**

INCOME TAXES FOR THE YEAR (H)	2016	2015	see page 83
43) INCOME TAXES FOR THE YEAR	39,670	66,402	
<b>TOTAL (H)</b>	<b>39,670</b>	<b>66,402</b>	

**RESULTS FOR THE YEAR (A - B - C - D - E ± F ± G - H) 1,732,565 7,987,616**

## INTRODUCTION

To the Members,

The financial statements as of 31 December 2016 of "EMERGENCY ONG ONLUS", a charity with registered offices at Via Gerolamo Vida 11, Milan (hereinafter "EMERGENCY" or the "Organisation"), report a surplus of 1,772,235 Euros that is discussed in the remainder of this document.

### Activities of the Charity

EMERGENCY is a non-governmental organisation recognised pursuant and consequent to Law 125/2014. The charity is recorded in the Public List of Civil Organisations (OSC) and other non-profit entities held by the Italian Agency for Cooperation and Development and registered in the ONLUS Register held by the Lombardy Director of the Revenue Agency.

EMERGENCY is a recognised organisation included in the register of legal persons at the Prefecture of Milan on 28/04/2005 under order number 594, p.973, volume III. The organisation is also recorded on the "Register of organisations and entities that carry out activities in favour of immigrants" - first section, no. A/662/2009/ MI.

This registration recognises the work performed in favour of immigrants, initially at the General and Specialist Outpatient Clinic in Palermo and subsequently at other facilities in Italy: the General Outpatient Clinics in Marghera, Polistena, Castel Volturno, Naples, Sassari, the Social and Health Orientation Information Desk in Brescia, as well as the various mobile clinics.

Pursuant to its Charter, the objectives of the organisation are to:

- promote a culture of peace and solidarity, partly through local voluntary work;
- promote human rights, partly through initiatives that promote their implementation;
- intervene in war zones with humanitarian initiatives for victims of armed conflicts (particularly civilians), the wounded and all those who suffer the other social consequences of conflicts and poverty, such as hunger, malnutrition, disease and lack of medical care and education;
- help the victims of natural calamities.

### Financial statements criteria

Italian regulations and jurisprudence do not contain rules governing the form and content of the financial statements of non-profit organisations.

In order to address the broad absence of regulations governing the financial statements of these organisations, the "Commission for non-profit organisations" established by the Consiglio Nazionale Dottori Commercialisti ed Esperti Contabili (ODCEC) has issued two documents on the subject. These provide indications and suggested guidelines and standards for preparing the financial statements of charities and non-profit organisations in general, while also establishing a system for reporting the summary results of non-profit organisations.

In addition, on 11 February 2009, the Charities Agency (established consequent to art. 1 of the Prime Minister's Decree dated 26 September 2000, as an agency for the control of non-commercial entities and non-profit organisations that are socially useful) approved "guidelines and formats for preparing the financial statements of non-profit entities", as a coordinating act pursuant to art. 3.1.a) of Prime Minister's Decree no. 329 dated 21 March 2001.

The documents mentioned are non-binding for non-profit entities and therefore, for our organisation, represent an important point of reference for the preparation of financial statements, which may be prepared in the forms deemed most appropriate and suitable to the different work carried out.

The financial statement formats proposed by the Charities Agency and by the ODCEC represent an important point of reference, but nevertheless are deemed insufficient to explain the detailed activities carried out by the organisation.

Given the above, the Organisation has decided to adopt the regulations established in the Italian Civil Code for limited companies, Italian Accounting Standards and the recommendations made by the relevant commissions, all suitably adapted and without adopting any of the formats proposed. The presentation of the financial statements, therefore, takes appropriate account of the specific operational, economic and organisational characteristics of the organisation.

The recommendations issued by the ODCEC for the accounting treatment of donations, legacies and other gifts have been applied.

The financial statements as of 31/12/2016, of which these explanatory notes are an integral part pursuant to art. 2423, para. 1, of the Italian Civil Code, agree with the accounting records, which have been kept properly. They have been prepared in compliance with arts. 2423, 2423-ter, 2424-bis and 2425-bis of the Italian Civil Code, using preparation criteria consistent with those established in art. 2423-bis, para. 1, of the Italian Civil Code and preparation criteria consistent with those established in art. 2426 of the Italian Civil Code.

In this respect it should be noted that DL no. 139/2015 has amended the balance sheet and income statement, intervening in art. 2424 and 2425 of the Italian Civil Code. Among the changes made to the income statement, the elimination of the extraordinary section (corresponding to extraordinary income and expenses, as per letter G of the income statement), is particularly important. In the present financial statement, with a special focus on the division by business area, it was considered appropriate to maintain, for this year, a separate indication of such income and charges.

Further derogations from the accounting principles and recommendations are outlined below:

- the costs of research and advertising have not been eliminated among the multiannual charges;
- the valuation criterion at amortised cost of receivables and payables of more than one year has not been introduced.

This choice is also due to the reform of the third sector which is currently being approved, within the scope of the new budget schemes to be adopted by third-sector entities.

In the preparation of the financial report, the principle of competence was adopted and, therefore, the effect of transactions and other events were accounted for

and attributed to the period to which they relate, and not to the period in which the transaction took place (receipts and payments). Exceptions are only made to this criterion if the available related information is not sufficiently certain and precise.

The measurement criteria adopted comply with the provisions of art. 2426 of the Italian Civil Code and are comparable with those adopted in prior years.

The classification of the financial statements takes into account the objectives of the organisation (absence of the profit motive), the activities carried out and the absence of a format imposed by law.

The account items grouped together in the balance sheet and income statement are described in these explanatory notes. When significant, the changes between years are also discussed.

In addition:

- the individual account items are measured prudently and on a going concern basis, keeping in mind the economic functions of the assets and liabilities considered;

- profits are only recognised if actually realised during the year;

- income and costs are recognised in accordance with the matching principle, regardless of when the related cash flows take place;

- dissimilar items included in the various financial statement captions are measured separately.

The financial statements are prepared in Euros and are comparable with those presented in the prior year.

Cost-centre accounting was adopted in the year ending 31/12/2014: this resulted in a change from general ledger accounting to cost accounting. This management tool has made it possible to control and, consequently, contain business costs and improve the efficiency of operations. In this way, it is possible to determine with sufficient precision the incidence of costs and revenues on the individual sectors of the organisation, or on the individual activities carried out by the organisation.

### Tax relief

As a non-governmental organisation pursuant and consequent to Law 125/2014, EMERGENCY is also a recognised charity recorded on the public list of Social Organisations civile (OSC) and other non-profit entities run by the Italian Agency for Cooperation and Development. The organisation therefore benefits from specific assistance available to the sector, including:

- art. 150 of the Consolidated Income Tax Law (TUIR) – non-taxability of income deriving from institutional activity in the sole pursuit of social solidarity and from directly related activities;

- art. 10 of Presidential Decree 633/1972 – exemption from value-added tax on the free-of-charge purchase of goods; for carriage of ambulances, for hospital and care services, for the educational performance of children and youths and for all kinds of educational purposes, for social healthcare services;

- art. 14 of Law 49/1987 – non-taxability for VAT purposes of goods purchased for use abroad. Despite the abrogation of Law 49/1987, this benefit continues to survive in art. 1, para. 139, of Law 190/2014 (2015 Stability Law), which amended Law 125/2014. This will remain in force until the Ministry of the Economy and Finance issues a new measure on the subject;

- art. 27-bis table attached to Presidential Decree 642/1972 – exemption from stamp duty (bank statements, receipts etc.);

- art. 3, para. 1, Decree 346/1990 – exemption from taxation on legacies and donations;

- tariff, first part, attached to Presidential Decree 131/1986;

- exemption from I.R.A.P. – regime for non-commercial entities for tax bases founded in the Lombardy region (art. 1, para. 7, Regional Law 27 dated 18/12/2001, confirmed by art. 7, paras. 1 and 2, Regional Law 10 dated 14/07/2003), Apulia (art. 48, paras. 1 and 2, Regional Law 7 dated 21/05/2002), Sardinia (art. 17, para. 5, Regional Law 3 dated 29/04/2003) and Sicily (art. 7, para. 5, Regional Law 2 dated 26/03/2002);

- exemption from IMU property tax (the Organisation has not established the conditions required to make use of this benefit) pursuant to art. 91 bis of Decree 1/2012, as converted into Law 27/2012- exemption from the payment of municipal tax on properties used by public and private entities whose sole or principal object is not commercial activity, when such properties are used exclusively to carry out social, welfare, healthcare or teaching activities on a non-commercial basis. [omission];

The tax benefits available to supporters who are natural persons derive from one of the following:

- art. 14 of Presidential Decree 35/2005, as converted with amendments into Law 80 dated 14 May 2005 and number 39/E/2005: deductibility of gifts in cash or kind made to charities by private donors and entities subject to corporate income tax, up to a maximum of 10% of the income declared and not exceeding 70,000 Euros per annum;

- art. 15, para. 1.1 of the TUIR: deductibility of 26% of the cash gifts made to charities by private donors, up to a maximum amount of 30,000.00 Euros;

- art. 10, para. 1.g) deductibility of the grants, donations and offerings made by private donors to non-governmental organisations that do not exceed 2% of their total declared income;

- art. 100, paragraph 2, letter h) of the T.U.I.R. and Resolution 401 / E / 2008: deductibility of cash advances made by companies in favor of ONLUS for an amount not exceeding 30,000.00 Euros or 2% of the declared business income.

As an ONLUS, the organisation participates in the allocation of funds for the 5 per 1000 of I.R.Pe.F.

## → INFORMATION ABOUT BALANCE SHEET ASSETS

### A – FIXED ASSETS

#### 1. Measurement criteria

Fixed assets are recorded at historical purchase and/or production cost and adjusted by the related accumulated amortisation and depreciation.

The production cost of any internally-produced fixed assets and the increases in value of depreciable assets include all directly related costs: their value is determined by summing the cost of materials, direct labour and that part of production expenses that is directly attributable to the assets concerned.

Fixed assets received as gifts are measured at their fair value, as outlined in the Accounting Principle No. 2 for non-profit organisations which are in the process of being approved. Regardless of the depreciation already accumulated, fixed assets are written down if their value becomes permanently impaired. If the reasons for depreciation cease to apply in subsequent years, the original value of the assets concerned is reinstated net of the related accumulated depreciation. No assets have been revalued, whether on a voluntary basis or consequent to revaluation laws.

Tangible fixed assets are divided into two categories, being:

**A.II Tangible fixed assets used in current missions;**

**A.III Tangible fixed assets used in general support activities.**

In accordance with the principle of consistency over time, the measurement and other criteria used to prepare the financial statements as of 31/12/2016 are unchanged with respect to those applied in the previous year.

#### 2. Depreciation and amortisation criteria

The depreciation and amortisation charges reported in the income statement reflect the purpose, use and technical-economic lives of the fixed assets concerned on the basis of their potential use.

Depreciation is charged as follows:

- the assets used in most foreign missions are depreciated in full in the year of purchase;

- the assets used in Italian missions, at the Cardiology Centre in Khartoum, at the Paediatric Centre in Port Sudan and at the support facilities are amortised/ depreciated using the following rates:

- Software: 33.33%
- Concessions and licences: 20%
- Leasehold improvements: 25%
- Property: 10%
- Installations: 20%
- Equipment: 12%
- Electronic machines: 20%
- Furniture and furnishings: 12%

Assets received as a result of donations or legacies are not depreciated.

Due to their nature, assets used in missions are generally depreciated in full in the year of purchase. In particular, they may be given to the local authorities at the end of the mission, without charge, or used in locations with a high level of country risk.

For this reason, these assets are deemed to be "disposable", since they cannot be transferred to Italy at the end of the mission.

In addition, having prudently evaluated the level of country risk, it is difficult to assert that property rights are safeguarded by the various local authorities.

Lastly, based on the contracts signed with international cooperation agencies or with local authorities, assets that are still operational at the end of the mission are generally transferable, without charge, to the local authorities.

Conversely, the decision to depreciate over a number of years the assets at the *Salam* Centre for Cardiac Surgery in Khartoum and the Paediatric Centre in Port Sudan was based on the following considerations:

a. the agreements signed with the local authorities, which include long-term concession of the land on which the facilities stand and their direct involvement in supporting the project;

b. the level of country risk, given that, according to the UN Human Development Index, Sudan is relatively well off compared to other countries in which the organisation manages hospitals;

c. the nature of the installations, given the high technology involved;

d. the specific humanitarian programme (the project in Sudan, in particular, is planned on a regional scale with the involvement of neighbouring countries and will only be completed in the coming years when a network of satellite health centres has been built).

### 3. Analysis of account items

#### A.1 - INTANGIBLE FIXED ASSETS

The changes with respect to the prior year are analysed below:

Caption	Opening net carrying amount	Closing net carrying amount	Change
A.1.1 Start-up and expansion costs	3,105	1,553	-1,552
A.1.2 Research, development and advertising costs	488	12,461	11,973
A.1.3 Industrial patents and intellectual property rights	51,889	44,046	-7,843
A.1.4 Concessions, licences, trademarks, patents	33,561	36,537	2,976
A.1.5 Other intangible fixed assets	351,080	215,251	-135,829
<b>TOTAL</b>	<b>440,124</b>	<b>309,847</b>	<b>-130,277</b>

The changes during the year are shown in the following table:

Caption	Opening hist. cost	Opening acc. amort.	Opening net carrying amount	Change in hist. cost during the year	Closing hist. cost	Amort. charge for the year	Closing acc. amort.	Closing net carrying amount
A.1.1 Start-up and expansion costs	6,952	3,847	3,105	0	6,952	1,553	5,400	1,553
A.1.2 Research, development and advertising costs	610	122	488	50,981	51,591	39,008	39,130	12,461
A.1.3 Industrial patents and intellectual property rights	456,715	404,826	51,889	6,930	71,955	14,772	27,909	44,046
A.1.4 Concessions, licences, trademarks, patents	59,248	25,687	33,561	17,317	60,583	14,342	24,047	36,537
A.1.5 Other intangible fixed assets	997,349	646,269	351,080	-16,405	375,044	119,385	159,794	215,251
<b>TOTAL</b>	<b>1,520,873</b>	<b>1,080,750</b>	<b>440,124</b>	<b>58,823</b>	<b>566,126</b>	<b>189,060</b>	<b>256,279</b>	<b>309,847</b>

Changes in historical cost in 2016 totalled 58,823 Euros in negative. Amortisation in 2016 amounted to 189,060 Euros.

In 2016, plant and expansion costs remained largely unchanged since the previous year. This includes management implementations.

Among the research, development and advertising costs, which increased in 2016 by 50,981 Euros, the design costs of the new Anabah Maternity Centre are mainly attributable to it.

The costs incurred for industrial patents and intellectual property rights are related to the purchase of licenses for the use of management software for administrative and management purposes. The decrease observed relates essentially to the elimination of the fully depreciated cost items.

Concessions, licences, trademarks and patents include the costs incurred for the development of the clinical record for the *Salam* Centre.

Other intangible assets consist of improvements to leased real estate. Over the course of 2016, this item decreased for the recognition of the amortisation of the year.

#### A.II - TANGIBLE FIXED ASSETS USED IN CURRENT MISSIONS

The changes with respect to the prior year are analysed below:

Caption	Opening net carrying amount	Closing net carrying amount	Change
A.II.1 Land and buildings	1,383,503	1,074,407	-309,096
A.II.2 Hospital plant and machines	147,593	181,490	33,897
A.II.3 Hospital equipment	192,026	173,022	-19,004
A.II.4 Other assets - current missions	472,268	579,184	106,916
A.II.5 Assets under construction and advances	290,504	718,636	428,132
<b>TOTAL</b>	<b>2,485,894</b>	<b>2,726,739</b>	<b>240,845</b>

This caption slightly increased during the year, from 2,485,894 Euros to 2,726,739 Euros, as a result of new investments. This increase reflects the increasing movements, mainly related to:

- the implementation of hospital facilities in Afghanistan - Anabah new Maternity Centre - in Kurdistan - second camp in Ashti - in Bangui - *Complexe Pédiatrique* -;
- the donation of equipment used in the Ebola project in Sierra Leone by DFID (English Cooperation);
- purchases of various kinds of goods destined for missions.

The decreasing movements related to amortisation of the Khartoum Salam Centre, the Port Sudan Paediatric Centre and the decommissioning of the two mobile clinics which returned to the Apulia Region.

Additions were scheduled systematically over the course of the year. The related financial commitments were arranged in a manner consistent with the need to cover the investment made.

The changes during the year are shown in the following table:

Caption	Opening hist. cost	Opening acc. depn.	Opening net carrying amount	Change in hist. cost during the year	Closing hist. cost	Depn. charge for the year	Closing acc. amort.	Closing net carrying amount
A.II.1 Land and buildings	15,926,006	14,542,503	1,383,503	1,038,470	16,964,476	1,347,566	15,890,069	1,074,407
A.II.2 Hospital plant and machines	2,813,011	1,554,417	147,593	613,107	3,426,118	579,251	3,244,628	181,490
A.II.3 Hospital equipment	7,971,399	7,779,373	192,026	1,312,366	9,283,765	1,331,370	9,110,743	173,022
A.II.4 Other assets - current missions	10,659,682	10,187,414	472,268	526,494	11,186,176	658,094	10,606,992	579,184
A.II.5 Assets under construction and advances	290,504	0	290,504	428,132	718,636	0	0	718,636
<b>TOTAL</b>	<b>37,660,601</b>	<b>34,063,708</b>	<b>2,485,894</b>	<b>3,918,569</b>	<b>41,579,171</b>	<b>3,916,281</b>	<b>38,852,432</b>	<b>2,726,739</b>

**"Land and buildings"** total 1,074,407 Euros (caption A.II.1) mainly comprises the cost of buildings used as hospital facilities and as housing for the international personnel who work at the various missions around the world. The majority of this amount relates to the *Salam* Centre for Cardiac Surgery in Khartoum.

The change in the historical cost of "Land and buildings" during the year, 1,038,470 Euros, mainly relates to additions at the various missions operated by the organisation. In particular: in Afghanistan, for the construction of a new maternity ward in Anabah; in Kurdistan; and in Ashti, for the construction of the second outpatient clinic in the refugee camp.

The depreciation charge for the year, calculated using the criteria defined in section 2, amounted to 1,347,566 Euros. The accumulated depreciation resulted in a decrease in the value of this item from 1,383,503 Euros to 1,074,407 Euros.

**"Hospital plant and machines"** total 181,490 Euros (caption A.II.2) and mainly comprise supplies, general equipment and plant installed at hospital facilities and at the housing used by the international personnel who work in various countries around the world.

The changes in the historical cost of "Hospital plant and machines" during the year (613,107 Euros) reflect the purchase of machines for the new Maternity Centre in Anabah.

The depreciation charge for the year, calculated using the criteria defined in section 2, amounted to 579,251 Euros.

**"Hospital equipment"** "Hospital equipment" amounts to 173,022 Euros (caption A.II.3) comprises healthcare and other equipment used for missions in various countries around the world.

The increase in the historical cost of "Hospital plant and machines" during the year (1,312,366 Euros) reflects the purchase of equipment, for both the new Maternity



Centre in Anabah and the hospital in Goderich, Sierra Leone due to the equipment recovered from the Ebola project. The depreciation charge, calculated using the criteria defined in section 2, amounted to 1,331,370 Euros.

**"Other assets"**, amount to 579,184 Euros (caption A.II.4) and include telecommunications equipment, motor vehicles, electronic machines and miscellaneous furniture used by the missions in various countries around the world.

The change in the historical cost of "Other assets" during the year (526,494 Euros) mostly relates to:

- a) furniture and hospital and non-hospital equipment for the new Maternity Centre in Anabah;
- b) the new cooperative project in Kurdistan;
- c) the implementation of the auto park to support the various projects;
- d) the purchase of the new Mobile General Outpatient Clinic - Health Box - Art. 10 - and the sale of the two Mobile General Outpatient Clinics, which returned to the Apulia Region.

The depreciation charge for the year, calculated using the criteria defined in section 2, amounted to 658,094 Euros.

**"Assets under construction"** (718,636 Euros) (caption A.II.5) mostly relate to the start-up costs of the Uganda project, which increased during the year.

### A.III - TANGIBLE FIXED ASSETS USED IN GENERAL SUPPORT ACTIVITIES

The changes with respect to the prior year are analysed below:

Caption	Opening net carrying amount	Closing net carrying amount	Change
A.III.1 Land and buildings	2,363,812	1,923,591	-440,221
A.III.2 Plant and machinery	8,353	9,037	684
A.III.3 Equipment - general support	22,608	24,337	1,729
A.III.4 Other assets - general support	140,460	300,540	160,080
A.III.5 Assets under construction and advances	86,721	1,286,572	1,199,851
<b>TOTAL</b>	<b>2,621,954</b>	<b>3,544,076</b>	<b>922,122</b>

This caption increased during the year from 2,621,954 Euros to 3,544,076 Euros, mainly due to the ongoing increase in fixed assets. This caption also included the costs incurred for the restructuring of the future headquarters of the organisation in Via Santa Croce, Milan. These assets will be amortised from the effective exercise of the asset.

Additions were scheduled systematically over the course of the year. The related financial commitments were arranged in a manner consistent with the need to cover the investment made.

The changes during the year are shown in the following table:

Caption	Opening hist. cost	Opening acc. depn.	Opening net carrying amount	Change in hist. cost during the year	Closing hist. cost	Depn. charge for the year	Closing acc. amort.	Closing net carrying amount
A.III.1 Land and buildings	2,364,222	410	2,363,812	-439,733	1,924,489	488	898	1,923,591
A.III.2 Plant and machinery	19,448	11,095	8,353	2,264	21,712	1,579	12,675	9,037
A.III.3 Equipment - general support	91,514	68,905	22,608	2,173	93,687	444	69,350	24,337
A.III.4 Other assets - general support	1,050,969	910,509	140,460	180,683	1,231,652	32,352	931,112	300,540
A.III.5 Assets under construction and advances	86,721	0	86,721	1,199,851	1,286,572	0	0	1,286,572
<b>TOTAL</b>	<b>3,612,874</b>	<b>990,920</b>	<b>2,621,954</b>	<b>945,238</b>	<b>4,558,111</b>	<b>34,864</b>	<b>1,014,035</b>	<b>3,544,076</b>

**"Land and buildings"**, which amounts to 1,923,591 Euros (caption A.III.1 - Closing historical cost), is mainly comprised of non-operational buildings donated or bequeathed by third parties. These assets are measured with reference to their land registry value or the values indicated in the related deeds of donation.

This caption had a negative change in the historical cost of 439,733 Euros. This change is mainly due to a decrease in sales made during 2016 of 1,005,251 Euros, offset by an increase in variation due to the property value of real estate received during the year of 564,477 Euros, net of the share of depreciation. At the same time as the recognition of the greater / minor value of the item of the assets of the balance sheet, the "Donation and donor reserve for non-instrumental assets" shown in the liabilities of these financial statements increased / decreased.

As mentioned, this caption is not depreciated, except for the cost of any temporary buildings included in the total.

The non-operational fixed assets held as of 31 December 2016 are analysed in the following tables:

### LAND

Location	Type	Ownership	Sheet	Map ref.	Ownership income	Agricultural income	Carrying amount
Torrenova (ME)	agricultural land	1/2	13	1402	10.65	3.56	599.06
Torrenova (ME)	agricultural land	1/2	13	1615	20.38	6.82	1,146.38
Carpasio (IM)	orchard 2	1/1	8	129	6.07	3.64	682.88
Carpasio (IM)	tree plantation	1/1	8	157	1.37	1.88	154.13
Carpasio (IM)	copse 1	1/1	8	74	0.04	0.01	4.50
Carpasio (IM)	plantation 2	1/1	8	50	3.56	5.69	400.50
Carpasio (IM)	Ruin	1/1	8	52	0.00	0.00	0.00
Carpasio (IM)	plantation	1/1	9	33	0.96	1.92	108.00
Carpasio (IM)	tree plantation U	1/1	8	129	0.31	0.43	34.88
Carpasio (IM)	orchard 4	1/1	8	129	1.09	0.66	122.63
Montaldo di Mondovi (CN)	copse 2	1/32	22	159	0.99	0.59	3.25
Montaldo di Mondovi (CN)	plantation 3	1/64	3	39	0.64	1.14	1.05
Montaldo di Mondovi (CN)	orchard 4	1/64	4	390	0.53	0.19	0.87
Montaldo di Mondovi (CN)	orchard 4	1/64	4	460	0.50	0.18	0.82
Montaldo di Mondovi (CN)	orchard 4	1/64	11	198	0.83	0.30	1.36
Montaldo di Mondovi (CN)	orchard 4	1/64	22	8	3.74	1.34	6.14
Montaldo di Mondovi (CN)	copse 2	1/64	22	14	3.03	1.82	4.97
Roburent (CN)	plantation 4	11/432	13	153	1.52	5.26	4.06
Roburent (CN)	plantation 4	11/432	13	158	0.24	0.84	0.64
Roburent (CN)	copse 3	11/432	16	14	0.21	0.13	0.56
Roburent (CN)	field 5	11/432	16	15	0.62	0.95	1.66
Porto Ceresio	copse	1/1	9		5.29	2.12	595.13
Borgo Tossignano (BO)	uncultivated	1/1	10	69	-	0.49	-
Borgo Tossignano (BO)	fruit orchard	1/1	10	71	217.17	62.95	8,143.88
Borgo Tossignano (BO)	fruit orchard	1/1	10	267	84.06	24.37	3,152.25

All land is measured at land registry values

**BUILDINGS**

Location	Category	Ownership	Sheet	Part..	Sub.	Cat./class	Land register income	Carrying amount
Calolziocorte (LC)	storeroom	½	CA/1	1407	21	A/3	289.22	15,183.00
Calolziocorte (LC)	dwelling	½	CA/1	1482	45	C/6	21.02	1,103.55
Calolziocorte (LC)	storeroom	½	CA/2	1446	16	A/3	433.82	22,774.50
Scandicci (FI)	dwelling	¼	68	562	50	C/6 - 6	44.31	5,625.00
Scandicci (FI)	laboratory	¼	68	562	55	C/3	916.14	54,960.00
Pelago (FI)	storeroom	¼	3	219 - 229	201	A/7 - 5	846.99	124,788.00
Pelago (FI)	dwelling	¼	3	229	202	C/6 - 4	65.85	12,562.00
Menconico (PV)	storeroom	1/1	29	346		A/7 - 2	650.74	39,118.00
Trapani (TP)	storeroom	1/1	307	472	6	A/3 - 6	569.39	100,000.00
Carpasio (IM)	storeroom	1/1	9	516	2	A/4 - 2	125.50	15,060.00
Carpasio (IM)	dwelling	1/1	9	493	4	C/2 - 1	26.13	3,139.20
Sanremo (IM)	storeroom	30/100	SR 35	1410	33	A/2	568.10	21,474.00
Sanremo (IM)	depot	30/100	SR 35	1410	100	C/2	11.47	434.00
Bolgare (BG)	storeroom	30/100	10	6082	6	A/2	503.55	19,034.00
Bolgare (BG)	dwelling	30/100	10	6082	17	C/6	40.13	1,517.00
Bolgare (BG)	dwelling	30/100	10	6082	18	C/6	28.66	1,083.00
Florence	storeroom	4/9	125	107	8	A/4	479.01	26,824.00
Scandicci (FI)	storeroom	½	16	706	14	A/2	271.14	17,082.00
Collecchio	industrial building	1/1	31	1065	1	D/7	7,772.00	489,636.00
Collecchio	storeroom	1/1	31	1035	2	A/2	388.63	48,967.00
Collecchio	garage	1/1	31	879	3	C/6	41.52	5,232.00
Parma	storeroom	1/1	001/1	843	24	A/2	448.28	56,483.00
Parma	garage	1/1	001/1	844	1	C/6	42.61	5,369.00
Porto Viro (RO)	storeroom	½	6	1138	1	A/7	650.74	40,997.00
Porto Viro (RO)	garage	½	6	1138	2	C/6	64.76	4,080.00
Valsamoggia-Crespellano(BO)	apartment	1/1	30	303	49	A/3	262.10	33,025.00
Valsamoggia-Crespellano(BO)	garage	1/1	30	303	26	C/6	92.19	11,616.00
Naples	apartment	½	BAR/14	80	66	A/2	645.57	40,671.00
Genoa	storeroom	1/1	97	590	7	A/4	278.89	35,140.00
Venice	storeroom	1/3	VE/11	846	10	A/4	545.38	22,906.00
Venice	depot	1/3	VE/11	846	11	C/2	25.51	1,071.00
Turin	storeroom	7/32	1397	36	1	A/3	472.56	13,025.00
Milan (MI)	storeroom	1/1	530	44	7	A/3	547.44	68,977.00
Forli	storeroom	1/1	220	22	4	A/3	553.90	45,364.00
Forli	garage	1/1	220	22	10	C/6	72.30	5,922.00
Verona	dwelling	½	354	628	178	C/6	68.59	648.18
Verona	dwelling	½	354	628	180	C/6	68.59	648.18
Verona	storeroom	½	354	628	217	A/2	610.71	5,771.21
Zevio (VR)	storeroom	½	42	776	17	A/2	355.06	3,355.32
Zevio (VR)	dwelling	½	42	776	22	C/6	74.37	702.80
Brescia	storeroom	1	SEU 1	1726	26	A/2	130.15	16,398.90
Pordenone	storeroom	5/288	22	364	3	A/3	1,058.74	2,315.99
Rome	storeroom	1/6	566	277	527	A/2	2,187.19	45,930.99
Mulazzano (LO)	storeroom	½	13	387	2	A/7	309.87	19,521.81
Mulazzano (LO)	dwelling	½	13	387	3	C/6	81.65	5,143.95
Mulazzano (LO)	storeroom	½	13	387	4	A/7	426.08	26,843.04
Rome	storeroom	1	1113	1395		A/7	1,239.50	156,177.00

Ubicazione	Categoria	Quota proprietà	Foglio	Part.	Sub.	Cat/classe	Rendita catastale	Valore in bilancio
Narni	shop	1	49	75	8	C/1	362.55	15,531.65
Bologna	storeroom	1/5	212	1112	8	A/3	499.67	62,959.00
Castellaneta (TA)	storeroom	1/5	128	1690	18	A/4	406.71	51,246.00
Stintino (SS)	storeroom	½	3	164	1	A/2	836.66	52,709.58
Stintino (SS)	storeroom	½	3	164	2	A/2	906.38	906.38
Stintino (SS)	dwelling	½	3	164	3	C/2	56.40	56.40

The properties in Menconico, Forli, Milan (sheet 530), Verona, Zevio and Stintino are held on a bare ownership basis. Accordingly, they are reported in the financial statements at their land register value, net of the estimated value of the usufruct. The properties in Trapani and Carpasio are stated at the values indicated in the deeds of donation. The other properties are stated with reference to their land register values.

None of these properties are used operationally by the Organisation and, accordingly, their current tax status is as follows:

- the land and the buildings generate imputed income that is taxed normally;
- the land and buildings in Carpasio (IM) and the properties in Trapani were donated and, therefore, in the event of disposal, they may generate taxable capital gains if these are classifiable as other income pursuant to art. 67 TUIR;
- the land and buildings obtained as a result of bequests or legacies do not generate taxable capital gains.

**"Plant and machinery"**, which amounts to 9,037 Euros (caption A.III.2 - Closing historical cost), relates to various mechanical and electrical installations. Over the course of the year, this caption increased slightly.

**"Equipment"** amounts to 24,337 Euros (caption A.III.3 - Closing historical cost) and mainly comprises various equipment used at the offices in Milan, Rome, Venice and in the warehouses in Novate Milanese and Rome.

**"Other assets"** amounts to 300,540 Euros (caption A.III.4 - Closing historical cost) and mainly comprise computers, telecommunications equipment, motor vehicles, electronic machines, furniture and furnishings used at the offices in Milan, Rome, Venice and in various warehouses.

The changes in the historical cost of "Other assets" during the year, which amount to 180,683 Euros, mainly reflect the purchase of a new telephone system and data protection networks.

**"Assets under construction"** amounts to 1,286,572 Euros (caption A.III.5 - Closing historical cost) and relate to the design of and preliminary work on the restructuring of the property in via Santa Croce, Milan, which will become the new registered offices of EMERGENCY. These assets are not depreciated, as indicated in the accounting policies. The total amount will be reclassified as a depreciable asset as soon as the project has been completed.

**A.IV - FINANCIAL FIXED ASSETS**

The Organisation holds an equity interest in Banca Popolare Etica Soc. Coop. a r.l. - piazzetta Beato Giordano Forzatè, Padua - with which a bank current account is also held. This equity interest amounts to 18,573 Euros, measured at purchase cost, and has remained unchanged with respect to the prior year. Such valuation seems appropriate to the net asset value.

As a supporting quotaholder, the Organisation also holds a Euros 500 quota in Cooperativa Dieci Dicembre Soc. Coop. a r.l. in liquidation. The Organisation does not hold any investments in subsidiary or associated companies.

## B. – CURRENT ASSETS

### B.I – RECEIVABLES

#### 1. Measurement criteria

Receivables are measured and stated at their estimated realisable value. The nominal value of the receivables is adjusted to net realisable value. It was not considered appropriate to provide a provision for doubtful debts to adjust the face value of the receivables to the realisable amount.

The only change with respect to the prior year is analysed below:

Caption	Opening carrying amount	Closing carrying amount	Change
B.I.5 Due from others	9,228,381	9,022,472	-205,909
<b>TOTAL</b>	<b>9,228,381</b>	<b>9,022,472</b>	<b>-205,909</b>

This caption decreased during the year from 9,228,381 Euros to 9,022,472 Euros for the reasons discussed below.

#### 2. Analysis of account items

##### B.I.4) – INCOME TAX ALLOCATIONS 5 x1000

During 2016, the Ministry of Employment and Social Policies assigned the 5/1000 of 2014 income taxes, allocated by taxpayers in their 2013 tax declarations, including the portion attributable to "other". The total amount was 13,896,002 Euros. The entire amount has been collected by the date of preparing these financial statements.

As far as accounting for the 5 x1000 is concerned, as advised by Accountants in Recommendations n. 2 "Valuation and Inscription of the Provisions in the Financial Statements of Non Profit Companies", "the same are attributed to the income of the year in which they are received or the one in which they acquire the right, defensible in court, to receive them, provided that they are attributable to a reliable monetary value.". In the specific case of 5x1000, the acquisition of the right to levy comes up with the publication of the final lists of the distribution of the sums. Non-profit organisations can, therefore, alternatively:

- 1) account for the contributions between the profits of the year in which the sums are actually paid; or
  - 2) account for contributions between the income of the year in which the lists are published and in that case recording a credit that expires upon the payment.
- With reference to the distribution of funds donated by taxpayers in 2015 based on income 2014, they were published on 18 April 2017 and therefore it was considered appropriate to adopt the first method of accounting above.

##### B.I.5) – OTHER RECEIVABLES

Other receivables totalled 9,022,472 Euros, and decreased compared to the previous year, with a net change of 205,909 Euros.

This balance principally comprises:

- grants receivable, 1,876,007 Euros
- due from social security institutions, 200,408 Euros
- due from customers, 710,041 Euros
- due from Fondazione Prosolidar, 2,280,000 Euros
- deposits with Banca Prossima, 3,500,000 Euros
- due from third parties, 131,114 Euros
- due from third parties, 170,432 Euros
- other credits for a total of 154,469 Euros.

These credits are all due within 12 months.

Receipts for grants received but not yet paid in kind, both by institutional and by other organisations, mostly credited in the first months of the following financial year. Among these, there are payments by volunteer groups for ongoing initiatives and other donations pending delivery. Compared with the previous year, this item decreased by 552,404 Euros as a result of a different timing of delivery by institutional donors.

The amount due from social security institutions reflects the Organisation's receivable from INPS for contributions paid on behalf of doctors on missions abroad between 2005 and 2009. This receivable has arisen following settlement of the dispute between INPS and ENPAM about the true beneficiary of these contributions (decided in favour of ENPAM). In relation to this receivable, accumulated between 2005 and 2009, a payable to the doctors concerned was recognised and the related amounts were repaid to them under a long-term plan that was completed on 31 December 2013.

This caption was unchanged during 2016.

The amounts due from customers have increased with respect to the prior year by 125.973 Euros. They relate, in particular, to the sale of Christmas gadgets and party favours via the e-commerce website and stalls organised by the Organisation. During January 2017, most of the credit was collected.

The amount due from Fondazione Prosolidar relates to funds that, once received, will be restricted for use on future projects in Uganda. The entire amount is matched by the "Fund for future missions" (3,180,000 Euros).

The receivable from Banca Prossima for 3,500,000 Euros relates to the deposit that was maintained as a guarantee for the mortgaged credit for the restructuring of the next new office in Via Santa Croce in Milan. This deposit has an unavailability limit of 78% of the total amount of the loan, so with the repayment of the share capital, that credit will be made proportionately available.

"Other receivables" include advances to suppliers, prepaid credit cards, deposits, credit to the tax office for VAT, I.Re.S advance payments. and other credits to third parties.

### B.II – INVENTORIES

#### 1. Measurement criteria

Raw and ancillary materials, finished products and gadgets are measured at weighted-average purchase cost. Inventories of medicines and healthcare materials are measured at latest purchase cost.

#### 2. Analysis of account items

Inventories represent the value of the materials held as of 31/12/2016 at current missions (medicines, healthcare materials, prosthetics and supplies) and at the various offices and local groups (promotional materials).

The Inventories total was valued at 5,026,673 Euros and their amount increased compared to the previous year of 922,948 Euros.

Inventories of medicines, healthcare materials and prosthetics (B.II.1 and B.II.2) total 4,203,365 Euros.

Materials for fundraising activities (B.II.3 and B.II.4) totalled 823,308 Euros.

The changes in inventories during the year ended 31/12/2016 are analysed below:

Caption	Opening carrying amount	Closing carrying amount	Change
B.II.1 Medicines and healthcare materials allocated to current mission	3,100,161	3,947,360	847,199
B.II.2 Prosthetic materials allocated to current missions	292,073	256,005	-36,068
B.II.4 Materials for fundraising activities held by support facilities	619,540	719,310	99,770
B.II.4 Materials for fundraising activities held by local groups	91,951	103,998	12,047
B.II.6 Other materials allocated to current missions	0	0	0
<b>TOTAL</b>	<b>4,103,725</b>	<b>5,026,673</b>	<b>922,948</b>

It should be noted that the amount of inventories for medicines and healthcare materials increased with respect to the prior year, mainly due to the supplies sent in the autumn to Afghanistan due to the risk of closure of the borders in Bangui due to the temporary blockade and the *Salam* Centre in relation to the increase in clinical activity expected since the beginning of 2017 and the general expansion of activities. The Cardiology Centre in Khartoum has managed and supplied pharmaceuticals to the hospitals in Port Sudan and Mayo.

The inventories of materials for fundraising activities held by the support facilities mainly relate to the commercial activities of the Organisation and its services, which slowed down over the course of 2016, especially in respect of the Christmas Spaces whose final inventories increased.

### B.III – LIQUID FUNDS

#### 1. Measurement criteria

The balance reflects the liquidity and cash equivalents on hand at year end.

Accounts receivable originally denominated in foreign currencies - recorded using the exchange rates applying at the time they arose - are aligned using the year-end exchange rates.

Gains and losses deriving from the translation of receivables are respectively credited and debited to income statement captions F39 "Exchange gains" and F40 "Exchange losses".

#### 2. Analysis of account items

Caption	Opening carrying amount	Closing carrying amount	Change
B.III.1 Cash and cash equivalents	312,678	444,930	132,252
B.III.2.a Bank and postal deposits allocated to missions	4,956,277	2,909,548	-2,046,729
B.III.2.b Other bank and postal deposits	13,776,682	18,885,376	5,108,694
B.III.4 Other liquid funds	0	0	0
<b>TOTAL</b>	<b>19,045,638</b>	<b>22,239,854</b>	<b>3,194,217</b>

In addition to cash balances, this section also includes bank and postal current accounts, with separate indication of those accounts that have a specific purpose, ie current accounts used for specific, funded projects whose availability is already committed..

Financial resources at the end of the financial year increased overall by 3,194,217 Euros compared to the previous year, amounting to 22,239,854 Euros.

This amount is mainly comprised of:

- a) funds tied up in projects amounting to 8,461,760 Euros;
- b) deposits for missions amounting to 2,909,547 Euros;
- c) the loan contract for the renovation of the head office in Santa Croce in Milan, amounting to 4,482,000 Euros;
- d) donations received by people during the Christmas season and sales from Christmas shops as well as by other valuable donations amounting to 2,500,000 Euros.

## C - ACCRUALS AND DEFERRALS

### C - ACCRUED INCOME AND PREPAID EXPENSES

#### 1. Measurement criteria

Accrued income and prepaid expenses are determined in accordance with the matching principle.

The reasons for recording long-term accruals and deferrals are reviewed and appropriate adjustments are made, as necessary.

These amounts relate to income and expenses recognised on a time-apportioned basis over two or more years, in accordance with the matching principle and not necessarily when the related cash flows take place or the related accounting documentation is received.

#### 2. Analysis of account items

The changes with respect to the prior year are analysed below:

Caption	Opening carrying amount	Closing carrying amount	Change
C.I.1 Active accrued income	0	1,723	1,723
C.I.2 Prepaid expenses	89,149	129,917	40,768
<b>TOTAL</b>	<b>89,149</b>	<b>131,640</b>	<b>42,491</b>

Accrued income of 131,640 Euros increased compared to the previous year's figure of 42,491 Euros and includes accrued income for insurance premiums and maintenance fees.

The increase is mainly due to new rental contracts and utilities for new projects.

## → INFORMATION ABOUT BALANCE SHEET LIABILITIES AND FUNDS

### A - TOTAL FUNDS OF THE ORGANISATION

The changes in the total funds of the Organisation (caption A) are analysed in the following table:

Caption	Opening balance	Allocation of results for the year	Increases	Decreases	Closing balance
A.I Endowment fund	8,801	0	0	0	8,801
A.II Reserves from donations and gifts:					
a) operational fixed assets	37,224	0	1,100	6,606	31,718
b) non-operational fixed assets	2,333,054	0	564,477	1,005,251	1,892,280
A.III Accumulated operating surpluses	14,191,419	7,987,616		0	22,179,035
A.IV Accumulated operating surpluses - allocated	0	0	0	0	0
A.V Other reserves	0	0	0	0	0
A.VI Prior operating surpluses (losses)	0	0	0	0	0
A.VII Current operating surplus (loss)	7,987,616		1,732,565	7,987,616	1,732,565
<b>TOTAL</b>	<b>24,558,115</b>	<b>7,987,616</b>	<b>2,298,142</b>	<b>8,999,473</b>	<b>25,844,399</b>

The reserves from donations and gifts for operational fixed assets are recorded to match the non-operational fixed assets received following donations or legacies. The reserves were decreased during the year by 6,606 Euros and increased by 1,100 Euros.

The donation reserve for non-instrumental assets, which is recalled, is fed as a counterpart to the assets considered as non-capitalised intangible assets received by succession or donation, a decrease (mainly to account for the ceded property) during the year for 1,005,251 Euros which has increased (to take account of the property received) to 564,477 Euros.

The retained earnings reserve for previous years has not changed.

The retained earnings for previous years were dealt with only for the recognition of the previous year's result.

### B - RESTRICTED FUNDS

#### 1. Measurement criteria

The restricted funds cover known or likely losses or liabilities, the timing or extent of which cannot be determined at the end of the year.

If necessary, they also take account of contingencies and losses relating to the year that become known subsequent to year end, but before the financial statements were prepared.

These funds are set aside on a prudent accruals basis; no general funds without economic justification are recorded.

Contingencies are recognised and funds are set aside to the extent that the related liability is deemed probable and a reasonable estimate can be made of the amount concerned.

## 2. Analysis of account items

The situation at the end of 2016 is analysed below:

Caption	Opening balance	Increases	Decreases	Closing balance
B.I.2 Fund for future missions	2,980,000	200,000	0	3,180,000
B.I.3 Fund for current missions	2,000,000	1,000,000	0	3,000,000
B.I.5 Other	58,000	212,879	0	270,879
<b>TOTAL</b>	<b>5,038,000</b>	<b>1,412,879</b>	<b>0</b>	<b>6,450,879</b>

The amounts indicated in the item "Restricted assets" favour the distinction by destination; therefore, it is considered appropriate, also in line with what has been done in previous years, to expose the missions fund separately from the missions in progress (including the risks and charges in this heading) and a residual item "Others".

The closing balance of the "Fund for future missions" (B.I.2), Euros 3,180,000, reflects the economic value of future costs identified as of 31/12/2016. These relate to the grant approved by Fondazione Prosolidar, which is restricted for the development of a centre in Uganda. The entire amount was set aside in 2011 and has not been used yet, as the project is still at the development stage. It was increased by 200,000 Euros in 2016 as a result of the allocation of additional funds to support the project.

This amount is counterparted in credits to the Prosolidar Foundation for the part not yet received.

The final balance of the ongoing "Mission Fund" (B.I.3), amounting to 3,000,000 Euros, reflects the economic value of the risks and future charges existing at 31/12/2016 relating to ongoing missions. This is a fund related to the risk of the failure of the Sudanese Government to support the Khartoum Salam Centre for Cardiac Surgery which, if not received, would result in higher costs for the Organisation for a value of 2,000,000 Euros. As of 31/12/2016, an increase of 1,000,000 Euros was made to cover the risk of exchange rate fluctuations, as the discrepancy in the exchange rates between the various currencies between the investment planning date and the relative expenses and the date of obtaining the related income, poses a significant risk, even if not completely determinable. It should be noted that the organisation often has to deal with unstable economies, in which swings can take on high amounts. In addition, there is a risk of rising costs due to inflation, particularly with reference to Sudan. The allocation of 1 million Euros as of 31/12/2016 is deemed appropriate in relation to planned activities for the immediately following financial years and will be subject to annual audits and, if necessary, appropriate or used. This is essentially a manifestation of the EMERGENCY philosophy that, once a project has been launched, it will carry on in any case, regardless of whether or not full costs are met by external contributions.

The final balance of "Other" funds (B.I.5), equal to 270,879 Euros, increased by 218,879 Euros from the previous year.

These funds relate to:

- 80,000 Euros, to cover costs for litigation in progress (Campodifiori, Gentile, Gambino, Ferraro and Fei successions), with an increase of 22,000 Euros;
- A precautionary 162,382 Euros for deferred provision in 2016, in fulfilment of internal staff policies, which provide for the recognition of an amount to former employees who continue to cooperate with the organisation, in anticipation of the cessation of their activities;
- 28,497 Euros for the provision of taxes (Tari) possibly owed to the headquarters in Rome (headquarters, warehouse and infopoint).

## C - PAYABLES

### 1. Measurement criteria

Payables are stated at nominal value, as adjusted when necessary for the return of goods and invoicing adjustments.

Payables originally denominated in foreign currencies (recorded using the exchange rates applying at the time they arose) are aligned using the end-of-year exchange rates, and the related gains or losses are recognised in the income statement.

### 2. Analysis of account items

#### C.I - Foreign payables for current missions

Caption	Opening carrying amount	Closing carrying amount	Change
C.I.6 Due to suppliers	395,311	417,612	22,301
C.I.8 Leaving indemnities of mission support staff	299,978	387,074	87,096
<b>TOTAL</b>	<b>695,290</b>	<b>804,685</b>	<b>109,395</b>

This caption reflects the amounts owed by current missions for purchases made in the countries in which they are active.

This table only reports the payables that arose abroad, including the leaving indemnities of Italian employees assigned to foreign missions.

It should be noted that the exposure compared to the previous year has risen to 804,685 Euros, an increase of 109,397 Euros.

#### C.II - Payables deriving from cultural activities, support facilities and the procurement of goods and services for current missions, arranged in Italy

Caption	Opening carrying amount	Closing carrying amount	Change
C.II.1 Payables to banks	0	4,500,000	4,500,000
C.II.3 Due to suppliers for current missions	3,191,913	1,792,200	-1,399,713
C.II.4 Due to support facility personnel	403,408	429,828	26,420
C.II.5 Due to social security and pension institutions	242,744	292,484	49,740
C.II.6 Leaving indemnities of support facility personnel	645,425	671,096	25,671
C.II.7 Due to tax authorities	207,899	232,095	24,196
C.II.8 Due to others	3,046,689	1,988,711	-1,057,978
<b>TOTAL</b>	<b>7,738,080</b>	<b>9,906,414</b>	<b>2,168,334</b>

The balance on 31/12/2016 was 9,906,414 Euros, an increase of 2,168,334 Euros since the previous year.

The principal liabilities are: amounts due for goods and services supplied to support facilities and missions (liabilities arranged in Italy), amounts payable to support facility personnel and collaborators, and amounts due to others.

Debt to lenders is 4,500,000 Euros, as the organisation considered it appropriate to take out a mortgage for the renovation of the new Via Santa Croce headquarters in Milan. The mortgage has lasted 15 years and the amount of the paid annual installment is aligned with the annual lease of property leasing so far paid for the Via Vida office.

The other most significant variations are due to the end of the Ebola emergency, since payables to suppliers have fallen back to the usual project management and even the debts to others have not been influenced by the early Ebola emergency ease funds.

All payables expire within the next financial year (except for item C.II.6, employee termination indemnity and mortgage debt).

Below is a detailed description of the handling of employee termination indemnity fund, referring to staff employed in foreign operations missions and personnel employed in the facility.

Item	Opening balance	Earned during the year	Contrib. Law 297/82	Reval.	Additional fund	Flat-rate tax	Advances/ payments in the year	Provision for leaving indemnities.	Transfers
Leaving indemnities by type of employee									
cultural	39,207	18,576	-1,062	638	-108	-4,015	-3,825	49,411	0
support facilities	215,762	85,690	-4,226	3,846	-654	-8,263	-24,095	279,346	11,285
operational activities	89,939	63,072	-2,650	1,492	-254	-3,560	-38,382	127,877	18,219
fundraising	145,869	19,607	-1,206	1,093	-186	-218	-22,857	61,101	-81,002
local groups	21,637	23,286	-1,210	1,484	-252	-3,333	-447	102,161	60,996
missions	74,226	39,466	-1,044	1,093	-186	0	-7,296	96,761	-9,499
Palermo	49,416	9,216	-534	856	-146	0	-5,427	53,382	0
Italy Programme	30,202	40,971	-628	517	-88	-1,059	-1,468	68,447	0
<b>TOTAL</b>	<b>666,259</b>	<b>299,884</b>	<b>-12,560</b>	<b>11,019</b>	<b>-1,874</b>	<b>-20,449</b>	<b>-103,797</b>	<b>838,487</b>	<b>0</b>

## D – ACCRUALS AND DEFERRALS

### 1. Measurement criteria

These are determined in accordance with the matching principle.

The reasons for recording long-term accruals and deferrals are reviewed and appropriate adjustments are made, as necessary.

These amounts relate to income and expenses recognised on a time-apportioned basis over two or more years, in accordance with the matching principle and not necessarily when the related cash flows take place or the related accounting documentation is received.

### 2. Analysis of account items

Changes since the prior year are analysed below:

Item	Opening carrying amount	Closing carrying amount	Change
D.1.1 Accrued expenses	4,452	13,998	9,546
<b>TOTAL</b>	<b>4,452</b>	<b>13,998</b>	<b>9,546</b>

The balance on 31/12/2016 amounts to 13,998 Euros and mainly refers to bank fees; it also includes the value for invoices issued in 2016 for prepayments for specialisation services in 2017. The increase compared to the previous year amounts to 9,546 Euros.

## → INFORMATION ABOUT INCOME STATEMENT ITEMS

### GENERAL INFORMATION

The form and content of the income statement for the year ended 31/12/2016 are discussed below:

### INSTITUTIONAL ACTIVITY

**A – Fundraising:** accounts relating to grants and donations received by the Organisation, fundraising, disposal of assets received following donations and legacies, and income from commercial activities;

**B – Fundraising costs:** accounts relating to the direct cost of fundraising activities and management of commercial activities;

**C – Cost of current missions:** direct costs incurred on current missions, including medicines, hospital materials and directly related services, personnel employed and depreciation of the fixed assets used on current missions;

**D – Cost of publications, cultural activities and management of local groups:** costs of institutional work carried out by the organisation, which principally include the cost of the various publications produced by EMERGENCY, organisation of cultural events and training courses, management of local groups and personnel dedicated to this sector.

### NON-INSTITUTIONAL ACTIVITIES

**E – Cost of general support activities:** costs incurred on facilities that support the institutional activity of the organisation. These principally comprise costs incurred by the support facilities in Milan and Rome, rentals, payroll costs and depreciation of tangible fixed assets dedicated to general support activities;

**F – Financial income and charges:** sum of the exchange gains and losses recognised and interest income and expense recorded;

**G – Non-recurring income and expenses:** capital gains and losses recognised on the disposal of assets, as well as out-of-period income and expenses recorded;

**H – Income taxes for the year:** tax charge for the year.

The income statement is summarised below:

Item	Opening carrying amount	Closing carrying amount	Change
A - Institutional activity - Fundraising	51,936,291	48,692,902	-3,243,389
B - Institutional activity - Fundraising costs	2,304,243	2,677,650	373,407
C - Institutional activity - Costs for current missions	37,418,355	38,558,235	1,139,880
D - Institutional activity - Cost of publications, cultural activities and management of local groups	1,577,112	2,357,061	779,949
E - Cost of general support activities	3,091,886	3,550,711	458,825
F - Financial income and charges	933,734	160,468	-773,266
G - Non-recurring income and expense	-424,409	62,522	486,931
H - Income taxes for the year	66,402	39,670	-26,732
<b>TOTAL</b>	<b>7,987,616</b>	<b>1,732,565</b>	<b>-6,255,051</b>

## A – INSTITUTIONAL ACTIVITY - FUNDRAISING

Item	Opening carrying amount	Closing carrying amount	Change
A.1 Donations and grants	30,994,576	27,129,769	-3,864,807
A.2.a Income from fundraising activities – 5 per 1000	11,946,611	13,896,002	1,949,391
A.2.b Income from fundraising activities – other	2,266,327	1,038,565	-1,227,762
A.3 Income from disposal of bequeathed or donated assets	4,330,294	4,469,223	138,929
A.4.a Income from commercial activities - sale of goods	2,359,071	2,131,193	-227,878
A.4.b Income from commercial activities - provision of services	39,411	28,150	-11,261
<b>TOTAL</b>	<b>51,936,291</b>	<b>48,692,902</b>	<b>-3,243,389</b>

Total funds raised in 2016 amounted to 48,692,902 Euros, following an increase of 3,243,389 Euros with respect to the prior year. The above amounts include donations, grants, income deriving from cash bequests and the disposal of fungible assets and property received by the Organisation following donations or legacies, as well as income from commercial activities.

In particular, the donations and grants received during 2016 comprise the sum of the following items:

- A.1 Donations and grants;
- A.2.a Income from fundraising activities – tax allocation;
- A.2.b Income from fundraising activities – other;

and total 42,064,336 Euros, following an increase of 3,143,178 Euros with respect to the prior year.

The sources of the funds raised and the existence of any restrictions are analysed below:

Type of donor	31/12/15		31/12/16	
	Unrestricted	Restricted	Unrestricted	Restricted
Private donors	5,433,980	1,914,528	5,804,101	1,246,935
5 per 1000	11,946,611	0	13,896,002	0
Legal persons	112,850	1,127,904	90,238	769,260
Local authorities	14,507	42,650	10,966	5,798
Other organisations	72,781	246,437	97,678	701,410
Foundations	2,150	254,523	33,221	97,079
Foreign	170,032	283,663	243,702	365,044
Fundraising initiatives	127,558	2,191,642	270,314	873,477
Cards	434,329	93,007	485,812	69,699
Christmas donations	0	115,477	360	97,420
Emergency Foundation grant	0	0	0	0
International institutional donors	0	13,505,250	0	9,401,830
Contributions from sale of goods	9,259	330,003	78,829	1,354,131
Contributions from provision of services	0	3,180	42,340	1,371
Membership fees	18,750	0	18,000	0
Kurdistan funding - prosthetics	0	57,599	0	77,031
Sudan funding - Khartoum	0	4,390,244	0	4,089,442
Sudan funding - Port Sudan	0	62,848	0	81,158
Goderich funding	0	666,485	0	345,070
Afghanistan funding	0	1,230,869	0	1,338,861
Apulia Region grant	0	338,278	0	0
Libya funding	0	10,122	0	29,177
Uganda funding	0	0	0	48,581
<b>TOTAL</b>	<b>18,342,807</b>	<b>26,864,707</b>	<b>21,071,561</b>	<b>20,992,774</b>
<b>TOTAL 2016 (Restricted+Unrestricted)</b>				<b>42,064,336</b>

The above data show that in 2016, once again, the Organisation has essentially funded activities through its own initiatives and, more than in previous years, from supra-national entities (grants from the governments of Sudan, Afghanistan, Sierra Leone, Libya, the Kurdistan Department of Health, and other funds from the United Nations, the European Union and other international bodies).

Donations and grants from independent sources (other than governmental authorities) amounted to 85.71% of the total.

Income from membership fees reflects the contributions made by the Organisation's 120 members (as of 31/12/2016).

Income from the sale of fungible assets and property received by the Organisation following legacies and donations, classified in item A.3 - Income from the sale or disposal of assets deriving from legacies and donations, 4,469,223 Euros, was 138,929 Euros more than in the previous year.

This increase was due to the increase in contributions in kind received from legacies and donations.

The proceeds from the sale of the inherited properties and the gains on the sale of the properties received for donation have, however, contracted during the year.

The sources of these funds and the existence of any restrictions are analysed below:

Source of donations	31/12/15		31/12/16	
	Unrestricted	Restricted	Unrestricted	Restricted
Income from disposal of bequeathed property	1,636,726	0	1,028,094	0
Grants, legacies and donations in kind	1,172,753	0	3,046,670	0
Gains from disposal of bequeathed/donated property	1,520,814	0	467,041	0
Losses from disposal of bequeathed/donated property	0	0	-72,583	0
<b>TOTAL</b>	<b>4,330,294</b>	<b>0</b>	<b>4,469,223</b>	<b>0</b>
<b>TOTAL 2015 (Restricted+Unrestricted)</b>				<b>4,469,223</b>

Income from commercial activities, classified in items A.4.a - Income from commercial activities - sale of goods and A.4.b - Income from commercial activities - provision of services, 2,159,343 Euros, was 239,139 Euros more than in the previous year.

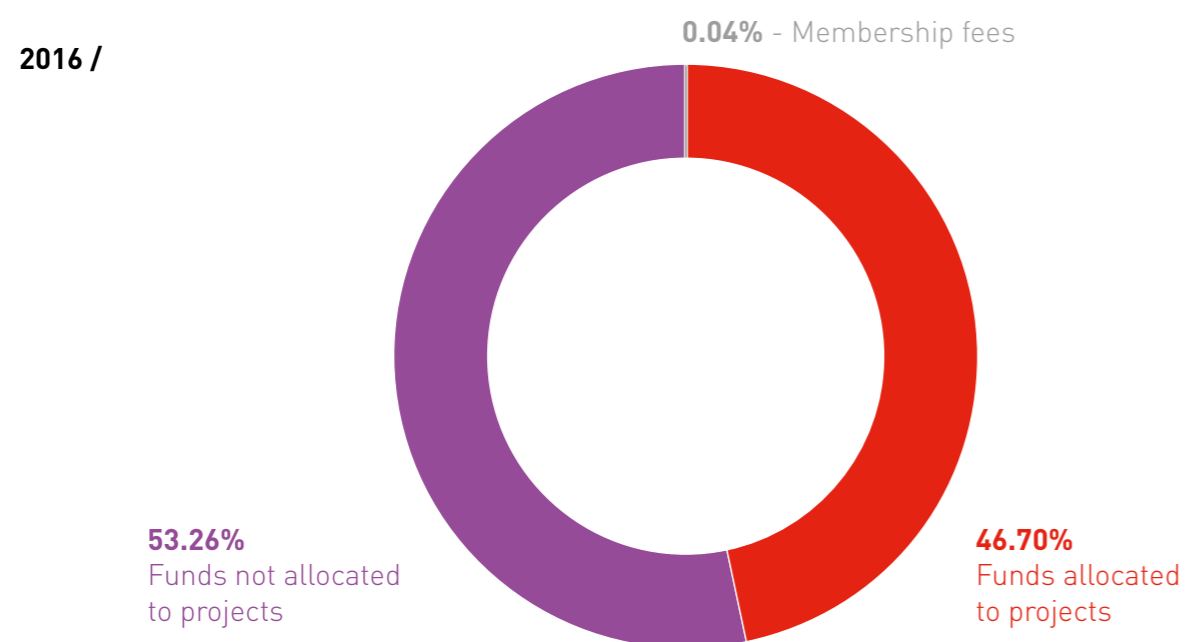
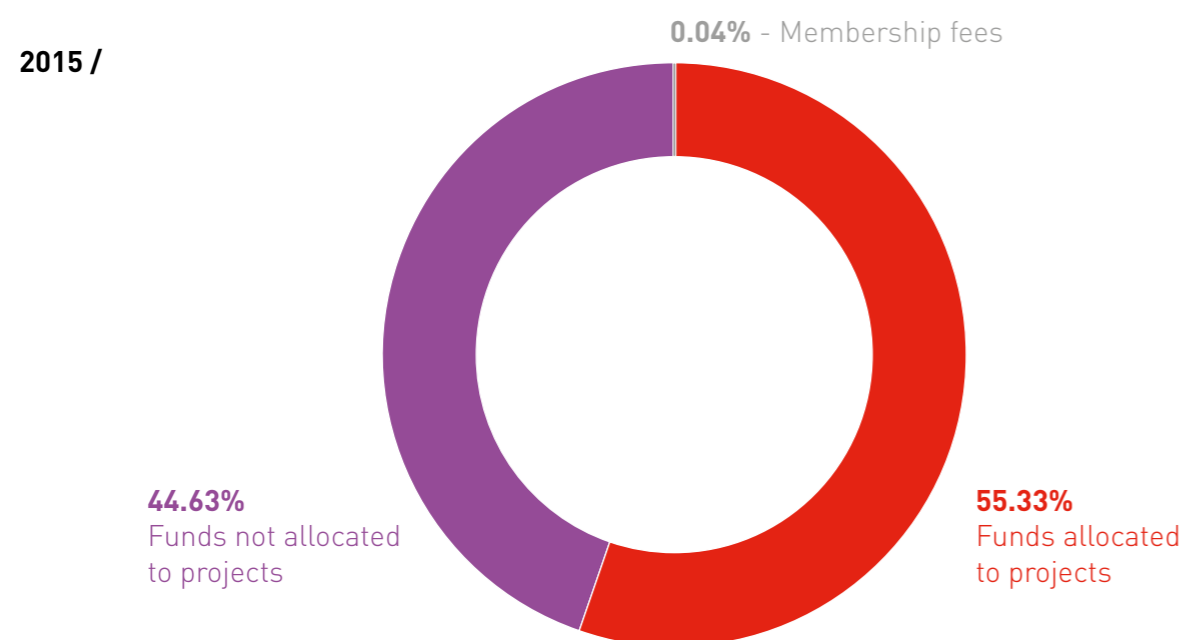
Members will recall that EMERGENCY obtained a VAT number in July 2009 to establish as a (supporting) commercial activity the sale of goods in support of its institutional objectives. This activity involves selling gadgets, party favours and other promotional items through the website, and organising market stalls, in addition to proceeds from collaborations with third parties. This caption also includes income from sponsorships, which is classified as part of the funds raised from institutional activities. The sources of the funds raised and the existence of any restrictions are analysed below:

Source	31/12/15		31/12/16	
	Unrestricted	Restricted	Unrestricted	Restricted
Revenue from party favours	0	539,402	0	493,934
Revenue from gadgets	484,992	0	384,983	1,729
Revenue from Christmas gadgets	0	198,535	-1,769	136,676
Revenue from Christmas shops	0	1,033,986	0	911,846
Revenue from gifts to Christmas shops	0	101,757	0	202,794
Sponsorships	10,210	0	0	0
Royalties	4,086	0	617	0
Authorship rights	14,000	0	15	0
Teaching services	10,618	0	15,450	0
Theatrical events	497	0	12,068	0
Revenues from other sales	400	0	0	0
Asset Sale Contributions	0	0	1,000	0
<b>TOTAL</b>	<b>524,802</b>	<b>1,873,680</b>	<b>412,364</b>	<b>1,746,980</b>
<b>TOTAL 2015 (Restricted+Unrestricted)</b>				<b>2,159,343</b>

The analysis of the allocation of the raised funds is shown in the following table:

Item	31/12/15	%	31/12/16	%
Membership fees	18,750	0.04%	18,000	0.04%
Funds allocated to projects	28,738,387	55.33%	22,739,719	46.70%
Funds not allocated to projects	23,179,153	44.63%	25,935,183	53.26%
<b>TOTAL</b>	<b>51,936,291</b>	<b>100.00%</b>	<b>48,692,902</b>	<b>100.00%</b>

The following charts analyse the funds raised by specified purpose, distinguishing between restricted funds and unrestricted donations.



The details of the destination of these funds are as follows:

Projects	31/12/15	31/12/16
Iraq - Rehabilitation Centre	160,764	59,713
Iraq - refugee and IDP camps	90,718	104,780
Iraq - contribution Kurdish authority	57,599	77,031
Iraq - refugee and IDP camps (institutional funds)	2,522,979	1,982,724
Afghanistan	865,665	1,416,753
Afghanistan government funding	1,230,869	1,338,861
Afghanistan (institutional funds)	2,619,879	2,607,213
Sierra Leone - Goderich	640,738	1,346,166
Sierra Leone government funding	657,071	345,070
Sierra Leone (institutional funds)	1,394,308	1,223,169
Ebola treatment centres	401,238	4,270
Government funding for Ebola	9,415	0
Ebola treatment centres (institutional funds)	4,839,605	299,450
Sudan - Cardiology Centre in Khartoum	1,264,109	478,320
Sudan - Mayo	102,984	136,023
Sudan - Mayo (institutional funds)	0	460,938
Sudan - Nyala	3,420	3,190
Sudan - Sudanese government grant	4,390,244	4,089,442
Port Sudan	29,747	33,191
Port Sudan (institutional funds)	543,812	468,323
Port Sudan - Sudanese government grant	62,848	81,158
Central African Republic - Bangui	329,132	286,389
Central African Republic - Bangui (institutional funds)	1,171,087	1,702,840
Italy Programme - General and Specialist Outpatient Clinics	4,339,041	3,227,961
Italy Programme - Apulia regional grant	338,278	0
Italy Programme (institutional funds)	266,203	567,600
Libya	14,449	7,442
Libya - government grant	10,122	29,177
Libya (institutional funds)	147,378	89,574
Nepal	199,688	0
Uganda	35,000	224,369
Uganda government funding	0	48,581
<b>TOTAL</b>	<b>28,738,387</b>	<b>22,739,719</b>

From examination of the data, there are some differences in the composition of the project destination compared to the previous year. For example, revenue from projects in Afghanistan, the Central African Republic, Sierra Leone and Uganda has increased considerably. It should be noted that some projects have ended, including the Ebola Emergency, the Fei Project and the Apulia Region.



## B – INSTITUTIONAL ACTIVITY - FUNDRAISING COSTS

Item	Opening carrying amount	Closing carrying amount	Change
B.5 Cost of organising fundraising activities	1,149,150	1,643,992	494,842
B.5 bis Amortisations and write-downs		2,767	2,767
B.6 Cost of commercial activities	1,227,882	1,211,199	-16,683
B.6 bis Amortisations and write-downs		1,694	1,694
B.7 Change in inventories of materials for fundraising activities	-72,788	-182,001	-109,213
<b>TOTAL</b>	<b>2,304,243</b>	<b>2,677,650</b>	<b>373,407</b>

The costs incurred to organise fundraising activities have increased by 494,842 Euros, to a total of 1,643,992 Euros.

The costs incurred on the management of commercial activities have decreased by 16,683 Euros to 1,211,199 Euros. These costs principally comprise the purchase or production of gadgets and purchases for the EMERGENCY stalls organised during the Christmas period. The incidence of these costs with respect to the corresponding income, 56.17%, was essentially in line with that reported in the previous year.

Overall, the costs of fundraising and commercial activities were 373,407 Euros higher than in the previous year. This increase is mainly due to staff costs as, with the reorganisation of the activities, the donation office has passed from the administration area to the Fundraising Area, becoming the Donor Care office. There is also an increase in funds for the financing of foreign affiliates associated with EMERGENCY.

## C – INSTITUTIONAL ACTIVITY - COSTS FOR CURRENT MISSIONS

Item	Prior year	Current year	Change
C.8 Cost of medicines and healthcare materials	5,566,442	6,259,856	693,414
C.9 Cost of prosthetic materials	152,423	288,364	135,941
C.10 Cost of foods and general supplies	2,124,113	1,756,573	-367,540
C.11 Cost of other materials	1,347,454	1,221,033	-126,421
C.12 Cost of services	6,123,343	5,914,237	-209,106
C.13 Cost of leases and rentals	1,095,599	1,024,964	-70,635
C.14 Payroll costs	17,126,549	17,547,366	420,817
C.15 Other costs of current missions	10,864	206,966	196,102
C.16 Depreciation, amortisation and impairment	3,713,705	4,068,992	355,287
C.17 Change in inventories	157,863	-730,115	-887,978
C.18 Provisions for foreign exchange risks	0	1,000,000	1,000,000
<b>TOTAL</b>	<b>37,418,355</b>	<b>38,558,235</b>	<b>1,139,880</b>

During 2016 the Organisation was active in Afghanistan, Sierra Leone, Iraq, Sudan, the Central African Republic, Libya and Italy. The objectives of the missions and how they are carried out are summarised in the tables presented in the report on operations.

The cost of current missions charged to the income statement, 38,558,235 Euros, was 1,139,881 Euros greater than in the previous year. This increase was mainly due to the provision of 1,000,000 Euros for exchange rate and charges for medical and healthcare materials and for staff employed on current missions, which increased during the year following the start-up of new projects in Afghanistan, Iraq, the Central African Republic, Libya as well as the Italy Programme.

On average, every month, about 130 international people are employed on current missions.

In addition, amortisation costs have increased considerably due to the increase in tangible fixed assets for current missions.

Among the other significant changes, an increasing variation in the final inventories of medical and surgical materials has to be mentioned, reflecting the overall increase in balance sheet inventories. This variation is due to an increase in the demand for medical supplies at the various current missions.

It should be noted that the costs for food, catering and services in general have decreased considerably.

The breakdown of the costs of various current missions in Italy and abroad is displayed in the tables contained in the management report.

The cost of services includes a total of 535,390 Euros relating to collaborators who are registered for VAT (professional providers of health care and other services).

This classification has been adopted, rather than recognising the related charges as payroll costs, in order to be consistent with Italian accounting standards.

## D – INSTITUTIONAL ACTIVITY - COST OF PUBLICATIONS, CULTURAL ACTIVITIES AND MANAGEMENT OF LOCAL GROUPS

Item	Opening carrying amount	Closing carrying amount	Change
D.20 Cost of purchasing and producing materials for informational and cultural activities	246,270	287,109	40,839
D.21 Cost of services	566,833	844,232	277,399
D.22 Cost of leases and rentals	155,440	287,040	131,600
D.23 Payroll costs	585,985	924,525	338,540
D.24 Other cultural activity costs	10,358	13,184	2,826
D.25 Depreciation, amortisation and impairment	6,230	11,804	5,574
D.26 Change in inventories	5,997	-10,833	-16,830
<b>TOTAL</b>	<b>1,577,112</b>	<b>2,357,061</b>	<b>779,949</b>

Caption D.20 - cost of purchasing and producing materials for information and cultural activities - includes the costs incurred on cultural activities that, in the main, consist of organising meetings and conferences, as well as publishing the organisation's quarterly magazine.

Caption D.21 - cost of services - includes the cost of providing information and of organising the EMERGENCY national conference, which is held annually.

This item also includes the cost of managing the local groups and the donation of radio-television advertising, which is recognised both as income and as a cost. In addition, the total includes 238,024 Euros (professional service fees) in relation to collaborators who are registered for VAT.

There are a total of 3,500 volunteers throughout the country, organised into 170 local groups. They all have ID badges and work actively to promote a culture of peace and to raise funds in support of the organisation.

In 2016, the organisation was able to count on 350 paid personnel, comprising 148 employees and 159 collaborators (under freelance contracts), as well as 3 professional collaborators and 41 expatriate foreigners. In addition, 3 interns worked on an unpaid basis.

The Milan office has 107 paid personnel, including 102 employees, 2 collaborators and 3 professional collaborators, while the Rome office has 12 paid personnel.

In addition, there are 6 employees and 1 collaborator working on the coordination of Italy Programme, 9 employees at the Palermo Clinic, 3 employees and 4 collaborators at Marghera, 2 employees and 5 collaborators at Polistena, 3 employees and 4 collaborators at Castel Volturno, 1 employee and 6 collaborators at Ponticelli, 2 collaborators at the Sassari desk, 1 employee and 5 collaborators at the Umberto I Welcome Centre in Siracusa, and 4 employees and 11 collaborators at the mobile clinics in the landing project in Sicily, 2 collaborators in the mobile unit in Bologna, 3 collaborators in the humanitarian project in Latina, 1 employee and 6 collaborators in the mobile unit in Milan and 12 employees working on humanitarian missions abroad. In addition to the support facility personnel, about 144 paid international operators (doctors, nurses, administrators and logistics staff) were constantly employed in foreign hospitals throughout the year.

The Milan office benefited from continuous support from about 89 volunteers, while Rome benefited from about 29 volunteers; about 70 volunteer doctors and nurses worked at the Palermo Clinic, about 70 at the Marghera Clinic, and 5 at the Polistena Clinic. In addition, 20 (non-medical) volunteers worked at the Sassari information desk.

Compared to the previous year, there was an increase of 779,949 Euros in publishing, cultural and territorial management costs, amounting to 2,357,061 Euros in total.

## E – COST OF GENERAL SUPPORT ACTIVITIES

Item	Opening carrying amount	Closing carrying amount	Change
E.29 Cost of advertising materials and stationery	29,050	43,011	13,961
E.30 Cost of services	871,026	982,186	111,160
E.31 Cost of leases and rentals	481,853	487,973	6,120
E.32 Payroll costs	1,557,405	1,706,192	148,787
E.33 Other costs of support facilities	17,047	254,400	237,353
E.34 Depreciation, amortisation and impairment	135,507	54,949	-80,558
E.35 Change in inventories of support materials	0	0	0
E.37 Other provisions	-	22,000	22,000
<b>TOTAL</b>	<b>3,091,886</b>	<b>3,550,711</b>	<b>458,825</b>

The cost of the facility stood at 7.67% (2015: 6.23%) of the funds raised (net of related expenses), which was slightly increased compared to the previous year as it was dependent on the increase in overall activity, especially staff costs.

Item E.30 – cost of services – includes 60,563 Euros relating to personnel who are registered for VAT. This classification is consistent with the requirements of Italian accounting standards.

Support activities remain flexible overall. The large majority of personnel are employed, while recourse is also made to freelancers and professionals for specific operational needs. Interns and people on civilian service are also used within legal parameters. The contribution made by voluntary workers is very significant.

This item also includes personnel-related costs, which added 148,787 Euros to the rental costs of the offices in Milan and Rome, and related guarantee deposits, as well as the cost of utilities. Telephone charges are particularly significant, due to the international communications required with current missions and the calls made in Italy to raise funds and provide operational support.

The members of the board of directors do not receive remuneration for their work as directors. Certain directors receive remuneration for the other work they perform for the organisation, as employees or collaborators, and sometimes their direct travel expenses are reimbursed when incurred in the performance of their duties.

The 2016 emoluments of the Board of Statutory Auditors are estimated to total of 27,810 Euros.

These fees are consistent with the professional tariffs established by the Italian Accounting Profession, based on the total funds of the Organisation.

## F – FINANCIAL INCOME AND CHARGES

Items	Opening carrying amount	Closing carrying amount	Change
F.39 Other financial income - interest income	10,159	32,620	22,461
F.39 Other financial income - exchange gains on the transfer of funds	1,581,454	809,184	-772,270
F.40 Interest and other financial charges - interest on short-term loans	1,590	1,561	-29
F.40 Interest and other financial charges - exchange losses on the transfer of funds	656,289	679,776	-23,487
<b>TOTAL</b>	<b>933,734</b>	<b>160,467</b>	<b>-773,266</b>

Net of withholding taxes, bank interest income and the interest from fixed-income securities amounted to 32,620 Euros.

Net exchange gains on transactions in the various currencies used by the Organisation generated a positive balance of 129,408 Euros.

All the financial income and charges reported in the income statement arose in the ordinary course of operations, with the exclusion of any speculative or investment activity.

It should be noted that the mission accounts are translated to Euros using the average monthly exchange rates published by the European Central Bank (InforEuros). In previous years, the rate provided by the Bank of Italy was used as a monthly average exchange rate. The exchange differences generated are recorded every month.

## G – NON-RECURRING INCOME AND EXPENSES

Items	Opening carrying amount	Closing carrying amount	Change
G.41 Income - other	93,441	185,115	91,674
G.42 Expenses	517,851	122,592	395,259
<b>TOTAL</b>	<b>-424,410</b>	<b>62,523</b>	<b>486,933</b>

The other amounts included among the accrued income are mainly adjustments on received contributions estimated in 2015 and achieved in 2016.

The charges relate mainly to contingent liability related to previous years' expenses.

The (positive) difference between extraordinary charges and income is 62,523 Euros.

## Income taxes for the year - tax relief

Solely on a supporting basis, EMERGENCY has carried out commercial activities since 2009. For this reason, the tax base for Emergency is determined by the tax base relating to the institutional activity performed.

The IRAP charge for 2016, 39,670 Euros, was calculated with reference to the net value of production generated by the organisation. In particular, this tax was calculated on the related payroll and freelance collaboration costs, as well as on the related temporary work carried out in Italy. In addition, the IRAP on commercial activities is calculated by deducting from the related revenues a portion of costs determined by comparing commercial revenues with the total revenues of the Organisation.

The tax relief available in relation to IRAP was discussed earlier, in the related section of the introduction to these explanatory notes.

With regards to IRES, the amount calculated for 2016 due to the property incomes owned by the organisation, the accrued copyright and the accrued interest earned on current accounts opened by foreign credit institutions, is fully offset by tax deductions arising from the energy-saving restoration works to accommodate EMERGENCY's headquarters.

## Further information about payroll costs

In order to provide more complete information about the payroll costs incurred by the organisation, the total costs incurred and spread among the various items are summarised in the following table:

Items	Opening carrying amount	Closing carrying amount	Change
Remuneration of employees	3,065,358	4,413,173	1,347,816
Remuneration of collaborators	94,972	56,391	-38,581
Remuneration of personnel abroad and Italy Programme	5,909,785	5,652,579	-257,206
Remuneration of local personnel	8,115,456	7,670,808	-444,648
Social security contributions	1,334,150	1,444,697	110,547
Insurance premiums	323,977	333,744	9,767
Severance pay	208,902	297,863	88,961
Other costs	665,751	876,908	211,157
<b>TOTAL</b>	<b>19,718,351</b>	<b>20,746,164</b>	<b>1,027,814</b>

Overall, the payroll costs incurred during 2016 were 1,027,814 Euros higher than those incurred in the prior year.

A number of employees have opted to make supplementary pension payments and, accordingly, the provision for leaving indemnities indicated in balance sheet items C.I.8 and C.II.6 is stated net of the related amounts.

## Events occurring subsequent to the reporting date

By the reporting date, Tax Authorities had not yet published a list stating the amounts assigned to charities through the allocation of 5 per 1,000 for the financial year 2014 (with tax declarations reported in 2015).

On 18 April 2017, the Tax Authorities published the above list of 5 per 1,000 allocations for 2015 (from 2014 income taxes) to charities and authorised voluntary organisations. EMERGENCY is listed as the recipient of 13,408,630 Euros, including 12,713,500 Euros allocated specifically by the taxpayers concerned and 695,130 Euros assigned proportionally from the general pool.

Following this assignment, a bank has agreed to advance the related amount by opening a line of credit that will be drawn down, if necessary, depending on the financial requirements that arise during the 2017 financial year.

Lastly, the significant rise in the Euros -Sudanese pound exchange rate since the beginning of 2017 is noted, as it could have a negative impact on the cost forecast for the Sudan humanitarian mission during the 2017 financial year.

### The Chairman of the Board of Directors

Cecilia Maria Strada



## AUDITORS' OFFICE / REPORT OF THE BOARD OF STATUTORY AUDITORS ON THE FINANCIAL STATEMENTS AS OF 31 DECEMBER 2016

To the Members,  
the financial statements presented to us by the Board of Directors are summarised below on a comparative basis:

<b>The equity statement</b>		<b>2015</b>	<b>2016</b>
Total ASSETS	Euros	38,033,936	43,020,375
Total LIABILITIES	Euros	8,437,821	10,725,097
Total funds of the Organisation	Euros	29,596,115	32,295,278
Total liabilities and funds of the Organisation	Euros	38,033,936	43,020,375
<b>Income Statement</b>			
Value of production	Euros	51,936,291	48,692,902
Production costs	Euros	-44,391,597	-47,143,658
Difference between value and cost of production	Euros	7,544,694	1,549,244
Non-institutional activities	Euros	509,325	222,990
Result before taxes	Euros	8,054,019	1,772,235
Taxes	Euros	-66,402	-39,670
<b>Results for the year</b>	<b>Euros</b>	<b>7,987,616</b>	<b>1,732,565</b>

Pursuant to art. 2477, para. 4, the Organisation has appointed the Board of Statutory Auditors to supervise its administration and has appointed the law firm Elexia, and in particular Alberto di Fresco, to carry out the legal audit of the accounts. The report on our work during the year ending 31 December 2016 is presented below. The financial statements have been prepared in accordance with the principle of economic relevance, applied on an accruals basis, and in compliance with current laws and the accounting standards and recommendations issued by the Italian Accounting Profession. As stated in our reports on the financial statements for prior years, we concur with the exceptions described by the directors in the explanatory notes.

The Board of Statutory Auditors recognises that the organisation has pursued its activities in a manner that provides the usual high level of services.

We confirm that, once again, in 2016 the organisation received almost all of its resources from private sources and that the Board of Directors is continuing work to improve analysis of the various sources of income.

*In particular:*

### WITH REGARD TO THE LEGAL SUPERVISION

We have monitored compliance with the law, the charter and the principles of proper administration.

We were promptly informed about the decisions of the Board of Directors, whose meetings were held in compliance with the charter and the legislation that governs their functioning. Accordingly, we are able to provide reasonable assurance that the resolutions adopted comply with the law and the charter of the organisation, are not obviously imprudent, risky, in potential conflict of interest or likely to jeopardise the total funds of the organisation.

During the periodic checks performed, the directors provided us with information about the general results of operations and the outlook for the future, as well as about the most significant transactions, in terms of their nature and scale, carried out by the organisation. We can therefore provide reasonable assurance that the actions taken comply with the law and the charter of the Organisation, are not obviously imprudent, risky, in potential conflict of interest, in contrast with the resolutions adopted at Members' Meetings or likely to jeopardise the total funds of the organisation.

We have obtained knowledge about and monitored the adequacy of the organisational structure of EMERGENCY, partly by obtaining information from functional managers, and we have no particular observations to make in this regard.

We have assessed and monitored the adequacy of the administrative and accounting system and its reliability in presenting the results of operations fairly, both by obtaining information from functional managers and by examining the documents held by the organisation. We have no particular observations to make in this regard.

We have checked that the financial statements are consistent with the facts and information that came to our attention during the performance of our work and have no observations to make in this regard.

The financial statements presented for your attention, prepared in accordance with the formats envisaged in articles 2424 and 2425 of the Italian Civil Code, and the provisions of article 2427, comply with the regulations contained in articles 2423 and 2423-bis. They also take appropriate account of the provisions of articles 2424-bis and 2425-bis regarding the treatment of the individual balance sheet accounts and the recognition of revenues, income, costs and charges in the income statement.

Following the checks performed on the financial statements, we can also confirm that:

- the financial statement items have been measured prudently, on the assumption that the activities of the Organisation will continue normally;
- the criteria used to measure the financial statement items are consistent with the provisions of article 2426 of the Italian Civil Code and, furthermore, with those adopted in the prior year;
- costs are recognised in the financial statements on an accruals basis;
- surpluses are only recognised in the financial statements if they have actually been realised by the reporting date;
- the results for the year take account of all losses, even if they only became known subsequent to year end;
- the explanatory notes prepared by the Board of Directors pursuant to articles 2423 et seq. of the Italian Civil Code and, in particular, article 2427, also contain additional information deemed necessary for the sake of completeness, including information of a fiscal nature.

No complaints have been received pursuant to art. 2408 of the Italian Civil Code.

During our supervisory activities, as described above, no additional significant facts emerged that should be mentioned in this report.

To our knowledge, the directors did not make any exceptions to the rules governing the preparation of financial statements, as would be allowed by art. 2423, para. 4, of the Italian Civil Code.

We have checked that the financial statements are consistent with the facts and information that came to our attention during the performance of our work, and have no observations to make in this regard.

Given that the documents examined by us do not highlight any structural problems that might affect the results for the year, we express our opinion in favour of approving the financial statements and the proposed allocation of the surplus for the year.

Milan, 3 June 2017

Rag. Flavia Corradi

Rag. Laura Pigoli

Rag. Mario Moiso



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**To support EMERGENCY:**

- **postal account** in the name of EMERGENCY, no. 28426203
- **bank accounts** in the name of EMERGENCY
  - with Banca Etica–IBAN IT 02 X 05018 01600 000000130130
  - with Banca Popolare dell'Emilia Romagna–IBAN IT 41 V 05387 01600 000000713558
  - with Banca Popolare di Milano–IBAN IT 35 T 05584 01600 000000067000
- **toll-free number for CartaSi** 800-667788 for donations using CartaSi, Visa and MasterCard
- **credit card and PayPal online** via the website [www.emergency.it](http://www.emergency.it)
- **regular donations by standing order (SDD)** via the website [www.emergency.it](http://www.emergency.it)
- **5x1000** of your declared income tax, to Emergency **tax code 971 471 101 55**

